

Clinical Governance Policy

At Yorkshire Counselling Psychology, we are dedicated to maintaining the highest standards of clinical care through a robust clinical governance framework. This policy outlines our commitment to continually improving the quality of our services and safeguarding high standards of care.

1. Leadership and Accountability

We ensure that all staff are accountable for maintaining clinical standards and adhere to the policies, guidelines, and ethical practices governing psychological services.

2. Quality Assurance

We implement regular audits and assessments of our clinical practices, ensuring compliance with relevant regulations, professional standards, and client feedback.

3. Clinical Audits

Routine clinical audits are conducted to monitor and improve the effectiveness of the treatments we provide, ensuring evidence-based practice and maintaining service quality.

4. Staff Training and Development

All staff receive ongoing professional development and training to maintain and enhance their skills, ensuring they stay current with advances in clinical psychology and adhere to best practices.

5. Risk Management

We have established procedures for identifying and mitigating risks to client care, including maintaining client safety, managing ethical concerns, and minimizing clinical errors.

6. Client Feedback

We actively seek client feedback to improve our services. Complaints and suggestions are taken seriously, and we ensure they are addressed and incorporated into practice where appropriate.

7. Incident Reporting

Any clinical incidents, adverse events, or near misses are documented, reviewed, and analysed. Action plans are created to prevent future occurrences and improve clinical safety.

8. Continuous Improvement

We foster a culture of learning and reflection, ensuring continuous improvement in clinical practice through staff collaboration, learning from outcomes, and embracing innovation.



9. Policy Review

This policy is reviewed annually to ensure it reflects current legislation, clinical guidelines, and best practice standards.

For any questions regarding this policy, please contact:

Yorkshire Counselling Psychology

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