

Ouachita County

Resource Directory

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JANUARY 2019

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| **ABUSE** | |
| CASA (COURT APPOINTED SPECIAL ADVOCATE) 13TH Judicial District | |
|  | 530 Jefferson NW Drive, Camden, AR 71701  Phone 870-836-4700 Fax 870-836-4701 [casaouachita2@sbcglobal.net](mailto:casaouachita2@sbcglobal.net)  203 North Clifton, Fordyce, AR 71742  Phone 870-352-8846 Fax 870-352-3638 [dalcasa@windstream.net](mailto:dalcasa@windstream.net)  Provides trained community volunteers to advocate for the best interests of an abused or neglected child in the juvenile court system; our volunteers can help locate resources for the family and the children in the system. Children taken out of home; volunteers must be over 21 years of age and able to pass a state and local background check.  Serves Calhoun, Dallas, and Ouachita Counties |
| ADULT PROTECTIVE SERVICES DHS | |
|  | Ouachita and Nevada Counties 870-887-6626  1-800-482-8049  Families and 18 years and older who are endangered or impaired, self-neglect, dementia, adult maltreatment  Anyone can report; mandated reporters are required by law to report suspected abuse, neglect, or exploitation of adults who are endangered or impaired  www.aradultprotection.com |
| VICTIM ASSISTANCE PROGRAM | |
|  | 142 Washington NW, Camden, AR 71701 836-6444  Protection for victims of domestic violence |
| WOMEN’S CRISIS CENTER | |
|  | 1112 Washington, Camden, AR 71701 Phone 870-836-0375 Fax 870-836-0532 [acadv6@sbcglobal.net](mailto:acadv6@sbcglobal.net)  Services: 24 hour crisis hotline 1-888-836-0325; emergency shelter; outreach services; case management; advocacy; sexual assault support groups; domestic violence support group; transportation; resources/referrals |
| **ADOPTION – FOSTER CARE** | |
| THE CALL | |
|  | (870) 675-0138 w[ww.thecallinarkansas.org](http://www.thecallinarkansas.org/?fbclid=IwAR0085ZDBe2BOc2FUmi9N6FmVCtitJGrta1l4pkJItmD17DjEL4r6-UPNOs) [ouachitacounty@thecallinarkansas.org](mailto:ouachitacounty@thecallinarkansas.org)  Providing training and support to foster families so that all foster children in Ouachita County have a clean, safe, and secure home. |
| **ANIMAL SHELTERS & SERVICES** | |
| CAMDEN ANIMAL CONTROL | |
|  | No. 1 Police Drive, Camden, AR 836-5755 |
| CAMDEN ANIMAL HOSPITAL | |
|  | 1535 California Ave. SW, Camden, Arkansas 71701 (870) 836-6879  [camdenanimalhospital.placeweb.site](https://l.facebook.com/l.php?u=http%3A%2F%2Fcamdenanimalhospital.placeweb.site%2F%3Ffbclid%3DIwAR0LDfgy3zmvrRiWFvH7pED7GyGmMtdV6pCocY4kbCqBReZhg11DqKVe4is&h=AT23T5eq97TyHWJ6oRqsAACdObyfNffL8B4aEpVEJ_GqlbrsTmR-_i8NAgp6auFuSnAFI4ooII83dCF4TGPRYAolrL-ulIGViT06DtUKZtdHMxwYD4CjWnWsy4XRx3U2GGLhhw) |
| H&P ANIMAL ALLIANCE | |
|  | P.O. Box 1526, Magnolia, AR 71753 870-904-9056 |
| MAUL ROAD ANIMAL CLINIC | |
|  | 1249 Maul Rd, Camden, Arkansas 71701 (870) 836-4371  [maulroadanimalclinic.com](https://l.facebook.com/l.php?u=http%3A%2F%2Fmaulroadanimalclinic.com%2F%3Ffbclid%3DIwAR1T4Qmchi_YopeKDx9_5B7jJDbHQ2HANvWNnRUtJBeLgMMGLltpFDS6HB0&h=AT2SnCCAwmysSengFDLipVXIpPZguJJrtYrXCiOmmeLuS5UDAEzojwLpC7wlXd60nVz-XODj8IrJMUn4dF1pa-WMIu51JPrAT7JmU58tkNEoP57hB5cQYlbbISW7V_uoIimyCg) |
| OUACHTIA COUNTYANIMAL PROTECTION SOCIETY | |
|  | Ouachita County Sheriff’s Office  109 Goodgame, Camden, AR 231-5300 |
| **CHILDREN’S SERVICES** | |
| BEARDEN ABC CENTER | |
|  | 100 Oak Street, Room 1, Bearden, AR 71720 870-687-2020 [www.fact-inc.com](http://www.fact-inc.com)  Gives children development help; Provides training for parents; Provides nutritional meals and facts; Provides curriculum; based on income  Serves Calhoun, Columbia, Dallas, Ouachita, and Union Counties |
