

# Technology Use Disclaimer



## 1. Purpose

This disclaimer outlines the terms and limitations of technology use in connection with Empowered Forward's services, including online training, digital communications, and website access. It ensures transparency and compliance with Australian legal and ethical standards.

## 2. Applicable Legislation

Empowered Forward complies with the following Australian laws and standards:

- Privacy Act 1988 (Cth) – governs the handling of personal information
- Spam Act 2003 (Cth) – regulates electronic communications and marketing
- Australian Consumer Law (ACL) under the Competition and Consumer Act 2010 (Cth) – protects consumers in digital transactions
- Cybersecurity Guidelines from the Australian Cyber Security Centre (ACSC) – promotes safe digital practices

## 3. Digital Platforms & Tools

Empowered Forward may use third-party platforms (e.g. Zoom, Microsoft Teams, email services, website hosting) to deliver training and communicate with clients. While we strive to use secure and reliable systems, we:

- Do not guarantee uninterrupted access or error-free functionality
- Are not liable for outages, delays, or technical failures beyond our control
- Recommend participants ensure their own devices and internet connections are suitable for online learning

## 4. Data Security & Privacy

We take reasonable steps to protect personal information shared via digital platforms, in accordance with the Australian Privacy Principles (APPs). However:

- We cannot guarantee the security of data transmitted over the internet
- Participants are responsible for safeguarding their login credentials and personal devices
- For more information, refer to our Privacy Policy or visit [www.oaic.gov.au](http://www.oaic.gov.au)

## 5. Content Access & Copyright

Digital materials provided during training (e.g. PDFs, slides, recordings) are for personal use only. Participants may not:

- Share, reproduce, or distribute materials without written permission
- Record sessions or take screenshots without consent

All content remains the intellectual property of Empowered Forward or Mental Health First Aid Australia, as applicable, and is protected under the Copyright Act 1968 (Cth).

## 6. Online Conduct

Participants engaging in online sessions must:

- Behave respectfully and professionally
- Avoid disruptive or inappropriate behaviour
- Use technology in a way that supports a safe and inclusive learning environment

Empowered Forward reserves the right to remove participants from online sessions if conduct breaches these standards.

## 7. Limitations of Liability

To the fullest extent permitted by law:

- Empowered Forward is not liable for loss of data, device damage, or software issues resulting from participation
- We are not responsible for any harm arising from third-party platform use or digital interactions
- Nothing in this disclaimer limits your rights under the Australian Consumer Law

## 8. Updates

This disclaimer may be updated periodically to reflect changes in technology, legislation, or service delivery. The most current version will be available on the Empowered Forward website.