

WONDER
FAMILY

HEATED EYE MASK
USER MANUAL
Powered Eye Heating Pad

A powered heating pad is an electrical device that provides dry heat therapy on the eyes by maintaining an elevated temperature during use to promote a feeling of relaxation.

Thanks for purchasing Wonder Family Heated Eye Mask. For optimal operation, please read this manual carefully before using the product.

Carefully check that the following items are included: 1 Heated Eye Mask, 1 USB Cable, 1 Storage Bag, 3 Lavender Sachets

Contact us at customer_support@wonderfamily.com immediately if any items are missing, appear damaged, or if the unit does not work.

SPECIFICATIONS

Product Name: Heated Eye Mask
Product model: AM-HE720
Composition: Mask: 100% satin on the eye side, 100% polyester on the other side; Sachets: 100% cotton, dried lavender flowers; Storage Bag: 100% satin
Size: 9.4 in by 4.1 in (24 cm x 10.5 cm)
Temperature Mode: High (131°F | 55°C), Medium (113°F | 45°C), Low (95°F | 35°C)
Battery Capacity: 3.7V 1000mAh
Input Voltage: 5V 1A
Output Voltage: 3.7V 1.4A

COMPONENTS

① Type-C Connector

② Type-C Port on the heating pad

③ USB Connector

④ Heated Eye Mask (heating pad inside)

⑤ Power Button

⑥ Adjustable Strap

⑦ Lavender Sachets

⑧ Mask Pocket for the heating pad

⑨ Satin Storage Bag

CHARGING

Plug the ① Type-C Connector fully into the ② Type-C Port on the heating pad. Connect the ③ USB Connector to a power source to start charging. When the flashing yellow light on the button becomes green, the Heated Eye Mask is fully charged. Make sure the device is fully charged prior to its first use.

DIRECTIONS FOR SAFE USE

Long-press the ⑤ Power Button to turn on the device. Short-press the ⑤ Power Button to choose a temperature mode. Green indicator light represents Low temperature mode (95°F | 35°C). Yellow indicator light represents Medium temperature mode (113°F | 45°C). Red indicator light represents High temperature mode (131°F | 55°C). Then, adjust the ⑥ Strap to comfortably wear the device around your head. Long-press the ⑤ Power Button to power off.

Without any operation, the Heated Eye Mask will shut off automatically in 15 minutes. If needed, turn on the device again to continue using it. If the device cannot be turned on again, please recharge.

To enhance the Heated Eye Mask experience with aromatherapy, insert one of the ⑦ Lavender Sachets into the ⑧ zipped Pocket on the mask where the heating pad is.

CAUTION: When you insert a new ⑦ Lavender Sachet into the mask, it may initially feel slightly stiff. Heat will soon soften the sachet, and it will become more comfortable on the eyes.

You can also use this product as a comfortable sleeping mask by removing the heating pad. Open the zipper on top of the mask, take out the heating pad, then put the mask on your head as usual.

CLEANING AND MAINTENANCE

The mask is only washable without the heating pad. Before washing, remember to open the zipper on top of the mask and take out the heating pad. Take out the lavender sachet before washing as well if you have it inserted. Only the mask and (9) Satin Storage Bag are washable. You can gently hand wash the mask and storage bag in cold or slightly warm water. You can also machine wash the mask and storage bag on the cold wash cycle (86°F/30°C or below). After washing, let air dry.

CAUTION: Do not immerse or soak the heating pad in the water.

To maintain their condition, store your Heated Eye Mask and its components in the (9) Satin Storage Bag when not in use. Carefully inspect the Heated Eye Mask and its components for damage before each use.

WARNINGS:

DANGER: To reduce the risk of burns, electric shock, and fire, this product must be used in accordance with the following instructions.

Read all instructions.
Do not use while sleeping.
Do not fold while heating. To avoid overheating, do not put it under the pillow or comforter. Burns will result from improper use.
Stop heating or switch to a lower temperature setting when reaching the desired temperature. Even comparatively low temperatures can cause moderate temperature burns, so check your skin frequently.

The device may give pressure to eyes which could cause temporary blurring. Adjust the strap for comfortable wearing. Temporary blurring of the eyes after use is normal and will recover after 3-5 minutes. If blurring persists, discontinue use and consult a physician.

Do not submerge or soak the heating pad in the water. To wash the mask, take out the heating pad first, and then gently hand or machine wash the mask in cold water.

The product is not to be used on or by an invalid, sleeping, or unconscious person, or a person with poor blood circulation unless carefully attended. The elderly and children should use this product under supervision.

People who have cutaneous sensory disorder should not use this product.

Contains lavender. May cause allergic reactions in individuals sensitive to lavender. Consult a healthcare professional if you have known allergies before using this product.

In case of allergic reaction or irritation, discontinue use and consult a physician.

This product is not intended for diagnosing or curing any diseases and is not a replacement for consulting a healthcare professional. If symptoms do not improve, please consult a healthcare professional.

Do not cut or attempt to disassemble, break, or puncture the heating element of the device, as this may result in fire or other hazards.

Save these instructions.

WONDER FAMILY LIMITED WARRANTY

The limited warranty set forth below is given by Wonder Family Inc. With respect to Wonder Family Heated Eye Mask (the Product) packaged with this limited warranty. The product is the only product to which this limited warranty applies.

The Product, when delivered to you in new condition in its original container, is warranted against defects in materials and workmanship under normal use and service for a period of one year from the date of original purchase. Defective parts or a defective product returned to Wonder Family Inc., or their authorized product service provider, and proven to be defective upon inspection, will be repaired with new or comparable rebuilt parts or exchange for a refurbished product as determined by Wonder Family Inc., or the authorized product service provider. Warranty replacement shall not extend to original warranty period.

This limited warranty covers all defects encountered in normal of the Product and does not apply in the following cases.

- (a) Loss of or damage to the product due to abuse, neglect, mishandling, improper packaging.
- (b) Use of parts or supplies (other than Wonder Family Inc.) that cause damage to the product or cause abnormally frequent service calls or service problems.

User Name:	
User Address:	
User Email:	
Product Model No:	
Purchase Date:	
Dealer's Name & Address:	
Remarks:	

ENVIRONMENTAL PROTECTION

When disposing of the product, please do not discard it with regular household waste. Instead, ensure it is taken to a designated recycling center. This practice is conducive to environmental protection.

If you have any questions or encounter any issues with the product, please feel free to contact us at customer_support@wonderfamily.com