



## Expert Appointment Service

Following the launch of Gemini's expert management & fee settlement service, carriers without API/Write-back integration will be able to benefit from Advent conducting the expert appointment process in Gemini as directed by each MA, removing the burden and data input from MAs pre and post the expert appointment and any fee processing.

This expansion of Advent's service is to be done at no additional project or transactional cost, to support the markets adoption, whilst removing burden and processing activity within a challenging working environment.

Each transaction costs just £25, saving up to £69! with a two-day SLA process.

### What's Involved?

Once Gemini Phase II is live, Advent will offer a processing service (Expert Appointment Service" to MAs with no API/WriteBack integration that removes the burden to manually record the appointment of an expert in Gemini, and thus benefit from reduced processing charges, and start to build up intelligence on expert spend data, with no changes to the existing claims agreement process. This simple procedure requires minimal claims information with no additional costs!

### How Does it Work?

Carriers just need to email [expertfees@advent.claims](mailto:expertfees@advent.claims) when they are appointing an expert, with an agreed and flexible method of supplying the structured data required in relation to the appointment. The Advent team will do the rest, by recording the claim and appointment of the expert within Gemini, which supports expert oversight and management and instigates the submission of invoices and subsequent processing of fees within Gemini. MAs can then start to access management information on expert spend to enable informed decisions and further expenditure savings.

### Contact:

If you have any questions on this Expert Appointment Service, or would like a system demonstration, please contact

[Tom.McArthur@adventinsurancemanagement.com](mailto:Tom.McArthur@adventinsurancemanagement.com)

Any queries more generally around Gemini or adoption should be referred to [Tim.Bowling@LMALloyds.com](mailto:Tim.Bowling@LMALloyds.com)

