



At Doggie's Day Out of Palm Springs our Mission is to be your immediate choice for quality Day Care and overnight Boarding when you cannot be there - Leaving your furry friend with trained, qualified staff who will love and care for your pet just as much as you do.

We are here to assist you with the responsibilities of being the best pet owner you can be. At Doggie's Day Out of Palm Springs, we provide professional Doggie Day Care and Boarding services that introduce structure, reinforce polite manners, and nurture happy dogs.

You are your dog's best friend and you want him to have the best of everything - a healthy routine, a safe environment, people who care, plenty of exercise, and a happy group of dog friends. That's what we're all about.

Our application, policies, and waivers are detailed, thorough, and lengthy for the safety and health of your pet, and all pets in our center, and may contain questions or require acknowledgement on difficult circumstances. Please take the time to read through each section and contact us at any time should you have any questions on this application or any policies.

Please return your entire packet, along with a copy (either hard copy, or emailed to our attention) of your pups most recent vaccines. Your Veterinarian is welcome to send vaccines direct to:
play@doggiesdayoutofps.com

Before we are able to provide ANY type of services, a complete set of **WAIVERS**, a complete **APPLICATION**, and receipt of up to date **VACCINES** must be received in **ADVANCE**. This cannot be submitted/received the day of services needed.

After all required paperwork is received, reviewed, approved, and entered Doggie's Day Out will be in contact with you to schedule your Day Care, or if needed, your Boarding evaluation.

Evaluations are held **TUESDAY** and **THURSDAY** of each week after 9:00 a.m., and must be **scheduled** with Doggie's Day Out in advance. Drop in services for evaluations cannot be accommodated. Evaluations are charged by either Full or $\frac{1}{2}$ day of Day Care pricing as listed on page 9 of this packet.

*Out of town guests are most welcome! **HOWEVER**, a single day visitor, short-term visitor, or immediate Day Care or Boarding may not be able to be accommodated if advanced notice is not received. *



Owner Contact Information

Emergency Contact Information

Veterinarian Contact Information

How did you hear about Doggie's Day Out of Palm Springs?:

Pet (s) Name: _____ Pet (s) Name: _____

Pet (s) Name: _____

Owner (s) Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Home Phone: () _____

Work Phone: () _____

Cell: () _____

Email Address: _____ (REQUIRED)

Full Time Resident Seasonal Resident Visiting / Vacationing

In Case of Emergency Contact (REQUIRED - **CANNOT BE OWNERS CONTACT**)

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Contact Phone: () _____

Veterinarian Information:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Veterinarian Phone () _____

Email Address: _____

Any medical problems? ___No ___Yes - please list: _____

Any medical allergies? ___No ___Yes - please list: _____

Has your dog ever bloated (Gastric dilation)? ___No ___Yes

Has your dog ever had a seizure? ___No ___Yes

Has your dog been treated for any medical problems within the past 30 days? ___No

___Yes - please explain: _____



Doggie's Day Out of Palm Springs Medical Release Form

This is a required form for all Doggie's Day Out of Palm Springs participants receiving services.

First and foremost the safety and well-being of your pet(s) is of the highest importance. Ensuring that your pet remains safe and well cared for is our first responsibility, and as such we take it very seriously. We do our best to have our pet owners screen for pre-existing health conditions but some factors may be beyond our control. In the event that a medical emergency arises while a pet is at our facility, or participating in a service that we provide, it is imperative that we are immediately able to get them medical treatment at closest available facility. We will call ahead to the veterinary offices in closest proximity geographically to ensure they can handle the emergency present. Your pet will be transported to the closest available facility for treatment and you will be notified. We notify the owner **AFTER** we have secured a medical treatment center for the animal, to avoid delays that may be caused by emotion. Our goal is to get your pet medical attention as quickly as humanly possible, and any distractions may interfere with that process.

For that reason, it is a requirement to have Owners sign this form.

I understand that in the event of a medical emergency, Doggie's Day Out of Palm Springs, at its sole discretion, may deem it necessary to seek immediate attention of a licensed veterinarian. I authorize Doggie's Day Out of Palm Springs to seek medical attention at the closest available veterinary facility.

I further agree that I am financially responsible for any medical treatment my pet(s) receives as a result of a medical emergency while attending services provided by Doggie's Day Out of Palm Springs.

