

Filtropur Owner's Guide



This Owner's Guide includes instructions for the Filtropur Commercial 3000 Vacuums.

Please read complete Owner's Guide carefully before using your Filtropur vacuum.

FVS, Inc. P.O. Box 470139 Broadview Heights, OH 44147

# !Warning!

Vacuum assembly includes small parts which may be a hazard to small children.

KEEP OUT OF REACH OF SMALL CHILDREN

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# **IMPORTANT SAFETY INSTRUCTIONS**

**WARNING:** The manufacturer is not responsible for any damage caused if the appliance is not used as intended or according to the following instructions.

When using an electrical appliance, basic precautions should always be followed, including the following:

#### READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

**WARNING**: To reduce risk of fire, electric shock or injury to yourself or others, please follow these instructions:

- 1. Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
- 2. Do not use outdoors or on wet surfaces
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- 5. Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, contact your local Aerus location for service.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- 7. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- 8. Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- 10. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- 11. Turn off all controls before unplugging.
- 12. Use extra care when cleaning on stairs.
- 13. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- 14. Do not use without dust bag and/or filters in place.
- 15. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- 16. This appliance is provided with double insulation. Use only identical replacement parts. See instructions for Servicing of Double-Insulated Appliances.
- 17. To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

# SAVE THESE INSTRUCTIONS

# **IMPORTANT SAFETY INSTRUCTIONS**

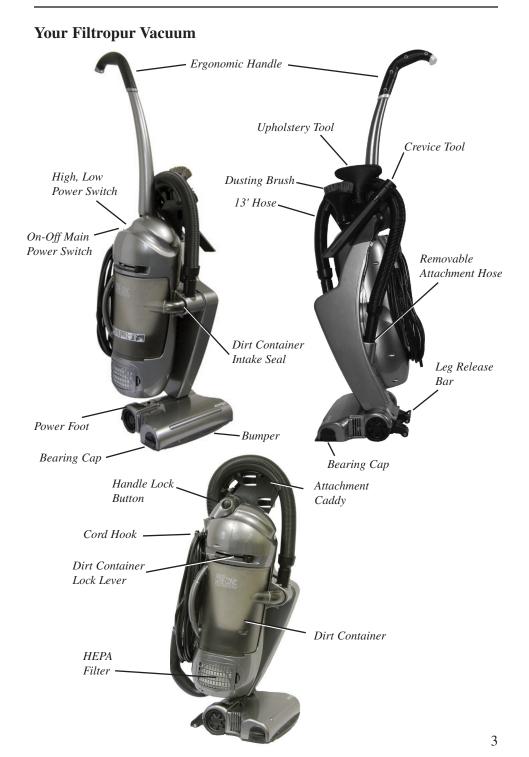
## SERVICING OF DOUBLE-INSULATED APPLIANCES

A double-insulated appliance is marked with one or more of the following: The words "DOUBLE INSULATION" or "DOUBLE INSULATED" or the double insulation symbol (square within a square).



In a double-insulated appliance, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated appliance, nor should a means for grounding be added to the appliance. Servicing a double-insulated appliance requires extreme care and knowledge of the system, and should be done only by qualified service personnel. Replacement parts for a double-insulated appliance must be identical to the parts they replace.

# **Getting Started**



## Your Filtropur Model

#### Filtropur Commercial 3000

- 2-speed switch
- 27' power cord
- 13' hose and On-board attachments
- · On-board attachments
- Ergonomic push handle

#### **Additional Features**

- 2-motor upright
- Quad cone-conic filtration (HEPA)
- Roller brush off/on bare floor switch
- Front and side edge cleaning
- Non-marring wheels
- Geared roller brush belt system



#### **Assembling & Operating Your Filtropur**

When first opening your Filtropur vacuum remove from packaging and dispose of all packing materials.

Push unlock button and pull handle to upright position. (fig.1 & 2)

To operate, remove the power cord by turning the quick release hook downward, enabling the cord to drop off the handles. Be sure to return the storage hook to its upright position before rewinding the cord for storage. (fig.3)

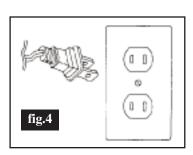






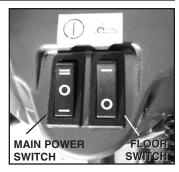
**Note:** This vacuum is equipped with a polarized alternating current line plug (which features one blade that is wider than the other). The plug will only fit into a polarized outlet one way. Do not force plug into outlet. If the plug does not properly fit in the outlet, reverse the plug and then plug back into outlet. If you still have difficulties with the polarized plug, contact a qualified electrician to install a polarized outlet. Do not attempt to force the plug or alter it in any way.

