



At Doggie's Day Out of Palm Springs our mission is to be your immediate choice for quality daycare and overnight boarding when you cannot be there - Leaving your furry friend with trained, qualified staff who will love and care for your pet just as much as you do.

We are here to assist you with the responsibilities of being the best pet owner you can be. At Doggie's Day Out of Palm Springs, we provide professional Doggie Daycare and Boarding services that introduce structure, reinforce polite manners, and nurture happy dogs.

You are your dog's best friend and you want him to have the best of everything - a healthy routine, a safe environment, people who care, plenty of exercise, and a happy group of dog friends. That's what we're all about.

**Our application, policies, and waivers are detailed, thorough, and lengthy** for the safety and health of your pet, and all pets in our center, and may contain questions or require acknowledgement on difficult circumstances. Please take the time to read through each section and contact us at any time should you have any questions on this application or any policies.

Please return your entire **COMPLETED** packet, along with a copy (either hard copy, or emailed to our attention) of your pups most recent vaccines. **If any section is left blank, your waiver will be deemed incomplete.** Please send all vaccines to our email [play@doggiesdayoutofps.com](mailto:play@doggiesdayoutofps.com). You may ask your veterinarian to email us vaccines, Doggies Day Out CANNOT request vaccines directly from your veterinarian. You will be responsible for providing vaccine records.

**Before we can provide ANY type of services, a complete set of WAIVERS, a complete APPLICATION, and up to date VACCINE RECORDS must be received in ADVANCE. This cannot be submitted the day of services needed.**

After all required paperwork is received, reviewed, approved, and entered, Doggie's Day Out will be in contact with you to schedule your daycare, or if needed, your boarding evaluation.

Evaluations are held **WEDNESDAY** and **THURSDAY** of each week and must be **scheduled** with Doggie's Day Out in advance. **Drop-in services for evaluations cannot be accommodated.** Please contact Doggies Day Out of Palm Springs for evaluation pricing and requirements.

# Owner Contact, Emergency, Veterinarian Contact Information

You will only need to complete one WAIVER if you are applying for multiple dogs!

Pet Name: \_\_\_\_\_

Pet Name: \_\_\_\_\_

Pet Name: \_\_\_\_\_

Pet Name: \_\_\_\_\_

Owners Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Cell: ( ) \_\_\_\_\_ - \_\_\_\_\_ (REQUIRED)

Email Address: \_\_\_\_\_ (REQUIRED)

Preferred method of contact: Email Text Phone Call

Full Time Resident Seasonal Resident Visiting / Vacationing

Additional Owners Name: \_\_\_\_\_ (REQUIRED)

Additional Owners Phone Number: ( ) \_\_\_\_\_ - \_\_\_\_\_ (REQUIRED)

Additional Owners Email Address: \_\_\_\_\_ (REQUIRED)

Preferred method of contact: Email Text Phone Call

## **In Case of Emergency Contact (REQUIRED - CANNOT BE OWNER or ADDITIONAL OWNER CONTACT)**

Name: \_\_\_\_\_

Emergency Contact Phone: ( ) \_\_\_\_\_ - \_\_\_\_\_

Relation to Owner: \_\_\_\_\_

\_\_\_\_\_ (initial) By listing the above individual, I confirm they are authorized to make decisions regarding my pet's care in the event I or the additional owner are unreachable.

## **Veterinarian Information:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Any medical problems? Yes No If yes, please list: \_\_\_\_\_

Any medical allergies? Yes No If yes, please list: \_\_\_\_\_

Has your dog ever been bloated (Gastric dilation)? Yes No

Has your dog ever had a seizure? Yes No

Has your dog been treated for any medical problems within the past 30 days? Yes No

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Please contact Doggies Day Out if yours or your emergency contact information changes**

# Doggie's Day Out of Palm Springs Medical Release Form

This is a required form for all Doggie's Day Out of Palm Springs participants receiving services.

