

DMEPOS TASKS CALENDAR

(Write in the date completed and Initial in the appropriate box)

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
MONTHLY CHECKS												
Products checked monthly for expiration (any expired items replaced) (expired products quarantined)												
PPE Kits checked monthly. Supply area and delivery vehicles. (restocked as needed)												
First Aid Kits checked monthly. Supply area and delivery vehicles. (restocked as needed, any expired items replaced)												
Eye Wash Station checked monthly. Supply area and delivery vehicles. (any expired items replaced)												
Fire Extinguisher(s) Checked & Tag dated and Initialed monthly. Supply area and delivery vehicles.												
ANNUAL CHECKS (Date and initial in month completed)												
Annual Fire Extinguisher(s) certification completed. Supply area and delivery vehicles.												
Annual Fire Drill completed.												
Annual Emergency Preparedness Drill completed.												
Annual Business Continuity audit completed..												
Annual Information Security Risk Assessment completed.												
Liability Insurance renewed. Certificate Holder documented (NPE East or NPE West.)												
Surety Bond renewed.												
VARYING MONTH(S) COMPLETED (Date and initial in month completed.)												
¹ Update your Medicare 855S (PECOS) with any changes as required.												
² Update your Management Notebook as needed.												
Emergency backup systems checked. Generator (if applicable) checked and documented.												

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
VARYING MONTH(S) COMPLETED (Date and initial in month completed.)												
³ PI Committee Meeting												
³ PI Reports Completed.												
Annual PI Report Completed.												
Compliance Committee Meeting, as needed.												
Compliance Program reviewed and Compliance Audit completed at least annually												
Report provided to the PI Coordinator for inclusion in the Annual PI Report.												
Safety Committee Meeting, as needed.												
Staff Meeting completed and documented.												
Review of Budget and Profit & Loss Statements.												
Leadership Business Meeting												
Budget Completed												
Contracts reviewed and the review is documented, if applicable (outside individuals or organizations that provide care/services on behalf of the organization).												
⁴ P&P, Forms, Employee Handbook Reviewed and Revised As Needed.												
SDS Notebook Reviewed and Revised As Needed.												
Required Federal and State Posters reviewed and updated as needed and posted.												
TB prevalence statistics for service areas updated and posted.												
⁵ Accreditation required annual Training / Education completed.												

The individual responsible for completion of each task above must initial and date completion in the boxes provided in this tasks calendar.

¹ List of Changes to Report (within 30 days of change)

- Changes in business location
- Adding/subtracting product lines
- Authorized/delegated official, contact persons
- Changes in ownership (CHOW). 5% or greater direct ownership.
- Liability Insurance Information (NPE East or NPE West is listed as the certificate holder)
- Surety Bond Information
- Address information
- Remittance/special payments
- Correspondence address
- Update expiration dates and upload copies of documents (DME Licenses, Liability Insurance and Surety Bond). Keep copy of receipt of payment.

² Management Notebook

- ☐ Copies of required local and state licenses business licenses with correct business address.
- ☐ Copies of required state DME license(s) (all states you are providing DME that require a license) (Include Bedding license, if applicable, for all states you are providing mattresses and upholstered equipment, e.g., wheelchairs)
- ☐ Current Org Chart
- ☐ Current Liability Insurance with correct business address
- ☐ Current Surety Bond with correct business address
- ☐ IRS CP 575 (EIN) with correct business address
- ☐ NPI Approval Letter with correct business address
- ☐ Completed CMS 588 Form
- ☐ Completed CMS 460 Form (for participating providers)
- ☐ Copy of PECOS Application
- ☐ Copy of Medicare Supplier Standards
- ☐ Accreditation Application and Contract
- ☐ Copy of Accreditation Certificate
- ☐ New Patient Packet (includes blank patient forms and patient handouts)
- ☐ Blank Rent to purchase Form
- ☐ Blank Warranty Form
- ☐ Blank Complaint Log and Form
- ☐ Blank Incident Report
- ☐ Proof of company delivery vehicle insurance (if applicable)
- ☐ Completed annual Leadership meeting minutes
- ☐ Annual Budget
- ☐ Contracts with outside firms and individuals (that provide *direct patient care, billing firms, and suppliers that drop ship any DMEPOS for you, if applicable.)
- ☐ Contracts with suppliers/distributors of DMEPOS products you are accredited for.

In case the authorized official is absent, be sure another employee or employees are familiar with the notebook and can help the auditor find documents in the notebook.

*Direct patient care is defined as care of a patient provided personally by a staff member or contracted individual/organization in a patient's residence or healthcare facility. Direct patient care may involve any aspects of the health care of a patient, including treatments, counseling, self-care, patient education, and administration of medication.

³ Audits, PI Meetings and PI Reports are required at least annually for DMEPOS companies. Some Audits such as Patient Record audits, Patient Complaints audits, Billing and Coding audits, and Incident and Adverse events audits should be done more often.

PI Audits include:

- Patient satisfaction surveys
- Input from personnel regarding the quality of operations and services
- Input from referral sources regarding the quality of operations and services
- Patient complaints
- Incident and adverse events
- Patient and employee infections
- Patient record audits
- ⁶ Billing and coding error audits
- Employee file audits
- Audits to verify response times as indicated in policies and procedures are being met, to include:
 - o Complaint resolution
 - o DMEPOS delivery time or other important aspect related to care/service provided.
- Monitoring all care/service provided under a contract/agreement
- Any other audits completed by the company

⁴ Policies and procedures (P&Ps) to be reviewed at least annually and revised as needed.

⁵ Annual Training / Education is an accreditation requirement.

⁶ The company must submit a Medicare claim at least every 6 months to maintain their provider number