

## **Rates**

Lessons and Training Sessions: \$70/hour

Travel Fee: Commutes that exceed 30 miles round trip are subject to a fee of \$1/mile after 30 miles. Example: a client that lives 20 miles from me would pay \$10 in travel fees. *I do my best to schedule multiple long distance clients in the same area back to back to minimize everyone's travel fees. Example: 2 clients that board at the same barn 20 miles from me would each be responsible for \$5 in travel fees if they are scheduled back to back.*

Packaging: Package deals are available on a case by case basis to clients that are wanting 4 or more hours of training or lessons per week.

Boarding Barns: It is the client's responsibility to confirm rules, regulations, fees, scheduling processes, and restrictions for outside trainers with their Boarding Facility's owner and/or manager prior to the first session.

## **Scheduling and Cancellations**

Scheduling is generally done by the month. After a new client's first session, it is highly recommended to commit to a consistent, monthly schedule in order to take priority in the books. Booking is generally done on the last week of each month for the following month.

I ask that if you need to cancel or reschedule your session, please contact me no less than 36 hours prior to the scheduled session. Non-emergency cancellations less than 36 hours from the scheduled session will be subject to a \$25 fee. Non-emergency is defined as anything other than illness, injury, or threat of harm to you or your dependents. The following issues **are not considered emergencies**: change in availability, schedule change, failure to secure arena availability, failure to notify the barn owner/manager, holiday, etc. Clients will be allowed 3 emergency cancellations without question. After the third emergency cancellation, a discussion will be prompted on how to minimize future cancellations.

## **Payment**

Payment of the full amount owed including any barn, travel, or other fees are due by the end of the calendar day that the session is scheduled for. Cash, check, zelle, or paypal (friends and family) are acceptable forms of payment. Itemized invoices and receipts can be provided via email upon request.

Paypal, Friends and Family: @UpstreamHorsemanship

Zelle: @UpstreamHorsemanship

## **Late Payment or Bounced Check Policy**

It is the responsibility of the client to pay what is owed on time without reminder. Late payments are defined as any payment that is settled after the end of the calendar day in which the session is scheduled. Overdue balances will be subject to a fee of \$10 per calendar day until full payment, including the accrued fees are settled.

Bounced checks will result in a \$15 fee. In the case of a bounced check, the client has two calendar days to settle their balance via new check or other form of payment. If payment is not received after two calendar days from being notified of the failed payment, late fees will begin to be applied.

\*Three Strike Policy\* Any client who has failed to settle their dues by the due date 3 times is required to pay in full one calendar day prior to the scheduled session. In other words, after 3 late or bounced payments, the client must pay in advance in order to secure their spot on the calendar.

### **Workshops and Clinics**

I am now offering small, intimate workshops and clinics. If you and your barn are interested in hosting a clinic, reach out to discuss structure and quotes.