



DIGITAL MANAGEMENT

AND SETTLEMENT

FOR CLAIMS EXPERTS

IN THE LLOYD'S MARKET



INSIGHT CONSENSUS INFLUENCE



ADVENT.CLAIMS

“ Gemini solves a longstanding issue for the market by providing a platform to better manage claims experts. We will finally be provided with access to data that gives us greater visibility and control of our experts’ performance and costs. The service speeds up the fee payment process considerably and reduces costs by automating processes. It is the kind of positive digital disruption needed to bring us closer to our value-chain partners and allows us to transact more efficiently.”

Stephen Rimmer, Head of Claims, Operations,
Brit Global Specialty

Benefits of Gemini

Gemini is a new digital platform and settlement service for claims experts appointed by Lloyd's managing agents. Funded by the Lloyd's Market Association and its members and developed by Advent Claims, Gemini delivers the following benefits to Lloyd's carriers, experts and brokers.

- Fast and reliable settlement of claims experts' fees
- Supply chain, risk, and performance management
- An active and highly visible directory of the experts available to the market
- A much-reduced cost of processing expert fees
- Operational savings and efficiencies achieved through removal of broker and carrier touchpoints
- Enhanced management information providing insight and intelligence on expert usage, performance, and claims costs

Gemini provides:

A single, intuitive platform for interaction between claims experts and Lloyd's carriers from appointment to fee settlement



A configurable self-service management information dashboard and reporting tool delivering enhanced and structured data, available at managing agency and market levels



A highly efficient straight-through fee agreement, management, and payment process



Introducing Gemini

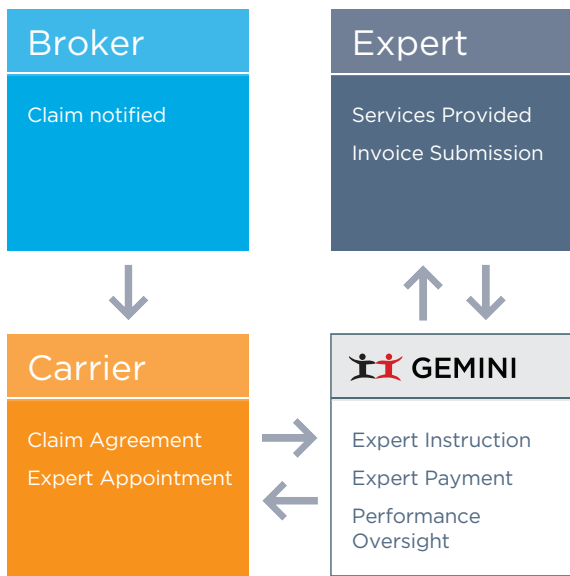
For registered experts:

- Experts interact directly with Gemini through an intuitive web-based portal to:
 - record their fees and fee splits, and to submit supporting invoices directly into Gemini to eliminate fee collection charges and improve credit control
 - submit due diligence and capture expert services provided
 - increase visibility of services provided to the market

For managing agencies:

- Expert appointments are captured as part of the claims management process either within their claims management solution or via the Gemini portal
- Expert management, reserves, budgets, fee payments are handled seamlessly as part of the existing claims management process
- Advent access claims data from an Expert invoice to trigger the fee payment process on behalf of experts and carriers
- The captured data is reported back to MAs to provide insight into expert usage, performance and claims expense – allowing for cost savings, collective bargaining power and smarter decisions on claims expense and leakage

Business process



650+ experts world-wide and
35+ managing agencies already
use Gemini

A singular process for fee
submission and settlement

Reduced fee collection costs,
removal of touchpoints and
improved M.I.

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