| BEARDEN HEAD START | |
|  | P.O. Box 199, 431 North School St, Bearden, AR 71720 870-687-2955 fax 870-687-2923  [www.fact-inc.com](http://www.fact-inc.com)  Gives children development help; Provides training for parents; Provides nutritional meals and facts; Provides curriculum; based on income. Serves Calhoun, Columbia, Dallas, Ouachita, and Union Counties |
| CAMDEN HEAD START CENTER | |
|  | 1199 Maul Road, Camden, AR 71701 870-836-5227 fax 870-836-5189  Gives children development help; Provides training for parents; Provides nutritional meals and facts; Provides curriculum; based on income. Serves Calhoun, Columbia, Dallas, Ouachita, and Union Counties |
| CASA (COURT APPOINTED SPECIAL ADVOCATE) 13TH Judicial District | |
|  | 530 Jefferson NW Drive, Camden, AR 71701  Phone 870-836-4700 Fax 870-836-4701 [casaouachita2@sbcglobal.net](mailto:casaouachita2@sbcglobal.net)  203 North Clifton, Fordyce, AR 71742  Phone 870-352-8846 Fax 870-352-3638 [dalcasa@windstream.net](mailto:dalcasa@windstream.net)  Provides trained community volunteers to advocate for the best interests of an abused or neglected child in the juvenile court system; our volunteers can help locate resources for the family and the children in the system. Children taken out of home; volunteers must be over 21 years of age and able to pass a state and local background check.  Serves Calhoun, Dallas, and Ouachita Counties |
| HARMONY GROVE HEAD START CENTER | |
|  | 401 Ouachita 88, Camden, AR 71701 870-574-2757  Gives children development help; Provides training for parents; Provides nutritional meals and facts; Provides curriculum; based on income. Serves Calhoun, Columbia, Dallas, Ouachita, and Union Counties |
| OUACHITA COUNTY RECREATIONAL CENTER | |
|  | Fairview Road, Camden, AR 231-5285 |
| E. B. WILLIAMS YOUTH CENTER | |
|  | Eric Gunter 818-2628 ebwyc@yahoo.com |
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| LEARNING TREE OF CAMDEN, INC. | |
|  | 553 Oxford Street, Camden, AR 71701 870-231-6630  Child Care  Preschool, learning opportunities; requirements 2 ½ years of age and older |
| OUACHITA COUNTY HIPPY – Home Instruction for Parents of Preschool Youngsters | |
|  | 1201 Maul Road, Camden, AR 71701 870-836-4163 870-837-8463  Work with parents of 3, 4 and 5 year olds; Provide early education training |
| OUACHITA CHILD ENRICHMENT CENTER | |
|  | 1274 Maul Road, Camden, AR 71701 870-836-8508 870-836-5508  Services for three and four year olds; developmental speech therapy; nutritional lunches and snacks; requirements – low income |
| SAU TECH ABCSS CENTER | |
|  | P.O. Box 35, 100 Carr Road, Camden, AR 71701 870-574-1515  Gives children development help Provides training for parents Provides nutritional meals and facts; Provides curriculum; based on income |
| SOUTH CENTRAL SERVICE COOPERATIVE | |
|  | 400 Maul Road, Camden, AR 71701 870-836-2213; fax 870-836-5347  [www.scsc.k12.ar.us](http://www.scsc.k12.ar.usshollis@gumbo.scsc.k12.ar.us/)  “Kids are our business!”  Career and technical; education/technical assistance; Community health nurse  Early childhood services; AR. Educational Service Cooperative; Gifted and talented  Based on income |
| THE CALL | |
|  | (870) 675-0138 w[ww.thecallinarkansas.org](http://www.thecallinarkansas.org/?fbclid=IwAR0085ZDBe2BOc2FUmi9N6FmVCtitJGrta1l4pkJItmD17DjEL4r6-UPNOs) [ouachitacounty@thecallinarkansas.org](mailto:ouachitacounty@thecallinarkansas.org)  Providing training and support to foster families so that all foster children in Ouachita County have a clean, safe, and secure home. |
| **CLOTHING PANTRIES** | |
| AMERICAN RED CROSS SOUTH ARKANSAS | |