Owner Signature _____ Date _____

Printed Name _____



Doggie's Day Out of Palm Springs

Doggie Day Care and Boarding Policies

Temperament:

All new Doggie Day Care dogs must pass an onsite temperament evaluation prior to scheduling day care or boarding visits. Since Doggie Day Care applicants are off-leash in the play areas, aggressive or toy possessive dogs are not accepted. Temperament evaluations are conducted by appointment only

We retain the right to refuse any dog if it is determined to be unsuitable for our programs. Common reasons for a dog to be denied admittance include but are not limited to: shows aggressive behavior toward our Dog Handlers or other dogs, anti-social, shows overly nervous or anxious behavior, shows overly possessive tendencies, or has concerning medical issues.

How does the evaluation process work?

There are three parts to the evaluation. First, we do a hands-on test with your dog to ensure the safety of the staff. This includes putting our hand near your dogs mouth and ears, touching their four paws, and giving them a hug. The second part is to observe your dog viewing other dogs through a fence. The third step is to evaluate your dog for Doggie's Day Out of Palm Springs with a "Day of Play".

What is temperament testing?

The requirements for a dog to participate in Doggie Day Care is more stringent than for boarding. Doggie Day Care is designed for social, outgoing dogs who like to play with other dogs. A typical day involves meeting, greeting, and interacting with a variety of unfamiliar dogs. Many dogs thrive on constant social interaction. But, some dogs do not understand or even like to be put into this type of situation. We want all of our guests to enjoy a safe, fun-filled day with us. A temperament test is the process we use to determine if your dog is a good candidate for Doggie Day Care.

What happens during the temperament test?

Your application provides history about your dogs routine, personality, and special care. After your application is submitted, we'll discuss the "Day of Play" and schedule it, which usually starts after 9 am and runs for about 3 hours. It allows us to introduce your dog to a playgroup. Once we have some baseline observations to go by, we will make a recommendation. You will have facts to use in deciding if our Doggie Day Care and processes are beneficial to you and your best friend. If all goes well, your dog is welcome to future Doggie Day Care and Boarding.

What happens if your dog is not suitable for daycare?

We are mindful of the safety, health, and enjoyment of every guest. Occasionally, we meet a dog that initially is not a good candidate for a daycare setting. There are a variety of reasons for this - sometimes a dog is very shy, sometimes they lack good play skills, sometimes they are frightened or aggressive. If your dog is not initially accepted into our Doggie Day Care program, we are happy to recommend our Day Boarding Services, or to our facility trainer who will help you address specific concerns. We warmly welcome you to schedule a follow-up interview when you feel that your dog is ready for our Doggie Day Care environment.

For pet parents seeking a day care alternative to our group play Doggie Day Care, Day Boarding is a great option. Dogs in Day Boarding enjoy the privacy a K9 kennel for the day, with a 20 minute private play time, and regular outdoor potty breaks throughout the day, without an overnight stay. Excellent candidates for day boarding are Dogs who do not socialize well, who can't be left home alone, or who are in need of special care or handling throughout the day while pet parents are at work.

Age:

All Dogs are required to be at least 6 months of age.

Spayed/Neutered

All dogs must be spayed or neutered by the age of 9 months.

Vaccinations:

All dogs must have current (at least 7 days prior) vaccination including Rabies, Bordetella, and DHLPP (or DH2PP or DHPP), Leptospirosis and K9 Influenza.

Flea & Tick Protection:

It is recommended that you use a flea & tick prevention protocol. Dogs with fleas & ticks will be barred from the facility until the problem has been successfully addressed. Any pups found with fleas or ticks while in our care will be isolated immediately, and the owner will be contacted to pick them up.

Heartworm:

Because your dog will be mixing with others, it is a good idea to have your dog on veterinarian approved heartworm preventative, though this is not a requirement to attend.

Collars, Leashes, Licenses and Barking:

All dogs must be on leash when entering and exiting the premises. Once inside, your pet's leash and will be removed, and an in-house leash or collar may be used to prevent any injury to other

pets (due to tags, buckles, etc.), and to prevent any damage such as chewing, or loss to your pet's personal collar or leash.

"Flexi" leashes are NOT permitted. Please bring your pup in on a regular flat, leather, nylon, rope lead, etc. "Flexi" leashes do not provide proper control of pups.

Please do not allow your dog to be overly vocal on the way in. We understand that dogs get excited and may be eager to come in and play, and eliminating barking may be easier said than done, but we need to be good neighbors and minimize outside noise.

It is recommended to have your dog properly licensed in accordance with your local residence requirements, though this is not a requirement to attend.

Service fees:

Payment is required at the time service is rendered. We accept Visa, MasterCard, Discover, and American Express.