First and foremost the safety and well-being of your pet(s) is of the highest importance. Ensuring that your pet remains safe and well cared for is our first responsibility, and as such we take it very seriously. We do our best to have our pet owners screen for pre-existing health conditions, but some factors may be beyond our control. In the event that a medical emergency arises while a pet is at our facility, or participating in a service that we provide, it is imperative that we are immediately able to get them medical treatment at closest available facility. We will call ahead to the veterinary offices in closest proximity geographically to ensure they can handle the emergency present. Your pet will be transported to the closest available facility for treatment and you will be notified. We notify the owner AFTER we have secured a medical treatment center for the animal, to avoid delays that may be caused by emotion. Our goal is to get your pet medical attention as quickly as humanly possible, and any distractions may interfere with that process.

For that reason, it is a requirement to have Owners sign this form.

I understand that in the event of a medical emergency, Doggie's Day Out of Palm Springs, at its sole discretion, may deem it necessary to seek immediate attention of a licensed veterinarian. I authorize Doggie's Day Out of Palm Springs to seek medical attention at the closest available veterinary facility.

I further agree that I am financially responsible for any medical treatment my pet(s) receives as a result of a medical emergency while attending services provided by Doggie's Day Out of Palm Springs.

Owner Signature \_\_\_\_\_ Date \_\_\_\_\_

Printed Name \_\_\_\_\_

# Doggie's Day Out of Palm Springs Daycare and Boarding Policies

## Temperament:

All new Doggie Daycare dogs must pass an onsite temperament evaluation prior to scheduling daycare or boarding visits. Since Doggie Daycare applicants are off leash in the play areas, aggressive or possessive dogs are not accepted. Temperament evaluations are conducted by appointment only.

We retain the right to refuse and/or any dog if it is determined to be unsuitable for our programs. Common reasons for a dog to be denied admittance include but are not limited to: showing aggressive behavior toward our playroom handlers or other dogs, anti-social, showing overly nervous or anxious behavior, showing overly possessive tendencies, or having concerning medical issues.

## **How does the evaluation process work?**

Your dog will spend the first hour in a kennel, getting used to a new environment with new sounds, smells and humans. We will watch how they act while walking past other barking dogs in kennels around them. They will be taken outside with a staff member in our private yard, and we will observe how they act outside. We will do a hands-on test to ensure the safety of our staff which includes putting our hands around your dog's mouth, ears, and touching all four paws. If your pup does well with humans, we will move onto the next step which is introducing them to other dogs through the playroom fence. The last step is to bring them fully into the playroom and introduce them to other daycare dogs one at a time!

## **What is temperament testing?**

The requirements for a dog to participate in Doggie Daycare is more stringent than for boarding. Doggie Daycare is designed for social, outgoing dogs who like to play with other dogs. A typical day involves meeting, greeting, and interacting with a variety of unfamiliar dogs. Many dogs thrive on constant social interaction, but some dogs do not understand or even like to be put into this type of situation. We want all our guests to enjoy a safe, fun-filled day with us. A temperament test is the process we use to determine if your dog is a good candidate for Doggie Daycare.

## **What happens during the temperament test?**

The evaluation lasts at least 3 hours, this allows us to slowly introduce your dog to the playgroup. Your dog will enter the empty playroom, this allows them to smell and observe the playroom comfortably and at their own pace. Once we feel your pup is ready, we will introduce

your pup one to two dogs at a time. After your pup has been introduced to the entire playroom, your pup will spend the remainder of the evaluation in daycare until you pick up. During this time, our playgroup handlers will observe how they play and interact with the other dogs. We will report everything back to the owners at pick up and discuss if we feel your dog is a good fit or not!

### **What happens if your dog is not suitable for daycare?**

We are mindful of the safety, health, and enjoyment of every guest. Occasionally, we meet a dog that initially is not a good candidate for a daycare setting. There are a variety of reasons for this - sometimes a dog is very shy, sometimes they lack good play skills, sometimes they are frightened or aggressive. If your dog is not initially accepted into our Doggie Daycare program, we are happy to recommend our Day Boarding Services, or to our facility trainer who will help you address specific concerns until we feel your dog is ready to join play group!