|  | 2710 NW Ave, El Dorado, AR 71730 870-836-2359 fax 870-863-8406  [www.greaterarkansasredcross.org](http://www.greaterarkansasredcross.org/) [redcross12321@sbcglobal.net](mailto:redcross12321@sbcglobal.net)  Disaster recovery; services for armed forces; health and safety services; first aid classes; Eligibility requirements: verification for disaster |
| HARMONY GROVE UNITED METHODIST CHURCH | |
|  | Harmony Grove across from school 574-1245  1st Saturday of the month 8 a.m. to 10:30 a.m. |
| MAUL ROAD CHURCH OF CHRIST | |
|  | 1425 Maul Road, Camden 836-5038  By appointment only |
| OUACHITA ENRICHMENT CENTER | |
|  | 1230 Maul Road, Camden, AR (870) 836-2690 |
| RUBY SYNDER CENTER | |
|  | 1773 Mt. Holly Road, Camden, AR 231-5277  Tuesdays 9 a.m. to 2 p.m. |
| **CORRECTIONAL – PRISON - PROBATION** | |
| OUACHITA COUNTY JAIL | |
|  | 109 Goodgame, Camden, AR 231-5300 |
| **COUNSELING-MENTAL HEALTH-ANGER MANAGEMENT** | |
| SOUTH ARKANSAS REGIONAL HEALTH CENTER | |
|  | 211 Jackson SW, Camden, AR 870-836-5743 fax 870-836-6924  Individual and group therapy; medication maintenance |
| CHRISTIAN COUNSELING SERVICES | |
|  | 721 Broadway, Camden, AR 71701 870-918-2032 |
| **DISABLED-SPECIAL ED-REHABILITATION** | |
| ARKANSAS REHABILITATION SERVICES | |
|  | 708 W. Faulkner, El Dorado, AR 71730 870-862-5451 870-863-8877  [www.ace.arkansas.gov](http://www.ace.arkansas.gov)  Providing opportunities for individuals with disability to work and lead production and independent lives; services for those with special communications needs such as the deaf and hearing impaired |
| BLIND AND VISUALLY IMPAIRED SERVICES | |
| DIVISION OF SERVICES FOR THE BLIND 870-862-6631 | |
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| COLUMBIA HEIGHTS | |
|  | 465 Columbia, Camden 837-1830  Housing for elderly or persons with disability; rental assistance available, rent based on income; meals, transportation and housekeeping services offered; water, sewer & trash paid |
| DISABILITY RIGHTS CENTER (DRC) | |
|  | 1100 North University, Suite 201, Little Rock, AR 72207  501-296-1775 1-800-482-1174 fax 501-296-1779 [www.arkdisabilityrights.org](http://www.arkdisabilityrights.org)  Protection and Advocacy (P&A) system for Arkansans with disabilities; Source for disability information; Information and referral; Outreach and education; Monitoring and investigations; Short term and technical assistance; Mediation/negotiation; Systemic litigation; DRC is the federally authorized and funded non-profit organization serving as the P&A system and the Client Assistance Program (CAP) for individuals with disabilities in AR.  Serves Ouachita (and statewide) Arkansans with disabilities |
| OUACHITA ENRICHMENT CENTER | |
|  | 870-836-3056 FAX 870-836-3011  Provide services for children to adults with disabilities or delays; Adult centers; ABC programs  Serves Calhoun, Columbia, Ouachita, and Union Counties |
| SERVICES FOR THE DEAF AND HARD OF HEARING | |
|  | 708 West Faulkner, El Dorado, AR 870-862-4002 www.ace.arkansas.gov  900 West 7th Street, Little Rock, AR 72201 501-686-2800  Vocational services, independent living services, interpreter services, telecommunication access program, technical assistance and training, advocacy |
| SOUTH ARKANSAS REGIONAL HEALTH CENTER | |
|  | 211 Jackson Street  Camden, AR 870-836-5743 fax 870-836-6924  Mental health services; individual therapy; medication maintenance |
| **DISASTER-SAFETY-ENVIRNOMENT** | |
| AMERICAN RED CROSS | |
