

RESPONSE CONTINUUM

Choosing the Response the Situation Requires



BEGIN WITH THE RESPONSE THE SITUATION REQUIRES.

These are not steps you must complete in order. Increase or reduce the response as conditions change. Activities may overlap.



PRESENCE

Stay attentive, available, and ready to assist. Notice activity and changing conditions in your assigned area.



ENGAGEMENT

Make respectful contact, clarify a concern, or offer ordinary assistance. Seek understanding without assuming intent.



DE-ESCALATION (L.O.V.E.)

When circumstances reasonably allow, reduce pressure and seek an appropriate resolution. Extend grace without compromising boundaries. Do not delay needed emergency action.



INTERVENTION (MINISTRY INVOLVEMENT)

Bring in the appropriate ministry representative or authorized decision-maker when support, authority, or a decision beyond your assignment is needed. This does not authorize physical intervention.



EMERGENCY RESPONSE (PROTEct)

Take appropriate immediate protective action and summon emergency help. Apply **PROTEct** within your role and training. Emergencies may include medical situations or violence; earlier response levels are not prerequisites.



YOUR AUTHORITY DOES NOT CHANGE WITH THE RESPONSE LEVEL.

Act within your role, training, and authority. Obtain appropriate help when the situation exceeds them.



GET HELP. COMPLETE THE HANDOFF.

State your location, what you observed, any immediate danger, and what help is needed. Confirm the appropriate person received the concern and understands who will address what remains unresolved. Complete required reporting.



Immediate emergency: Call 911 and take appropriate protective action without waiting for an internal response or Leadership approval.

Use with the full Quick Reference Guide, the church's approved procedures, and applicable training.



GIBBORIM SECURITY

Empowering Safety; Anchored in Faith.

Companion to GS-QR-006 — Response Continuum

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