For pet parents seeking a daycare alternative, Day Boarding is a great option. Dogs in Day Boarding **DO NOT** encounter dog interaction; however, they enjoy the privacy a K9 kennel for the day, with a 20-minute private play time, and regular outdoor potty breaks every hour, without an overnight stay. Excellent candidates for Day Boarding are dogs who do not socialize well, who can't be left home alone, or who need special care or handling throughout the day while pet parents are at work.

### **Age:**

All Dogs are required to be at least 6 months of age.

### **Spayed/Neutered**

All dogs must be spayed or neutered by the age of 9 months.

### **Vaccinations:**

All dogs must have current (at least 7 days prior) vaccination including Rabies, Bordetella, and DHLPP (or DH2PP or DHPP), Leptospirosis and K9 Influenza.

**We will NOT book any services with missing or incomplete vaccines.**

### **Flea & Tick Protection:**

It is recommended that you use a flea & tick prevention protocol. Dogs with fleas & ticks will be barred from the facility until the problem has been successfully addressed. Any pups found with fleas or ticks while in our care will be isolated immediately, and the owner will be contacted to pick them up.

### **Heartworm:**

Because your dog will be mixing with others, it is a good idea to have your dog on veterinarian approved heartworm preventative, though this is not a requirement to attend.

**Collars, Leashes and Barking:** All dogs MUST be on leash when entering and existing our facility. Once inside, you must keep your dog's leash IN HAND until a staff member is ready to take your pet. **DO NOT** let your dog run free between our front door and your car. All dogs must wear a proper fitting collar or harness while in our care.

Please **DO NOT** allow your dog to approach other dogs in the parking lot or lobby. Some of our dogs may be friendly in daycare, however some may be leash reactive, protective of their owners, or they don't join daycare due to not being dog friendly.

Please **DO NOT** allow your dog to be overly vocal on the way in. We understand that dogs get excited and may be eager to come in and play, and eliminating barking may be easier said than done, but we need to be good neighbors and minimize outside noise.

**Service fees:**

Payment is required at the time service is rendered. We accept Visa, MasterCard, Discover, and American Express. You may be required to leave a card on file for extended stays.

**Late fees:**

Daycare guests not picked up by 6:00pm Monday - Friday, 3:00pm Saturday - Sunday will be charged a late fee of \$30.00. Any pets not picked up by 6:15pm Monday - Friday, 3:15pm Saturday - Sunday will be considered an overnight guest and will be charged the appropriate boarding fee.

Boarding guests not picked up by 11:00am on the last day of boarding will be charged a  $\frac{1}{2}$  day of the appropriate boarding fee. Boarding guests not picked up by 2:00pm on the last day of boarding will be charged a FULL day of the appropriate boarding fee.

By submitting this form below, you are acknowledging and agreeing to the terms put forth here by Doggie's Day Out of Palm Springs.

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(Signature)

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(Date)

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(Print Name)

# Doggie's Day Out of Palm Springs Hold Harmless Release

By submitting this form below, you are acknowledging and agreeing to the terms put forth here by Doggie's Day Out of Palm Springs.

By signing this form, you agree not to hold Doggie's Day Out of Palm Springs liable or sue for any injuries to and/or death of your dog(s) while on the premises for recreation, boarding, training and/or in the care of Doggie's Day Out of Palm Springs.

Doggie's Day Out of Palm Springs screens all dogs for temperament. We do not accept aggressive dogs, and watch dogs carefully and provide a healthy and safe environment for your dog. Doggie's Day Out of Palm Springs cannot guarantee the behavior of any dog and consequently, cannot guarantee that your dog will not be exposed to the risk of injury or death for reasons including, but not limited to aggressive behavior by other dogs.

\_\_\_\_\_ (initial) I understand that when dogs play together, there is an inherent risk of injury or death. By submitting this form, I agree that I will not hold Doggie's Day Out of Palm Springs responsible for injuries to my dog(s) and/or death that may occur in and out of the facility or during indoor or outdoor recreational play.

\_\_\_\_\_ (initial) I understand by leaving my pet who is old of age or has pre-existing medical issues, I will not hold Doggies Day Out of Palm Springs responsible for any injuries to my dog(s) and/or death that may occur in the facility.