|  | 675 California, Camden, AR 836-1188 www.redcrosslittlerock.org  Disaster preparedness, CPR/First Aid, Aquatic Safety/Life Saving, Masters of Disaster for Youth and Children; Only source of emergency messaging between military servicemen and their families  Provides emergency assistance to all victims of disaster; family fires with food, shelter, and clothing |
| THE HUB | |
|  | 1115 Fairview Road, Camden, AR 71701 870-231-1111 fax 870-231-9659  Offering a Hand Up not a Hand Out |
| SALVATION ARMY | |
|  | 419 South Madison, El Dorado, AR 71730  863-4830 fax 862-7149 www.salvationarmy419@yahoo.com  Food pantry; assist with utilities; shelter; youth ministries; women’s ministries; men’s ministries |
| **DRUG & ALCOHOL ADDICTION/PREVENTION** | |
| OUACHITA CTY MEDICAL CTR (OCMC) CHEMICAL DEPENDENCY UNIT (CDU) | |
|  | 638 California Ave, Camden, AR 71701 836-1289 fax 836-1366  Private pay/insurance  Detox program from drugs and alcohol; 24 hour drug and alcohol rehab program |
| ALCOHOLICS & NARCOTICS ANONYMOUS | |
|  | 805 Monroe Street, Camden 836-8055 |
| **EDUCATION** | |
| ADULT EDUCATION CENTER | |
|  | Jackson Street, Camden, AR www.sautech.edu  General Education Diploma (GED) Upgrade basic literacy classes; computer classes; Preparation for written Commercial Driver’s License (CDL) |
| BEARDEN SCHOOL DISTRICT | |
|  | 635 Plum Street, Bearden, AR 71720 870-687-2913 fax 870-687-2514 |
| CAMDEN FAIRVIEW SCHOOL DISTRICT | |
|  | 625 Clifton St, Camden, AR 71701 836-4193 http://cfsd.k12.ar.us  High school 1750 Cash Road, Camden 837-1300; 837-2330 |
| HARMONY GROVE SCHOOL DISTRICT | |
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| OUACHITA COUNTY COOPERATIVE EXTENSION SERVICE | |
|  | 2763 Mt. Holly Road, Camden, AR 231-1160; 231-1162  Agricultural youth programs; family and consumer services; community development |
| CAMDEN CHRISTIAN ACADEMY | |
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| CAREER PATHWAYS, SAU TECH | |
|  | Jackson Street, Camden, AR  <http://www.sautech.edu/community/> careerpathways.aspx  Offer assistance to low-income individuals who: Are parent/ caregiver of children under 21 years old  Receive assistance from DHS; If no DHS assistance, fall below 250% of the federal poverty guidelines; Services include: Childcare Tuition Transportation Book loan  Located in Calhoun and Ouachita Counties |
| SOUTH CENTRAL SERVICE CO-OP | |
|  | 2235 California Ave, Camden AR 836-1600  Support for K-12 educators; AR Better Chance Preschool Classrooms; Preschool Special Education Services; Screenings, evaluations and services for qualifying preschooler, developmental services, OT, PT, speech  Karla.brian@scscoop.org |
| SOUTHERN ARKANSAS UNIVERSITY – TECH BRANCH (SAU-Tech) | |
|  | 574-4500 www.sautech.edu |
| VICTORY CHRISTIAN SCHOOL | |
|  | 1244 Maul Road, Camden, AR  836-6300 [victoryschool@mail.com](mailto:victoryschool@mail.com) Private school |
| **EMPLOYMENT SERVICES** | |
| EMPLOYER STAFFING OF AMERICA (ESA) | |
|  | 1041 Washington, Camden 837-2811 fax 837-1007  Temporary hiring; background screening; drug screening; must be at least 18 years of age |
| EXPERIENCE WORKS | |
|  | 870-933-9696 or 877-371-5552  Age 55 or older, earn extra income |
| REESE’S STUFF | |
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| SOUTHWEST ARKANSAS PLANNING & DEVELOPMENT DISTRICT (SWAPDD) | |
|  | Workforce 870-836-5024  Bringing people and jobs together |
| **FAMILY SERVICES** | |
| CASA (COURT APPOINTED SPECIAL ADVOCATE) 13TH Judicial District | |
