



Residential Service Info

2025

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ABOUT FESCH CLEANING CO.

FOUNDED IN 2021, FESCH CLEANING CO. IS A LOCAL PROVIDER OF RESIDENTIAL AND COMMERCIAL CLEANING SERVICES IN MACOMB COUNTY AND SURROUNDING AREAS. WITH AN AVERAGE 4.9-STAR RATING AMONGST CLIENTS, WE HAVE ESTABLISHED A REPUTATION OF PROVIDING QUALITY WORK AND EXCEPTIONAL SERVICE.

WE SPECIALIZE IN DETAILED SERVICES AND FOCUS ON ALLOWING OUR CLIENTS TO TAKE BACK THEIR TIME. WE UNDERSTAND ALL PROPERTIES ARE UNIQUE AND REQUIRE DIFFERENT ATTENTION THAN THE NEXT - SO WE OFFER PERSONALIZED PACKAGES TO FIT ALL OF OUR CLIENTS NEEDS.

CHECK OUT WHAT OUR CLIENTS ARE SAYING -->
[GOOGLE REVIEWS](#), [FACEBOOK](#), [WEBSITE](#)



Fesch Cleaning Co. | 586.864.3838 | www.feschcleaningco.com
46536 Erb Dr, Macomb, MI 48042

Fesch Cleaning Co., LLC 2025

RESIDENTIAL SERVICES



MAINTENANCE CLEAN

KITCHEN	BATHROOMS	BEDROOMS
<ul style="list-style-type: none"> Exterior cabinets spot wiped Backsplash wiped Exterior appliances cleaned & polished Sink cleaned & polished Counters fully wiped Baseboards dusted Stove top cleaned & polished Stove hood cleaned Floors vacuumed & mopped 	<ul style="list-style-type: none"> Sink cleaned Toilet fully cleaned Shower & tub cleaned Shower door & frame wiped Exterior cabinets spot wiped Glass & mirrors smudge free Fixtures polished Vanities cleaned Window sills wiped Baseboards dusted Floors vacuumed & mopped 	<ul style="list-style-type: none"> Baseboards dusted Hard surfaces dusted Light fixtures dusted (within reach) Fans dusted (within reach) Window sills wiped Floors vacuumed (mopped if applicable)
LAUNDRY ROOM	ALL LIVING SPACES	ADD-ON SERVICES
<ul style="list-style-type: none"> Washer exterior cleaned Dryer exterior cleaned Exterior cabinets spot wiped Baseboards dusted Utility sink cleaned Floors vacuumed and mopped 	<ul style="list-style-type: none"> Hard surfaces dusted & wet wiped as needed Light fixtures dusted (within reach) Fans dusted (within reach) Window sills wiped Baseboards dusted Glass & mirrors smudge free Staircase vacuumed (if applicable) Floors vacuumed (mopped if applicable) 	<ul style="list-style-type: none"> Interior oven clean Interior dishwasher clean Interior microwave clean Interior refrigerator clean Turndown service Baseboards wet wiped Interior windows cleaned Window tracks cleaned Special requests

INITIAL CLEAN

INCLUDES MAINTENANCE SERVICE PLUS

- Service time will be longer and more detailed in order to ensure home is in good shape for recurring maintenance services*
- Baseboards spot wiped
- Outlets & light switches spot wiped

*pending the size of job, additional fees may apply if client requires deep clean services

DEEP CLEAN

INCLUDES MAINTENANCE SERVICE PLUS

- Exterior cabinets thoroughly wiped clean
- Baseboards fully cleaned
- Kitchen kickplate wiped
- Stove top grates, burner cap, burner head, and knobs detailed
- Interior appliances cleaned (exceptions apply)
- Doors and frames cleaned
- Washer/dryer interior cleaned
- Outlets & light switches fully cleaned
- Interior windows & tracks cleaned

*if emptied prior to arrival, Interior Cabinets and Drawers will be cleaned

VACANCY CLEAN

INCLUDES DEEP CLEAN SERVICE PLUS

- Interior cabinets cleaned
- Interiors drawers vacuumed
- Refrigerator/freezer interior wiped
- Entry door cleaned
- Garage swept (upon request)

