

Credit Card Refund Policy Vee's Notary Services

This Credit Card Refund Policy ("Policy") applies to all clients making payments by credit card to Vee's Notary Services ("Company"). By submitting a payment, the client acknowledges and agrees to the terms outlined below.

1. All Sales Are Final

All payments made to the Company are considered final. Refunds are only issued under the circumstances expressly stated in this Policy.

2. Refund Eligibility

A refund may be issued only if:

- The Company is unable to perform the scheduled service, and
- No alternative date or service arrangement can be agreed upon.

Refunds will not be issued for:

- Client cancellation for any reason
- Client no-show
- Changes in personal circumstances
- Failure to provide required documents or access for services

3. 20% Processing Fee

All approved refunds are subject to a 20% non-refundable processing fee.

4. Method of Refund

Approved refunds will be issued to the same credit card used for the original transaction within 7–10 business days, depending on the client's financial institution.

5. Chargebacks

By submitting payment, the client agrees not to initiate a chargeback without first contacting the Company to resolve any concerns. Unauthorized chargebacks will be considered a breach of contract, and the Company reserves the right to pursue recovery of all associated costs, including legal fees.

6. Acceptance of Policy

By making a credit card payment, the client confirms they have read, understood, and agreed to this Policy.