|  | 530 Jefferson NW Drive, Camden, AR 71701  Phone 870-836-4700 Fax 870-836-4701 [casaouachita2@sbcglobal.net](mailto:casaouachita2@sbcglobal.net)  203 North Clifton, Fordyce, AR 71742  Phone 870-352-8846 Fax 870-352-3638 [dalcasa@windstream.net](mailto:dalcasa@windstream.net)  Provides trained community volunteers to advocate for the best interests of an abused or neglected child in the juvenile court system; our volunteers can help locate resources for the family and the children in the system. Children taken out of home; volunteers must be over 21 years of age and able to pass a state and local background check.  Serves Calhoun, Dallas, and Ouachita Counties |
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| CENTER FOR ARKANSAS LEGAL SERVICES | |
|  | 101 West Main, Suite 300, El Dorado, AR 71730 870-863-0368 |
| CENTRAL ARKANSAS DEVELOPMENT COUNCIL (CADC) | |
|  | 813 Jefferson Street, Camden, AR 71701 836-3200 fax 836-5323  Community support; family development based on income  www.cadc.com |
| CLEANING FOR A REASON | |
|  | Free housecleaning – once a month for 4 months while a woman is undergoing chemotherapy. 877-337-3348  www.cleaningforareason.org |
| DEPT OF HEALTH AND HUMAN SERVICES (DHS) | |
|  | 222 Van Buren, Camden 836-8166 fax 836-7441  SNAP (food stamps); Transitional Employment Assistance (TEA); AR Kids; Medicaid; Adult Services; Children and family |
| FAMILIES AND CHILDREN TOGETHER (FACT) | |
|  | Pre-schools; Head Starts for children; Parent support; infant toddler care  Eligibility is low income and age |
| HANNAH PREGNANCY RESOURCE CENTER | |
|  | 101 West Main Suite 201, El Dorado, AR 71730  Toll Free 1-866-74WOMEN; 870-862-4297  Camden 870-231-9799 www.hannahprc.com  Sexual Integrity Program: provides local 6th – 9th grade students with accurate necessary information related to sexual health; abstinence education with an emphasis on character and integrity; offers limits medical care for women facing pregnancy decisions; services include free pregnancy tests and limited ultrasounds; pregnancy decision consulting to equip client in unplanned pregnancy situations; incentive based mentoring program for clients who choose to parent; abortion recovery classes and support for women hurting from previous abortions |
| SALVATION ARMY | |
|  | 419 South Madison, El Dorado, AR 71730  863-4830 fax 862-7149 www.salvationarmy419@yahoo.com  Food pantry; assist with utilities; shelter; youth ministries; women’s ministries; men’s ministries |
| WOMEN’S CRISIS CENTER OF SOUTH ARKANSAS | |
|  | 1112 West Washington, Camden Office 836-0375 Fax 836-0532  24 Hr Crisis Hotline 1-888-836-0325  Services: Emergency shelter; outreach services; case management; advocacy; sexual assault support groups; domestic violence support group; transportation; resources & referrals |
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| **FOOD AVAILABILITY** | |
| BEARDEN PANTRY | |
|  | 100 Oak Avenue, Bearden  870-466-4934  3rd Saturday of the month |
| CAMDEN SENIOR CENTER | |
|  | 465 Columbia Ave, Camden,  836-6314  Meals Served - $3.00 for 60 and older; $5.00 all other |
| CENTRAL ARKANSAS DEVELOPMENT COUNCIL | |
|  | 313 Jefferson Street, Camden, AR 836-3200  Email: gedwards@cadc.com cadc.com  Programs and services directed at low-income citizens with the intention of helping this population become self sufficient.  USDA Commodities; energy assistance; family & community development; SCAT; free tax services |
| CHIDESTER BAPTIST CHURCH | |
|  | 161 Tate’s Bluff Road, Chidester 685-2933  Wednesday 8:30 a.m. to 11:30 a.m. |
| DEPT OF HUMAN SERVICES | |
|  | Supplemental Nutrition Assistance Program (SNAP)  222 Van Buren Street, Camden, AR 836-2591  Helps low income people buy food; |
| FAIRVIEW UNITED METHODIST CHURCH | |
|  | 2603 Mt. Holly Road, Camden, AR 71701  231-4383 [scc.faiview.omc@att.net](mailto:scc.faiview.omc@att.net)  Food Pantry on Thursday 9 a.m. to 12 p.m. |
| FIRST UNITED METHODIST CHURCH | |