WE DO NOT OFFER

- Removal of junk or trash from property
- Biohazard cleaning
- Human or animal waste cleaning
- Moving items over 50 lbs.
- Carpet/upholstery cleaning
- Fireplace cleaning
- Laundry cleaning
- Dish cleaning
- Exterior window cleaning
- Over 2-step ladder reach





WHAT TO EXPECT DURING YOUR CLEANING APPOINTMENTS

INITIAL CLEAN

During our initial cleaning, service will be a bit more detailed than our standard maintenance visits. This allows us to bring your home up to Fesch Cleaning Co. standards so that future visits are quicker and more efficient.

✓ What's Included in an Initial Clean?

- Full surface cleaning in all requested rooms
- Heightened detailed attention to high-traffic areas
- Thorough dusting, including light fixtures and fan blades
- Extra time spent in kitchens and bathrooms to remove buildup
- Wiping of cabinet exteriors and appliance surfaces
- Detailed vacuuming and mopping of all floors

💰 **Additional Fee:** A 45% fee is applied to initial cleans in addition to the base quote. Once your home is at maintenance level, future visits will be more efficient.

🏠 **Recurring Client Discounts Available!** Ask us how you can save by booking ongoing services.

MAINTENANCE CLEAN

Our maintenance cleaning appointments keep your home consistently clean between deeper cleans. These visits focus on essential tasks to maintain a fresh and tidy space.

✓ What's Included in a Maintenance Clean?

- Dusting, vacuuming, mopping, and surface cleaning in all rooms
- Light tidying of common areas
- Wiping down kitchen and bathroom surfaces, including sinks and counters
- Quick touch-ups of baseboards and high-touch areas as needed
- Emptying trash bins and replacing liners (if provided)

◆ **Going the Extra Mile:** While deep-cleaning tasks are not included in routine maintenance, our team will address small deep-clean needs when time allows, when we notice excessive buildup, or on alternating visits. This ensures your home stays in excellent condition without needing a dedicated deep clean.

✳️ **Need more than a maintenance clean?** Additional deep-cleaning tasks can be scheduled separately.

DEEP CLEAN & VACANCY CLEAN

Our deep cleaning and vacancy cleaning services are designed for properties that need a more thorough and extensive cleaning, whether for special occasions, seasonal refreshes, or move-in/move-out situations. These are larger, more detailed jobs that require significant time and investment.

✓ What's Included in a Deep/Vacancy Clean?

- Detailed scrubbing of kitchens and bathrooms, including grout and hard-to-reach areas
- Thorough dusting of vents, blinds, baseboards, and ceiling fans
- Hand-wiping doors, trim, and light switches
- Deep floor cleaning (scrubbing, steam mop if applicable)
- Inside appliances (oven, fridge, microwave) upon request
- Cabinet interiors (for vacancy cleans)

💡 **Budget-Friendly Tip:** Deep cleans can be a large investment, we suggest prioritizing high-traffic rooms to cut down on costs or spreading services out over multiple visits.

🏠 **For vacancy cleans:** It is required that all furniture and personal items be removed before the appointment to ensure the most efficient and effective cleaning.



INVESTMENT INFORMATION

SERVICE TYPE

RATE

Initial Clean

Initial Fesch Cleaning Co. service OR more than
(7) **weeks** since initial appointment

Base Price +
45% fee

Maintenance Clean

Recurring appointment scheduled
every **3 weeks - 7 weeks**

Base Price*

Maintenance Clean

Recurring appointment scheduled every **2 weeks**

Base Price +
10% discount

Maintenance Clean

Recurring appointment scheduled every **week**

Base Price +
20% discount

Deep Clean

Top to bottom service for **occupied** properties

starting at
\$110*/hour

Vacancy Clean

Top to bottom, inside and out service for
vacant properties

starting at
\$110*/hour

*All rates are an accurate estimate based on standard scope of work. Deep Clean and Vacancy Clean rates vary pending the total of amount of **service** hours. Fesch Cleaning Co. reserves the right to reevaluate rates at any time based on the amount of time and effort it takes to perform our services to meet the client's standards. Fesch Cleaning Co. will contact the client to discuss possible price or service revisions if the scope of work differs drastically from the initial quote. The 'base price' indicates the starting price for any services, prior to discounts, fees, or additional services being added on. This price can be generated by building your desired package via our [online booking system](#).