(fig.4)



#### Main Power Switch

Turn on your Filtropur by pressing the toggle switch to high speed position (symbol = above the symbol O) for carpets, or normal speed for general cleaning with hose or for light cleaning (curtains) with hose (symbol — below the symbol O).



#### **Selecting Floor Surface Setting**

The Filtropur has a floor surface setting switch, which allows for appropriate use of the different types of surfaces you choose to vacuum.

For cleaning carpets, turn the floor switch on (symbol — )(roller brush) for carpet.

For bare floors, such as hardwood, tile or linoleum, turn the switch off (symbol O) to disengage the roller brush.

The Filtropur Vacuum features an Auto-Adjust setting that will determine the level of carpet or surface you desire to clean and automatically adjust the height of the roller brushes for optimal cleaning.

Filtropur also includes a low 3.5 inchclearance housing that enables you to easily clean under furniture. Simply lower handle unit to a low, in-use position to clean areas from 1 to 2 feet under beds, couches and tables.



#### **Attachment Tools**

The Filtropur includes two (2) extension wands and three (3) ride-on attachments that are placed for easy access on the attachment caddy. Included with the Filtropur are a dusting brush, upholstery tool and a crevice tool.

#### (1) Dusting Brush

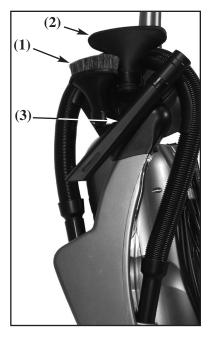
The dusting brush attachment is made of fine horse hairs which offers a non-abrasive cleaning brush that will not scratch or mar surfaces. The dusting brush may be used to clean tabletops, shelving, window blinds or other hard surfaces.

#### (2) Upholstery Tool

The upholstery tool is made of fine horse hairs and is ideal for vacuuming chairs, sofas, and draperies.

#### (3) Crevice Tool

The crevice tool simplifies cleaning in hard-to-reach areas such as corners and under seat cushions.



All attachment tools can be either attached to the extension wands or with a direct hook-up to the cleaning hose. For your convenience, the cleaning hose

measures a compact 27 inches, but can expand up to 13 feet in length.

When attaching tools to extension wands or directly to hose, position





the tool at the opening of the wand or hose and make a 1/4 inch turn to secure tool by locking in place. Before attaching to the hose, detach hose from the inlet tube.

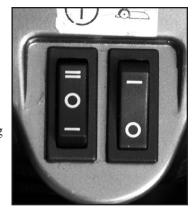
#### **Edge Cleaning**

Your Filtropur vacuum is designed with an exclusive edge cleaning system that allows you to effectively clean around baseboards without the use of attachments. When vacuuming, direct the vacuum unit straight into the wall, using a firm, but gentle pressure. The Filtropur Edge-Cleaning System design allows the suction power of the vacuum to remove dirt and dust from hard to reach areas.

# **Turning Off Your Vacuum**

After vacuuming is complete, press the toggle switches to the off (symbol O) position and remove power cord from outlet. Store the power cord around the cord hooks by winding the power cord into a figure 8 and clip the plug end onto the cord.

This photo need to show the OFF position.



# Transporting & Storing Your Filtropur

To carry your Filtropur, push down the handle-lock button and fold handle counter-clockwise to a down position until it locks into place.

Make sure the main motor unit is locked in an upright position.

Now, lift your Filtropur with the carrying handle and transport as needed.



#### Maintenance

#### Removing & Changing Roller Brushes

#### To Remove Roller Brush:

- 1. To remove the roller brushes, use a screwdriver to press bearing unlock tab and at the same time, turn bearing cap handle to vertical position and remove.
- 2. Remove rubber bearing brushing.
- 3. Remove roller brush.



#### To Reassemble Roller Brush:

- 1. Insert new roller brush roll, taking note that the end marked "CENTER" is inserted first, and the end marked "OUTSIDE" is placed on the bearing cap side.
- 2. Then replace new rubber bearing on end of shaft.
- 3. Replace bearing end cap on unit and give 1/4 turn to horizontal position to lock into place.





Repeat steps for the remaining roller brush roll on opposite side.

IMPORTANT: The brushes on any vacuum unit wear and soften with use, reducing its cleaning ability and effectiveness. To maintain maximum cleaning effectiveness, the manufacturer suggests replacing the roller brushes annually. To contact local authorized dealer call 1-800-281-6242 or log on to www.filtropur.net.

#### Maintenance — continued

#### **Changing Filters & Emptying Dirt Container**

When dirt and dust have accumulated and have reached the fill line, the dirt container and filters needs to be emptied and changed.

For best results, change filters on a regular basis, even if not completely filled. A dirty filter or dirt container that is full will affect the suction of the vacuum and can create excessive motor heat, possibly damaging the motor.