Late fees:

Day Care guests not picked up by 6:00 p.m. Monday - Friday will be charged a late fee of \$21.00. Any pets not picked up by 6:15 p.m. Monday - Friday will be considered an overnight guest and will be charged the appropriate boarding fee.

Boarding guests not picked up by 11:00 am on the last day of boarding will be charged a $\frac{1}{2}$ day of the appropriate boarding fee. Boarding guests not picked up by 2:00 pm on the last day of boarding will be charged a FULL day of the appropriate boarding fee.

By submitting this form below, you are acknowledging and agreeing to the terms put forth here by Doggie's Day Out of Palm Springs.

(Signature)

(Date)

(Print Name)



Doggie's Day Out of Palm Springs Hold Harmless Release

By submitting this form below, you are acknowledging and agreeing to the terms put forth here by Doggie's Day Out of Palm Springs.

By signing this form, you agree not to hold Doggie's Day Out of Palm Springs liable or sue for any injuries to and/or death of your dog(s) while on the premises for recreation, boarding, training and/or in the care of Doggie's Day Out of Palm Springs.

Doggie's Day Out of Palm Springs screens all dogs for temperament. We do not accept aggressive dogs, and watch dogs carefully and provide a healthy and safe environment for your dog. Doggie's Day Out of Palm Springs cannot guarantee the behavior of any dog and consequently, cannot guarantee that your dog will not be exposed to the risk of injury or death for reasons including, but not limited to aggressive behavior by other dogs.

_____ (initial) I understand that when dogs play together, there is an inherent risk of injury or death. By submitting this form, I agree that I will not hold Doggie's Day Out of Palm Springs responsible for injuries to my dog(s) and / or death that may occur in and out of the facility or during indoor or outdoor recreational play.

_____ (initial) I also understand that the cement flooring, while providing a very good playing surface, may cause blisters, abrasions or scrapes to appear on the pads of my dog(s) feet. Also, some dogs pads may be sensitive to the disinfectant used throughout the facility. If the staff of Doggie's Day Out of Palm Springs notices my dog(s) limping, favoring or licking a paw, they will make a reasonable attempt to reduce activity levels, but are not liable or responsible for such injuries. Furthermore, I understand that abrasions, nicks, scratches or spit/slobber found on my dog after daycare or boarding would be a normal consequence of play and interacting with other dogs and will not hold Doggie's Day Out of Palm Springs liable for such wounds or injuries.

_____ (initial) If, in my absence, my dog should become ill or injured, or need veterinary care, Doggie's Day Out of Palm Springs has my permission to consult with my veterinarian and I realize Doggie's Day Out of Palm Springs will make a reasonable effort to bring my dog to my veterinarian or emergency animal clinic. I understand that I am responsible for all veterinary costs, including the transportation of my pet to and from the veterinarian and /or clinic.

_____(initial) I understand and agree that my dog(s) needs to be brought in and out of the facility on leash. Doggie's Day Out of Palm Springs does not walk or remove dogs from their grounds. Doggie's Day Out of Palm Springs outdoor potty/play area is secured by a solid fence. Should my dog scale, or be able to scale, this fence and get loose or lost outside, I will not hold Doggie's Day Out of Palm Springs responsible.

_____(initial) I understand and agree that while at Doggie's Day Out of Palm Springs, my dog(s) will be routinely asked to "come", "sit", "stay", "off" and informally exposed to toys and equipment such as tunnels, jump bars, and balls. Doggie's Day Out of Palm Springs also employs the use of treats, redirection, brief on-lead time and /or time outs to get compliance from dogs and curb unwanted behavior such as barking, mounting or overly rambunctious behavior.

_____(initial) I understand and acknowledge Doggie's Day Out of Palm Springs, though a cage free Doggie Day Care Center, also utilizes a mid-day "Quiet Time" between the hours of Noon - 2:00 pm and my dog MAY be kenneled during this time. "Quiet Time" is a time for pups to rest and recoup. Pups ARE allowed to play quietly and gently during this time, but there is no running, barking, or rough wrestling allowed. I understand any Dog at Doggie's Day Out of Palm Springs discretion, or pups that do not settle, may be kenneled during this time, which may include my Dog. **Pups dropped off between the hours of Noon-2:00 pm will not be placed in playgroup until "Quiet Time" is over.**

_____(initial) I hereby declare that my dog(s) is not known to be aggressive toward other dogs or people. If my dog is aggressive while at Doggie's Day Out of Palm Springs, I agree to pay all medical bills associated with the incident including those related to injuries to my dog, injuries to other dogs resulting from the incident, and injuries to people or equipment related to the incident.