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SANITY SAVER

What is The Sanity Saver?

We can all agree we could benefit from a few extra hours in the day or a helping hand or two. Our team is here to help beyond cleaning and are ready to take care of your daily chore list.

Our typical visit includes **CLEANING** your home and getting rid of the dust and grime. But what about everything else? The chores that need to be done all day, everyday? Let us help get that under control. You make the list, we check the boxes.

- Putting the dishes away
- Wiping up the mornings spilt milk
- Picking up the toys
- Putting away groceries
- Watering the flowers
- Loading the dishwasher
- Making the beds
- Folding the laundry
- Organizing the junk drawer, yes that one
- Cleaning out the garage
- Packing the lunch box
- Taking the trash to the curb
- Bringing out the holiday decor
- Helping with clutter

How Does it Work?

The Sanity Saver package starts at **\$42/hour** with a minimum of 2 hours per appointment and can be booked at whichever frequency you choose.

Daily, weekly, a few days for a few months - you decide what works best for your lifestyle and schedule. Call or email us to work out the details and schedule your first appointment!

We want you to take back your time and spend it doing what you love rather than stressing about what you need to get done.

**Some services are not currently included and may be at the discretion of the company. This includes, but is not limited to - babysitting, feedings, elimination of human or animal waste, dog walking, cooking meals.

Who is it For?

While we believe everyone could benefit from this package, there are a few groups who we feel would love to take advantage of this service:

- Expecting moms
- New parents
- Working parents
- Stay at home parents
- Senior Community
- Busy professionals

No matter what your lifestyle is, you deserve as little stress as possible, and we're here to help!

Send us a message to set up your first appointment!

ADDITIONAL SERVICES



In additional to our Residential Services, we do offer Commercial and Post Construction. If interested in these services, please reach out to us so we can give you more information!

SERVICE TYPE	RATE
Commercial Designed for businesses looking to keep their office space sparkling for their clients.	Personalized Quote
Post Construction Designed for building professionals or homeowners looking to finish their building process.	Personalized Quote



CLIENT POLICIES

1. Cleaning Services & Payment

- Cleaning services will be performed per our checklist or as specifically discussed and documented. Extra services outside the agreed scope will incur additional charges.
- Invoices will be sent via email within **24 hours** of completed service, and payment is due within **24 hours** of receipt. If payment is not received within **48 hours**, a **10% late fee** will be applied. Future appointments will not be serviced if there are outstanding unpaid invoices.
- **Auto Pay:** Clients may save a card on file for automatic payment. If enrolled in Auto Pay, the card on file will be charged immediately after the service is completed.
- **We do not accept cash payments.**

2. Add-On Services

Any additional services beyond the standard scope are considered **add-ons** and will incur additional fees. **All add-ons must be approved and scheduled through management.** Employees are not authorized to modify work orders.

3. Lockout Policy

- Clients must ensure we can access their property by providing a **key, code, or leaving a door unlocked.**
- If we arrive and cannot enter, a **\$50 lockout fee** will be charged and must be paid before the next scheduled cleaning.

4. Maintenance Cleaning & Effectiveness

Our maintenance cleaning appointments are designed to keep your home consistently clean and prevent the need for full deep-cleaning services. While these visits do not include deep-cleaning tasks by default, our team strives to go above and beyond by addressing small deep-clean needs when time allows, when we notice excessive buildup, or on alternating visits.