#### **To Empty Dirt Container:**

1. Unlock cam lock



3. Lift and remove cone support cage



2. Remove dirt container from vacuum



4. Empty dirt container and cone pre-filter into trash container



IMPORTANT: Do not reuse cone pre-filters. Doing so may void the warranty. Only use genuine FVS cone pre-filters with your Filtropur vacuum. See local authorized dealer for replacement filters.

WARNING: Make sure cone pre-filter and pleated filter cartridges are both in place. Do not operate vacuum without filters. Damage to motor may occur and your warranty will be voided.

#### **Maintenance** — continued

### Changing Filters & Emptying Dirt Container — continued

## To Replace Cone Pre-Filter & Pleated Filter Cartridge:

1. Open a clean cone pre-filter and place over cone support.



- 2. Insert cone support with pre-filter over suction tube and press to form tight seal.
- 3. Filter cones should be exposed 1/16-1/8 inch around circumference of cone support seal.
- 4. Insert bucket back into machine, making sure the bucket is aligned within its tracking system at lower part of the bucket.



5. Relock cam lock to form an air-tight, lock-tight seal.



#### Maintenance — continued

#### Changing Filters & Emptying Dirt Container — continued

## To Replace HEPA Filter Cartridge:

- Open door on lower motor unit. A screw driver must be inserted between the latch on the door and the finger hole on the bezel to pop open the door.
- 2. Remove HEPA filter cartridge and discard.
- 3. Insert new HEPA filter cartridge and close door on lower motor unit. The door must be pressed firmly, making a loud snap to form an air-tight, lock-tight seal.



IMPORTANT: To maintain proper suction and air filtration quality of your Filtropur vacuum, it is necessary to replace the HEPA filter cartridge semi-annually to maximize indoor air quality and cleaning ability of the Filtropur vacuum. Use only FVS, Inc. filters. See local authorized dealer for replacement filters.

#### To replace pleated cartridge:

 Insert pleated filter cartridge into cone support system and turn to lock into position.

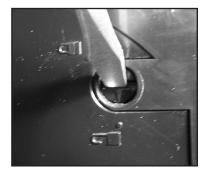
IMPORTANT: The pleated filter cartridge is a unique third level of filtration for the Filtropur vacuum. It is necessary to change the pleated filter cartridge semi-annually. Use only FVS, Inc. filters. See local authorized dealer for replacement filters.



# **Troubleshooting**

## **Removing Clogs**

- 1. A clean-out chamber can be found on the bottom of the power foot. Insert the blade of a screwdriver into the slot on the clean-out chamber access plate retainers and turn arrow to the unlock position and remove the access plate.
- 2. Remove any obstruction or debris from clean-out chamber.
- 3. Replace clean-out access plate and turn arrow on plate fasteners back to the lock position.





# **Troubleshooting – continued**

## **Removing Jams from Roller Brush**

If an object becomes trapped in the Filtropur roller brush, the unit will automatically shut off the power foot motor and the RED circuit breaker button located on the power foot will pop up protecting your Filtropur vacuum power foot motor.

- 1. Turn the unit off by pressing the toggle switch to the "OFF" position, press the power foot switch to the "OFF" position and unplug the power cord from the outlet.
- 2. Remove object from roller brush.
- 3. Reset the RED circuit breaker button on the power foot, reinsert power cord to outlet and turn unit back on by pressing the power foot switch to the "ON" position and continue vacuuming.



#### **Motor Protection System**

If materials such as soot, cement, plaster dust, copy machine powder, etc. are picked up, the filter cone surface may seal and cause the airflow to be restricted to the motor. This will activate the pressure relief valve to avoid over heating. You will hear a whistling sound indicating you have clogged your system. Please shut down unit and change filter or remove clog. If this does occur, empty dirt container and replace filters. Check and clear any clogs in hose or access plate. After changing the filters and/or removing clogs, the motor will have cooled and the Filtropur vacuum will be ready for continued use.

# Trouble shooting-continued

Problem Loss of	Possible Cause  • Dirt container is full	Suggested Solution • Empty dirt container
suction on unit	Filters may be dirty	<ul> <li>Inspect cone pre-filter, pleated filter cartridge and HEPA filter cartridge and replace if necessary</li> </ul>
	Roller brush not spinning	<ul> <li>Press power foot switch to the 1 position to engage roller brush</li> </ul>
	• Filtropur not set at high speed	• Turn the speed setting to "High Speed"
	<ul> <li>Power foot circuit breaker may have been tripped</li> <li>Roller brushes may need to be replaced</li> <li>Unit may be clogged</li> </ul>	<ul> <li>Reset circuit breaker according to Owner's Guide instructions</li> <li>See Owner's Guide for instructions on replacing</li> <li>Check clean-out chamber and hose for obstructions and</li> </ul>
	Belt may be broken	<ul><li>remove them.</li><li>Take Filtropur to authorized dealer for inspection</li></ul>
Vacuum will not turn on	<ul><li> Unit not properly plugged in</li><li> Tripped breaker or fuse</li></ul>	<ul> <li>Unplug power cord and reinsert firmly into outlet</li> <li>Check breaker or fuse box in</li> </ul>
	Service required	your home • Call 1.800.281.6242 for an authorized service dealer or log onto www.filtropur.net
Dust is escaping from vacuum unit	Filters are not installed correctly	Review filter installation instructions for cone pre-filter, pleated filter cartridge and
	Gasket may not be sealed correctly	<ul><li>HEPA filter cartridge</li><li>Take Filtropur to authorized dealer for inspection</li></ul>

