



## SIGNS 1-Year WORKMANSHIP WARRANTY

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### **Our Commitment**

We take pride in our work and want you to feel confident in your sign investment. We stand behind our craftsmanship and offer the following 1-Year Workmanship Warranty. Our goal is always to provide fair, prompt service and keep your sign looking its best.

*This warranty covers labor related to workmanship only.  
It does not include replacement due to non-covered damage or indirect losses.*

*If you believe there is a workmanship-related issue, please contact us as soon as possible.  
Warranty service must be performed by Bad Apple Graphics. We reserve the right to inspect the sign prior to making repairs.*

### **Signs & Installations**

#### **What We Cover:**

*We warranty our workmanship and installation labor for one (1) year from the date your sign installation is completed.*

*This means that if something goes wrong due to the way the sign was built or installed by us, we will make it right.*

#### **Covered items include:**

- Installation-related issues
- Improper mounting or fastening
- Workmanship defects that affect normal use of the sign
- If a covered issue arises during the warranty period, we will repair or correct it at no cost to you.

#### **What This Warranty Does Not Cover:**

- Weather & Acts of God
- We are not responsible for damage caused by events outside of our control, including:
  - High winds or windstorms
  - Hail, lightning, or flooding
  - Snow, ice, or extreme weather
  - Falling trees, branches, or debris
  - Earth movement or earthquakes

*Damage caused by these events is not covered under this warranty. Repairs can be provided at an additional cost if requested.*

#### **Retrofit Panels in Existing Frames Exclusions**

*When new panels are installed into existing frames, cabinets, or structures, we will ensure the new panels are properly fitted and installed using accepted industry practices.*

**However, because we do not manufacture or control the condition of existing frames, this warranty does not cover issues caused by:**

- Warped, aged, rusted, or damaged frames
- Pre-existing structural or alignment issues
- Incompatibility between new panels and older frames
- Failures caused by frame movement, deterioration, or prior modifications
- Any issues related to the existing frame itself are not considered workmanship defects and are not covered under this warranty.

#### **Additional Exclusions - this warranty does not cover:**

- Normal wear and tear over time
- Damage from misuse, neglect, vandalism, or accidents
- Damage caused by third parties or other contractors
- Unauthorized modifications or repairs
- Electrical issues caused by power surges or wiring not installed by us
- Materials or components not supplied by Bad Apple Graphics
- Manufacturer Warranties

*Some materials and components may carry a separate manufacturer's warranty. These warranties are provided by the manufacturer and are subject to their terms. We are happy to help facilitate claims when possible, but manufacturer warranties are separate from our workmanship warranty.*

***We suggest contacting your insurance company to be sure your sign is included in your coverage***