|  | 121 Harrison St, Camden, AR 71701  836-6871 836-3170 [fumccamden@sbcglobal.net](mailto:fumccamden@sbcglobal.net)  Food Pantry and Sue’s Kitchen that serves hot meals on Monday nights |
| HARMONY GROVE UNITED METHODIST CHURCH | |
|  | Across from the school 574-1245  First Saturday of the month 10:00 a.m. to 11:30 a.m. |
| MAUL ROAD CHURCH OF CHRIST | |
|  | 1425 Maul Road, Camden 836-5038  Thursday at 1:30 p.m. |
| MEALS MOBILE | |
|  | Meals delivered for $6.00 or free for Elder Choice Clients  836-1301 |
| PLANT A SEED | |
|  | Charles Moore Carnes Park, Camden  After school feeding program |
| RUBY SYNDER CENTER | |
|  | 1773 Mt. Holly Road, Camden, AR 231-5277  Tuesdays 9 a.m. to 2 p.m. |
| THE HUB | |
|  | 1115 Fairview Road, Camden, AR 231-1111  Runs the Back Pack Program for Ouachita County Schools |
| **GOVERNMENT (LOCAL)** | |
| CAMDEN POLICE DEPT. | |
|  | No. 1 Police Drive, Camden, AR 836-5755  Animal Control; Criminal Investigation/Crime Tips; Detective Division |
| MAYOR CITY OF CAMDEN | |
|  | 206 Van Buren, P.O. Box 278, Camden, AR 837-5500 |
| OUACHITA COUNTY JUDGE | |
|  | Ouachita County Courthouse, 145 Jefferson Street, Camden 837-2210 |
| OUACHITA COUNTY SHERIFF | |
|  | 109 Goodgame, Camden, AR 231-5300 |
| **HEALTH AND WELLNESS** | |
| ANYTIME FITNESS | |
|  | 206 Garden Oaks Drive 836-7100  Open any time, 24/7 |
| CARNES PARK SWIMMING POOL | |
|  | Carnes Park  Water Aerobics in summer |
| EYE CARE AMERICA | |
|  | 800-391-3937 www.eyecareamerica.org |
| HEALTH COMMISSION OF OUACHITA COUNTY | |
|  | C/O 1115 Fairview Road, Camden, AR 231-1111  Recommends policy, system and environmental changes to appropriate leadership for improvement of health and quality of life for citizens of Ouachita County |
| JENNY’S GYM | |
|  | 120 Adams Street, Camden, AR 833-7493  Where Want To Meets How To |
| OUACHITA COUNTY COOPERATIVE EXTENSION SERVICE | | |
|  | 2760 Mt. Holly Road, Camden, AR 231-1160 fax 231-1162  Provides research based information and educational programs in the areas of Family & Consumer Sciences, Agriculture & Livestock and 4-H Youth Development. | |
| SOUTH ARKANSAS MARTIAL ARTS | | |
|  | 213 Cardinal Shopping Center, Camden, AR 231-6600 www.southarkmma.com | |
| THE TRACE | | |
|  | 2 mile Rails to Trails path www.camdenconnections.org | |
| THE YOGA STUDIO | | |
|  | Linda Leseberg 870-574-1453 or 818-1646 [lleseberg@oeccwildblue.com](mailto:lleseberg@oeccwildblue.com)  762 Clifton Street, Camden, AR www.yogalinda.net | |
| **HOSPICE – GRIEF SUPPORT** | | |
| ARKANSAS DEPT OF HEALTH | | |
|  | In Home services and hospice 836-7395  Services: Home health; personal care, community based case management; hospice; maternal infant program | |
| KINDRED HOSPICE | | |
|  | 35 Garden Oaks Drive SW, Camden, Arkansas 71701  (870) 498-4359 | |
| OUACHITA COUNTY HEALTH UNIT | | |
|  | 740 California Ave, Camden, AR 71701 836-5033 fax 837-1488  Home Health Care; Hospice | |
| OUACHITA COUNTY MEDICAL CENTER HOSPICE (OCMC HOSPICE) | | |
|  | 685 California, Camden,AR 836-6055 | |
| SILVER OAKS HEALTH REHABILITATION | | |
|  | 1875 Old Wire Road, Camden, AR 71701 836-6831 fax 836-8095  Short term rehab – physical, occupational, and speech therapy services; Long term care; Respite care; Hospice | |
| **HOSPITALS** | | |
| OUACHITA COUNTY MEDICAL CENTER | | |
|  | P.O. Box 797, Hospital Drive, Camden, AR 836-1000 | |

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| **HOTLINES** | | | | |
| **Access Arkansas Call Center** | **1-855-372-1084** |
| **Adoptions** | **1-888-736-2820** |
| **Adult Protective Services** | **1-800-482-8049** |
| **Arkansas Poison Control Center** | **1-800-222-1222** |
