

**More protection.
More power.**

Benefits of a Generac home standby generator:

- Protects your home automatically during an outage
- Safely delivers power right to your home's electrical panel
- 24/7/365 customer support

GENERAC®

FREE First Year Maintenance
Up to a \$275 Value!

Schedule a free in home estimate today!

Generator Maintenance Contract Terms and Conditions

General Terms

1. **Eligibility:** The Free first year maintenance contract is available to customers who purchase a generator from Farmers Electric and wish to receive maintenance services.
2. **Maintenance Coverage:** The contract includes one visit which is an oil and filter change with inspection.
3. **Contract Duration:** The maintenance contract is valid for one year from the date of activation. Renewal can be requested at the end of the contract period.

Scheduling and Service

1. **Scheduling:** Maintenance services are scheduled based on the availability of our technicians. We strive to accommodate customer preferences but cannot guarantee specific dates and times.
2. **Emergency Services:** Emergency maintenance services are available for an additional fee. These services are prioritized and scheduled as quickly as possible.

Costs and Payments

1. **Payment Terms:** Payment for the maintenance contract is due upon signing. Accepted payment methods include credit card, bank transfer, or check.
2. **Additional Charges:** Any repairs or parts not covered under the standard maintenance contract will be billed separately with customer approval.

Responsibilities and Obligations

1. **Customer's Responsibility:** Customers must provide access to the generator and ensure it is in a safe condition for maintenance work. Any hazardous conditions must be

disclosed prior to service.

2. **Farmers Electric's Obligation:** We commit to providing high-quality maintenance services using skilled technicians and quality parts.

Cancellation and Termination

1. **Cancellation Policy:** Customers may cancel the contract, if unfulfilled, within 14 days of signing for a full refund. After this period, cancellations are subject to a prorated refund based on services rendered.
2. **Termination by Farmers Electric:** The contract may be terminated by Farmers Electric if safety conditions are not met, or if the customer fails to comply with the terms and conditions.

For any questions or additional information regarding the generator maintenance contract, please contact our customer service team. We are committed to ensuring your generator operates smoothly and reliably.