What to Expect During Maintenance Appointments:

- ✓ **Core maintenance tasks:** Dusting, vacuuming, mopping, and surface cleaning to uphold a consistent level of cleanliness.
- ✓ **Occasional deep-clean attention:** If time permits or we notice an area needing extra care, we may address small deep-clean tasks, such as wiping baseboards, spot-cleaning doors, or giving extra attention to neglected areas.
- ✗ **Full deep-clean services are not included in maintenance visits** (e.g., washing walls, detailed floor scrubbing, cleaning inside appliances, moving large furniture).
- ✗ **We do not move large furniture or climb ladders to reach high places.** However, we will move small furniture within reason and clean accessible areas using an extension duster or a two-step ladder. We do not pull out refrigerators or ovens, as this poses a risk of scratching floors.

Our goal is for you to **never need a full deep-clean appointment** by keeping your home at its best with every visit. If a more detailed clean is ever required beyond what we can accommodate during routine appointments, we will communicate with you about scheduling additional services. If a deep clean task is desired, please reach out to schedule an add-on service.

5. Specialized Cleaning Needs

- Properties with **heavy buildup or neglected areas** may require additional time, stronger products, or specialized techniques.
- Some areas may need **multiple visits** or **deep cleaning** services for optimal results.
- If extra time or costs are needed, we will notify you in advance.

6. Cancellations & Rescheduling

- Cancellations must be made at least 24 hours in advance to allow scheduling adjustments.
- While we try to reschedule within the same week, availability is not guaranteed.

CLIENT POLICIES CONT.

7. Illness Policy

- If anyone in the home/office is **sick with a contagious illness** (e.g., flu, COVID, pneumonia, lice), please reschedule.
- Likewise, if an employee is ill, we will not send them to your property.

8. Temperature Requirements

- Properties must be maintained at a **comfortable temperature (68°F - 73°F)** for the safety and productivity of our technicians.
- If air conditioning is unavailable, fans or other cooling methods should be used.

9. Weather Policy

- Walkways must be **clear of ice and snow** for safe access. If we cannot safely enter, we will **cancel or reschedule**.
- Severe weather conditions may result in business closures; rescheduling will be handled as soon as possible.

10. Rate Changes

- We reserve the right to reevaluate service rates based on the time and effort required.
- Cleaning times will be monitored during the **first 2-3 months**, and adjustments may be made if the workload differs significantly from the initial quote.

11. Biohazard & Bodily Fluids Policy

We do NOT clean:

- Human or pet waste
- Urine, vomit, blood
- Soiled clothing or other biohazards

This is in accordance with **OSHA health and safety standards**.

12. Cleaning Supplies

- **We provide all cleaning supplies and equipment, except for trash liners.**
- To limit cross-contamination, **we do not provide vacuums** unless specifically requested.
- If you have preferred products, please let us know. **Specialty products must be provided by the client.**

13. Holiday Closures

Fesch Cleaning Co. is closed on the following holidays:

- **New Year's Day**
- **Memorial Day**
- **Independence Day (July 4th)**
- **Labor Day**
- **Thanksgiving & Day After Thanksgiving**
- **Christmas Eve & Christmas Day**

Appointments scheduled on these days will be rescheduled as close as possible to the original date.

14. 24-Hour Satisfaction Guarantee

- If you are unsatisfied with your cleaning, contact us within 24 hours for a re-clean of the problem areas at no additional charge.
- Refunds are not offered.
- Cleaning over the unsatisfactory areas before we can assess them voids the guarantee.

15. Breakage & Damage Policy

- We handle your property with care, but **accidents can happen**. If we break or damage an item, we will notify you immediately.
- **We are NOT responsible for:**
 - Items improperly secured (e.g., loose shelves, unstable décor).
 - Delicate or irreplaceable items (please point these out in advance).

Cleaning assumes all surfaces are sealed (e.g., countertops, floors). If a surface is unsealed, please inform us to avoid damage.

CLIENT POLICIES CONT.

16. Termination of Services

Either party may **terminate services** for any reason with **24 hours' notice** before a scheduled appointment.

17. Photo & Video Documentation Policy

To ensure we prioritize **quality, transparency, accountability, continuous improvement and training**, we may take **photos/videos** before, during, and after cleaning.