\_\_\_\_\_ (initial) I understand that the cement flooring, while providing a very good playing surface, may cause blisters, abrasions or scrapes to appear on the pads of my dog(s) feet. Also, some dogs pads/skin may be sensitive to the disinfectant used throughout the facility. If the staff of Doggie's Day Out of Palm Springs notices my dog(s) limping, favoring, or licking a paw/other body parts, they will make a reasonable attempt to reduce activity levels, but are not liable or responsible for such injuries. Furthermore, I understand that abrasions, nicks, scratches, or spit/slobber found on my dog after daycare or boarding would be a normal consequence of play and interacting with other dogs and will not hold Doggie's Day Out of Palm Springs liable for such wounds or injuries.

\_\_\_\_\_ (initial) I understand my dog will be required to be outside in the summer months to use the bathroom. Although bathroom related accidents happen in the playroom and in kennels, Doggies Day Out has shaded bathroom areas and are never left outside unattended for an extended period. All Daycare, Day Boarding, Standard Boarding, Boarding and Daycare dogs are required to spend a short time outside to potty. Due to severe weather conditions, length of bathroom breaks may be limited.

\_\_\_\_\_ (initial) If, in my absence, my dog should become ill, injured, or need veterinary care, Doggie's Day Out of Palm Springs has my permission to consult with my veterinarian and I realize Doggie's Day Out of Palm Springs will make a reasonable effort to bring my dog to my veterinarian or emergency animal clinic. I understand that I am responsible for all veterinary costs, including the transportation of my pet to and from the veterinarian and /or clinic.

\_\_\_\_\_ (initial) I understand and agree that my dog(s) needs to be brought in and out of the facility on leash. Doggie's Day Out of Palm Springs does not walk or remove dogs from their grounds. Doggie's Day Out of Palm Springs outdoor potty/play area is secured by a solid fence. Should my dog scale, or be able to scale, this fence and get loose or lost outside, I will not hold Doggie's Day Out of Palm Springs responsible.

\_\_\_\_\_ (initial) I understand and agree that while at Doggie's Day Out of Palm Springs, my dog(s) will be routinely asked to "come", "sit", "stay", "off" and informally exposed to toys and equipment such as tunnels, jump bars, and balls. Doggie's Day Out of Palm Springs also employs the use of treats, redirection, brief on-lead time and/or time outs to get compliance from dogs and curb unwanted behavior such as barking, mounting or overly rambunctious behavior.

\_\_\_\_\_ (initial) I understand my dog may be "suspended" from daycare at any time and will need to be reevaluated if they become an issue in playgroup. We understand daycare is a fun environment for all dogs in the playroom, if my dog shows signs of anxiety or any kind of inappropriate behavior such as snapping, mounting, aggressive play, etc. which causes them to be disruptive, Doggies Day Out has the right to remove my dog from daycare and discuss future options.

\_\_\_\_\_ (initial) I understand and acknowledge Doggie's Day Out of Palm Springs, though a cage free Doggie Daycare Center, also utilizes a mid-day "Quiet Time" between the hours of Noon - 2:00pm and my dog MAY be kenneled during this time. "Quiet Time" is a time for pups to rest and recoup. Dogs ARE allowed to play quietly and gently during this time, but there is no running, barking, or rough wrestling allowed. I understand any Dog at Doggie's Day Out of Palm Springs discretion, or pups that do not settle, may be kenneled during this time, which may include my dog.

\_\_\_\_\_ (initial) I hereby declare that my dog(s) is not known to be aggressive toward other dogs or people. If my dog is aggressive while at Doggie's Day Out of Palm Springs, I agree to pay all medical bills associated with the incident including those related to injuries to my dog, injuries to other dogs resulting from the incident, and injuries to people or equipment related to the incident.

\_\_\_\_\_ (initial) I hereby declare that my animal has not been exposed to any communicable diseases within the last 30 days and is fully vaccinated in accordance with Doggie's Day Out of Palm Springs policy.

\_\_\_\_\_ (initial) If I choose to leave items with Doggie's Day Out of Palm Springs (ie: a bed or blanket) I will properly identify them in writing (or via an ID tag). Doggie's Day Out of Palm Springs may use permanent marker or other non-removable methods to ID my belongings. I understand that Doggie's Day Out of Palm Springs cannot be held responsible for lost, dirty, damaged, or destroyed belongings left at the facility.