| **ARKids First** | **1-888-474-8275** |
| **Child Abuse Hotline** | **1-800-482-5964** |
| **Child Abuse Hotline TDD** | **1-800-843-6349** |
| **Child Care Assistance** | **1-800-322-8176** |
| **Child Care Resource And Referral** | **1-800-445-3316** |
| **Child Support Information** | **1-877-731-3071** |
| **General Customer Assistance** | **1-800-482-8988** |
| **General Customer Assistance TDD** | **1-501-682-8933** |
| **Fraud And Abuse Hotline** | **1-800-422-6641** |
| **Medicaid Claims Questions** | **1-800-482-5431** |
| **Medicaid Transportation Questions** | **1-888-987-1200** |
| **Security/Privacy Hotline** | **1-501-320-3911** |
| **Senior Medicare Fraud Patrol** | **1-866-726-2916** |
| **Suicide Prevention Hotline** | **1-888-274-7472** |
| **HOUSING** | | | | |
| CAMDEN HOUSING AUTHORITY | | | | |
|  | 800 Monroe Street, Camden, AR 71701  836-9309 fax 836-8178  Housing based on income | | | |
| CAMDEN MANOR | | | | |
|  | 830 Sharp, Camden 836-2373  Low Income housing | | | |
| CHRISTOPHER HOMES | | | | |
|  | 900 Sharp Street, Camden 837-1911  Housing ministry for low income elderly and disabled; Serves Calhoun, Columbia, Dallas, Ouachita, and Union Counties; **Eligibility Requirements** 62 and over or mobility impaired | | | |
| COLUMBIA HEIGHTS | | | | |
|  | 465 Columbia, Camden 837-1830  For elderly or persons with disability; rental assistance available, rent based on income; meals, transportation and housekeeping services offered; water, sewer & trash paid | | | |
| OUACHITA COUNTY HABITAT FOR HUMANITY | | | | |
|  | 645 Fairview Road, Camden, AR 837-2272  camdenhabitatforhumanity@hotmail.com | | | |
| HOPE IN ACTION | | | | |
|  | Homeless Shelter  2500 Hwy 67W, Hope AR 870-777-4112 | | | |
| SERENITY HOUSE OF CAMDEN | | | | |
|  | 3216 Hwy 376 South, Camden, AR 870-676-7612 Bobbie Ingels (Chado)  Recovery house for women 870-675-7612 | | | |
| SOUTHERN CHRISTIAN | | | | |
|  | Homeless Shelter  515 W. Monroe, Magnolia 870-235-1155  Need Photo ID and SS# | | | |
| **LIBRARIES** | | | | |
| Ouachita County Public Library | | | | |
|  | Have books to checkout; Children’s programming; Free internet access | | | |
| **MEDICAL** | | | | |
| ARKANSAS DEPT OF HEALTH | | | | |
|  | In Home services and hospice 836-7395  Services: Home health; personal care, community based case management; hospice; maternal infant program | | | |
| BEARDEN CABUN CLINIC | | | | |
|  | 870-687-3637  Mission is to provide quality services to all persons in need of primary healthcare, | | | |
| CARDINAL CARE | | | | |
|  | 647 B Dooley Womack Dr, Camden, AR 71701 836-9361  Medical facility for Camden Fairview School District during school hours | | | |
| CARE LINE |  | | | |
|  | Ouachita County Medical Center Auxiliary 836-1200  Volunteers will call each morning to check on your family member to ensure they are safe. To sign up or receive more information, call 836-1200. | | | |
| CHRISTIAN HEALTH CENTER | | | | |
|  | 1115 Fairview Road, Camden, AR 71701 231-1111 fax 231-9659  Serves low income with no health insurance; offers prescription assistance program; charitable pharmacy; medical equipment and supplies; in-house lab testing | | | |
| DOCTORS HOME CARE | | | | |
|  | 726 California Ave, Camden, AR 836-1301 (division of OCMC)  Offers a continuum of care which was developed to help people in our community to live as independently as possible for as long as possible.  Services offered: home delivered meals; personal care; private duty services; health respiratory; hospice; nursing services; intermittent care | | | |
| KINDRED AT HOME | | | |
|  | 142 West Washington, Camden, AR 870-498-4358 Fax 870-837-2528  Primary home care, family care and community attendant services | | |
