

Mini Kingdom Party Terms & Conditions

These Terms & Conditions explain how our parties operate, including our cancellation policy, payment requirements, safety rules, and your responsibilities as the party organiser. Please read them carefully and contact us if you have any questions.

General Requirements

- Party parents/guardians must read our **Admission Policy** and **Rules of Play**, and ensure all adults and children in their group follow these rules while on the premises.
- Parties at Mini Kingdom take place during normal opening hours unless stated otherwise.
- **Guns (for laser tag sessions) must not be swapped between guests** at any point unless instructed by a Mini Kingdom team member.

Booking, Deposits & Payments

- Party slots are limited and offered on a **first come, first served** basis.
- A **non-refundable deposit** is required at the time of booking. No refunds will be issued on deposits for any reason.
- **Full payment is required 7 days before the party.**
- Bookings must be made **at least 5 days in advance** to allow appropriate staffing and preparation.

Party Numbers & Changes

- Additional children added after the original booking will require payment, which must be completed **7 days before the party**.
- Party bookings can be made for fewer than the stated minimum, but the price charged will still be **the minimum package cost**.

- Refunds for children unable to attend can only be offered if communicated **at least 7 days before the party**. No refunds will be issued within 0–6 days of the party date.

Food & Dietary Requirements

- Final food choices and the confirmed number of party children must be provided **7 days before the party**.
- Party food orders may be edited before this deadline.
- No outside food is permitted except for a **birthday cake**.
- Any extra children or siblings attending but not included in the party booking must pay normal admission (subject to availability) and will **not** receive party food unless purchased separately.
- Please notify us of allergies or dietary requirements **as early as possible**, and no later than 7 days before the party.

Equipment & Damage Policy (Laser Tag)

- **Guns must not be swapped or shared** during the session unless instructed by a staff member.
- Any **damage to laser tag guns or misuse of equipment** will result in a **£200 charge per item**.

Invitation

- Party invitations can be collected from the venue once your booking is confirmed.

On the Day

- You must leave the activity centre at the end of your scheduled party session.
- A **late fee will be charged** if you remain in the centre after your allocated session time.