✓ Used for:

- Documenting pre/post-cleaning conditions
 - To record the condition of the premises before and after cleaning. This serves as a valuable reference for our records, dispute resolution, and quality assurance.
- Staff training
 - To enhance the skills of our cleaning team by using images and videos for internal training. This ensures our staff is well-equipped to deliver consistently high-quality service.
- Marketing & promotional content (with discretion)
 - Selected images and videos may be used for marketing purposes, including on our website, social media platforms, and other promotional materials, to showcase the quality of our services and help prospective clients make informed decisions.

📌 Client Rights:

- By using our services, you grant implicit consent for photo/video documentation.
- Confidentiality: We will NOT share identifying details unless required by law.
- Clients may request deletion of specific photos/videos by submitting a written request.



FREQUENTLY ASKED QUESTIONS

IS THE PRICE GIVEN WHEN BOOKING ONLINE ACCURATE?

Our quotes are given sight unseen. Sometimes the scope of the job differs from expectations. You will receive an email after you schedule to confirm all cleaning details. The price at time of booking is an accurate estimate based on standard scope of work and you will be given a final price on the day of your appointment.

Initial Cleanings will have a 45% fee added to the price given at the time of booking.

Recurring clients receive discounts for weekly and bi-weekly appointments! All discounts will be added prior to your appointment starting.

DO I NEED TO BE HOME DURING MY APPOINTMENT?

This is completely up to you! Some clients feel comfortable running errands or hiding out in an unserviced room. Leave us a key, code, or let us in and head out. We will lock up and let you know via text when we are done.

WHAT TIME WILL YOU ARRIVE AND FOR HOW LONG?

We aim to ring your bell during the desired arrival window and try to be gone within 2-4 hours. The length of time we need depends on the size of the job. You will receive a text notification when we are on our way and when we are finished.

WHAT ABOUT PETS?

Pets are a part of the family, and we will clean up after them as well! During service we ask that you do keep your pet somewhere they will be comfortable — not all of our furry friends (even the *friendliest* ones) like the sound of vacuums or unfamiliar people in their space. Let us know how you'd like to handle your pet ahead of time to keep them (and our staff) safe and happy.

*There is an additional pet fee that will be added at time of booking. Our team members are not trained to clean animal waste; this includes cleaning of litter boxes, dog kennels, and accidents.

DO YOU BRING YOUR OWN SUPPLIES?

Our team will provide all equipment and supplies, excluding trash liners, unless the client prefers to provide supplies. To limit cross-contamination, we do not provide a vacuum unless requested. If there are any specific products you have and would like us to use, let us know! Specialty products will need to be supplied by the client.

WHAT AREAS DO YOU SERVICE?

We currently service Macomb County, and select surrounding areas.

Anything beyond 20 miles from zip code 48042 requires consideration and will be quoted on a case by case basis

HOW DO I PAY?

You will pay at the time of service via credit or debit card. We do NOT accept cash payments.

HOW CAN I PREPARE FOR MY APPOINTMENT?

In order for us to use our time as best as possible, please declutter prior to our arrival. We ask that you leave a basket or bin out for any additional items we find when cleaning so they are kept in a safe place.

CAN I BOOK AN APPOINTMENT FOR SOMEONE ELSE?

Of course, as long as you know their home's details, (square footage, rooms etc.) you can go ahead and book them online. We also offer gift certificates which you can purchase and sent virtually.

ARE YOU INSURED?

We carry insurance for the work that we do in your home. We also guarantee customer satisfaction. Was something not cleaned the way that you expected? Let us know, and we will do our best to put things right.

HOW MANY PEOPLE DO YOU SEND?

We pride ourselves on the quality of clean your home will receive. The number of cleaning techs will be based on the specific job. There will typically be 2 technicians.

DO YOU ACCEPT TIPS?

If you feel our team went above and beyond, 100% of your gratuity will go to them for a job well done.

CONTACT INFO

WE WOULD LOVE TO CONNECT AND HEAR FROM YOU!



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