By submitting this form, I acknowledge that I understand and accept the terms and conditions set forth in this agreement.

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Print Name)

## DOGGIE DAYCARE SERVICES

Doggie's Day Out of Palm Springs is happy to offer a variety of pricing options, whether it be for just the day, an overnight stay, or purchase of one of our Pre-Paid "Daycare Packages".

**\*Pricing is subject to change\***

½ Day of Doggie Day Care (5 hours or less)	\$30.00
Full Day of Doggie Day Care (over 5 hours)	\$40.00

### DAYCARE PACKAGES

**\*Package credits are only to be used ONE per day. Credits CANNOT be split into two half days\***

**\*ALL DAYCARE PACKAGES EXPIRE 90 DAYS AFTER PURCHASE\***

#### Regular Daycare Packages

5 Visit Pre-Paid Package	\$175.00
10 Visit Pre-Paid Package	\$350.00
20 Visit Pre-Paid Package	\$700.00

#### VIP Daycare Packages 3+ days a week

5 Visit VIP Pre-Paid Package	\$160.00
10 Visit VIP Pre-Paid Package	\$320.00
20 Visit VIP Pre-Paid Package	\$640.00

#### 40% Off Evaluation and Sale Packages

**(40% off pricing does not apply to Seasonal, Short term, or temporary guests. Full time ONLY)**

40% off 5 Visit Pre-Paid Package	\$120.00
40% off 10 Visit Pre-Paid Package	\$240.00
40% off 20 Visit Pre-Paid Package	\$480.00

### **DAYCARE RESERVATIONS ARE REQUIRED!**

We are so very fortunate to be at full capacity of Doggie Daycare EVERYDAY, however we do require a reservation! You can reserve by doing any of the following any of the following:

1. Online at: [www.doggiesdayoutofps.com](http://www.doggiesdayoutofps.com)
2. Call us at: (760) 422-6259 - If we do not answer, leave a message and we will call you back
3. Email us at: [play@doggiesdayoutofps.com](mailto:play@doggiesdayoutofps.com)
4. Or simply tell us at pick up or drop of time of your pup when your next visit may be!

**DAY BOARDING SERVICES    \$30.00**

For pet parents seeking a daycare alternative, Day Boarding is the option for you! Dogs in Day Boarding enjoy the privacy a K9 kennel for the day, with a 20-minute private play time and outdoor potty breaks every hour. Day Boarding is a NO DOG INTERACTION service.

Day Boarding services are available anytime during regular Tuesday - Thursday business hours.

Day Boarding Services are NOT available on weekends, Monday and Fridays.

**BOARDING SERVICES**

Payment for any Boarding Services are due when service is rendered.

A credit card on file is required for boarding reservations longer than 2 nights

**Drop off & Pick up**

Boarding Drop Off Hours: Before 3:00pm on 1st day of boarding

Boarding Pick Up Hours: Before \*11:00 a.m. on last day of boarding

**\*Late Charges ~**

1/2 day charge for any late pick up after 11:00 a.m.

Full day charge for any late pick up after 2:00 p.m.

**Overnight Boarding with Daycare Services                      \$65.00 per evening**

Our overnight guests participate in full day daycare activities during and enjoy private K9 kennel for a peaceful sleep each evening.

**Standard Overnight Boarding (NO DOG INTERACTION) \$55.00 per evening**

Though these overnight guests DO NOT participate in daycare services, Standard Boarding dogs do enjoy a privacy K9 kennel, with a 20-minute private play time and outdoor potty breaks every hour.

**Reservations ARE REQUIRED for all daycare, and boarding services**

**Boarding Discounts**

- 10% discount for Rescue Dogs
- 10% Military, EMT, Fire Fighter/Police
- 10% discount for Multiple Dogs - First dog is full price; any additional dogs receive discount pricing.
- 10% Extended stay discount after 7<sup>th</sup> day
- 20% Extended stay discount after 14<sup>th</sup> day
- 30% Extended stay discount after 30<sup>th</sup> day

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Print Name)