_____(initial) I hereby declare that my animal has not been exposed to any communicable diseases within the last 30 days and is fully vaccinated in accordance with Doggie's Day Out of Palm Springs policy.

_____(initial) If I choose to leave items with Doggie's Day Out of Palm Springs (ie: a bed or blanket) I will properly identify them in writing (or via an ID tag). Doggie's Day Out of Palm Springs may use permanent marker or other non-removable methods to ID my belongings. I understand that Doggie's Day Out of Palm Springs cannot be held responsible for lost, dirty, damaged or destroyed belongings left at the facility.

By submitting this form, I acknowledge that I understand and accept the terms and conditions set forth in this agreement.

(Signature)

(Date)

(Print Name)



Doggie's Day Out of Palm Springs is happy to offer a variety of pricing options, whether it be for just the day, an overnight stay, or purchase of one of our Pre-Paid "Day Care Packages".

DOGGIE DAY CARE SERVICES

½ Day of Doggie Day Care (5 hours or less)	\$27.00
Full Day of Doggie Day Care (over 5 hours)	\$37.00

Save time and money by pre-paying for your pups visit!

5 Visit Pre-Paid Package	\$166.50
10 Visit Pre-Paid Package	\$333.00
20 Visit Pre-Paid Package	\$666.00

Pups visiting 2 or more days per week are VIP's in our book!!

5 Visit VIP Pre-Paid Package	\$148.00
10 Visit VIP Pre-Paid Package	\$296.00
20 Visit VIP Pre-Paid Package	\$592.00

All ***FULL TIME, LOCAL RESIDENTS** receive ½ off their 1st purchase of a full-price of any Pre-Paid "Day Care Package". Standard full pricing applies thereafter.

(. ½ off pricing does not apply to Seasonal, Short term, or temporary guests. Full time ONLY)

½ off 5 Visit Pre-Paid Package	\$92.50
½ off 10 Visit Pre-Paid Package	\$185.00
½ off 20 Visit Pre-Paid Package	\$370.00

DOGGIE DAY CARE RESERVATIONS ARE REQUIRED!

We are so very fortunate to be at full capacity of Doggie Day Care EVERYDAY, however DO need to know when your pup is coming in! How can you reserve you may ask? SEVERAL WAYS!

1. **On line at:** www.doggiesdayoutofps.com
2. **Call us at:** (760) 422-6259 - simply leave a quick message. We will be in contact.
3. **Email us at:** play@doggiesdayoutofps.com
4. Or **simply tell** us at pick up or drop of time of your pup when your next visit may be!

Oops! Forget to make a reservation?? Limited DROP IN spaces will be offered each day in the case pet parents need last minute services, or may forget to make a reservation, however will not be guaranteed.

DAY BOARDING SERVICES

For pet parents seeking a day care alternative to our group play Doggie's Day Care, Day Boarding is the option for you! Dogs in Day Boarding enjoy the privacy a K9 kennel for the day, with a 20-minute private play time, and regular outdoor potty breaks throughout the day (does not include Day Care services or an overnight stay).

DAY BOARDING SERVICES available anytime during regular Monday - Friday Business hours. No Day Boarding Services available Saturday or Sunday.

\$27.00

BOARDING SERVICES

Payment for any Boarding Services are due when service is rendered.

Drop off & Pick up

Boarding Drop Off Hours: Before 4:00 p.m. on 1st day of board

Boarding Pick Up Hours: Before *11:00 a.m. on last day of board

*Late Charges ~

1/2 day charge for any late pick up after 11:00 a.m.

Full day charge for any late pick up after 2:00 p.m.

Reservations

Reservations are required.

Overnight Boarding with Day Care Services **\$60.00 per evening**

Our overnight guests participate in Full Day Play activities during the day, and enjoy private K9 kennel for a peaceful sleep each evening. Come and STAY and PLAY today!

Basic Overnight Boarding (Does not include Day Care Service) **\$48.00 per evening**

Though these overnight guests DO NOT participate in Day Care activities, they do enjoy a 20 minute private day time play time, and regular potty breaks throughout the day, while comfortable in a private K9 kennel.

Boarding Discounts

10% discount for Rescue Dogs

10% Military, EMT, Fire Fighter/Police

10% discount for Multiple Dogs - First dog is full price, any additional dogs receive discount pricing.

10% Extended stay discount after 7th day

20% Extended stay discount after 14th day

30% Extended stay discount after 30th day