All service repairs should be completed only by an authorized service dealer. For the nearest authorized service dealer call 1.800.281.6242, or visit online at www.filtropur.net

#### WARRANTY

#### 2-Year Limited Residential Warranty

The manufacturer warrants your Filtropur vacuum to be free from any defects in materials or workmanship with a 2-Year limited warranty. This warranty includes 2-Years on all canister and power foot parts and a 2-Year warranty on all motor, electrical, leg and handle system, as well as a 2-Year warranty on labor on the complete unit.

Maintenance or wear and tear parts including filter, roller brushes, belt and/or missing parts are not included in the 2-Year limited warranty.

Labor that may be charged for replacement of filters, rollers, and/or belts and/or missing parts is not included under this warranty. This 2-Year limited warranty for the Filtropur Vacuum is for residential use only. Any other use will void the limited warranty.

This limited warranty does not apply to any part subjected to accident, abuse, commercial use, alteration, misuse, damage caused by fire or act of God, the use of voltages other than indicated on the serial number plate of this product, or service of this product by other than Filtropur or a Filtropur authorized service center.

Filtropur does not authorize any person to assume or grant any other warranty obligation with the sale of this product.

If your vacuum is defective during the above-mentioned warranted period, the manufacturer will offer complete service of labor and parts as per above described warranty. It is the vacuum owner's responsibility to pay for all shipping and handling to an authorized dealer.

Warranty is valid only if vacuum was purchased from an authorized Filtropur Dealer with proof of purchase, and the warranty has been registered with FVS, Inc.. If you purchase this product from any other source, your purchase shall be deemed "as is" which means Filtropur grants you no warranty and that you, not Filtropur, assume the entire risk of the quality and performance of this product, including the entire cost of any necessary parts or repairs of any defects.

Filtropur's liability for damages to you for any costs whatsoever arising out of this statement of limited warranty shall be limited to the amount paid for this product at the time of original purchase and Filtropur shall not be liable for any direct, indirect, consequential, or incidental damages arising out of the use or inability to use this product. This warranty is exclusive and in lieu of any and all other warranties whether written, oral, expressed, or implied, (including any warranty of merchantability or fitness for a particular purpose.)

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

## WARRANTY

#### 1-Year Limited Commercial Warranty

The manufacturer warrants your Filtropur vacuum to be free from any defects in materials or workmanship with a 1-Year limited warranty. This warranty includes 1-Year on all canister and power foot parts and a 1-Year warranty on all motor, electrical, leg and handle system, and 90 days on labor.

Maintenance or wear and tear parts including filter, roller brushes, belt and/or missing parts are not included in the 1-Year limited warranty.

Labor that may be charged for replacement of filters, rollers and/or belts, and is not included under this warranty. This 1-Year limited warranty for the Filtropur vacuum is for commercial use only. Any other use will void the limited warranty.

This limited warranty does not apply to any part subjected to accident, abuse, alteration, misuse, damage caused by fire or act of God, the use of voltages other than indicated on the serial number plate of this product, or service of this product by other than Filtropur or a Filtropur authorized service center.

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Filtropur's liability for damages to you for any costs whatsoever arising out of this statement of limited warranty shall be limited to the amount paid for this product at the time of original purchase and Filtropur shall not be liable for any direct, indirect, consequential, or incidental damages arising out of the use or inability to use this product. This warranty is exclusive and in lieu of any and all other warranties whether written, oral, expressed, or implied, (including any warranty of merchantability or fitness for a particular purpose.)

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

#### FOR YOUR RECORDS

The model and serial number of your Filtropur vacuum can be found on the bottom of the main canister unit. Please note the model and serial number of your unit in the space below, and retain this Owner's Guide as a record of your purchase.

Date of Purchase:
Serial Number:
Model Number:
Purchased from:
Location:
Address:
City, State, Zip:
Telephone:

Filtropur Manufactured by: FVS, Inc. Founded in 1986 Broadview Heights, Ohio 1.800.281.6242 www.filtropur.net