| OUACHITA COUNTY HEALTH UNIT | | | | |
|  | 740 California Avenue, Camden, AR 71701 836-5033 www.heatlhyarkansas.com  Immunizations; Family planning Maternity Pregnancy testing STD check-ups WIC programs; community services; clinic services; on-site wastewater program; tattoo & body art; food & milk programs; environmental health services; in home services | | | |
| OUACHITA VALLEY FAMILY CLINIC | | | | |
|  | 353 Cash Road, Camden 836-8101  Family/medical clinic | | | |
| STEPHENS COMMUNITY CLINIC | | | | |
|  | 113 West Ruby, Stephens, AR 786-9114 fax 786-5530  Family Practice, physicals, testing | | | |
| URGENT CARE | | | | |
|  | 415 Hospital Drive, Camden  836-5013 | | | |
| **PHILANTHROPY** | | | | |
| OUACHITA VALLEY COMMUNITY FOUNDATION | | | | |
|  | 308 Washington Street, Camden, AR 71701 836-6980  An affiliate of the AR. Community Foundation Grants for nonprofit organizations Scholarships for high school graduating seniors of CamdenFairview, Harmony Grove, and Bearden Schools Serves Ouachita County | | | |
| **SENIOR CITIZENS** | | | | |
| ADULT PROTECTIVE SERVICES DHS | | | | |
|  | Ouachita and Nevada Counties 870-887-6626 1-800-482-8049  Families and 18 years and older who are endangered or impaired, self-neglect, dementia, adult maltreatment; Anyone can report; mandated reporters are required by law to report suspected abuse, neglect, or exploitation of adults who are endangered or impaired  www.aradultprotection.com | | | |
| AREA AGENCY ON AGING | | | | |
|  | 600 Columbia 11 East, Magnolia, AR 71753 870-234-9410 800-272-2172  fax 870-234-6804 [www.agewithdignity.com](http://www.agewithdignity.com/)  Aging and disability resource center, employment, case management, legal advocacy, senior centers, family caregiver support program, information and assistance, personal care, health promotion and disease prevention, minor home repair, Long Term Care Ombudsman, Section 8 rental assistance. Over 60 years of age | | | |
| CARE LINE |  | | | |
|  | Ouachita County Medical Center Auxiliary 836-1200  Volunteers will call each morning to check on your family member to ensure they are safe. To sign up or receive more information, call 836-1200. | | | |
| CAMDEN SENIOR CENTER | | | | |
|  | 465 Columbia Ave, Camden 836-6314  Meals Served - $3.00 for 60 and older; $5.00 all other | | | |
| CENTRAL ARKANSAS DEVELOPMENT COUNCIL | | | | |
|  | 313 Jefferson Street, Camden, AR 836-3200  Email: gedwards@cadc.com cadc.com  Programs and services directed at low-income citizens with the intention of helping this population become self-sufficient.  USDA Commodities; energy assistance; family & community development; SCAT; free tax services | | | |
| CHOICES IN LIVING RESOURCE CENTER | | | | |
|  | 700 Main Street, Little Rock, AR 72201-4608 1-866-801-3435 [www.choicesinliving.ar.gov/](http://www.choicesinliving.ar.gov/)  “We know that navigating the maze of long term care programs and services is not easy. Our counselors will help you learn about your options and provide the information you need to make the best decisions.”  Seniors, adults with disabilities, families, caregivers, service providers; Serves Calhoun, Columbia, Dallas, Ouachita, and Union Counties | | | |
| COLUMBIA HEIGHTS | | | | |
|  | 465 Columbia, Camden 837-1830  Housing for elderly or persons with disability; rental assistance available, rent based on income; meals, transportation and housekeeping services offered; water, sewer & trash paid | | | |
| COMFORT KEEPERS | | | | |
|  | 202 N. Washington, Suite 202, El Dorado, AR 71730 870-234-2146;  fax 870-881-9049 [www.comfortkeepers.com](http://www.comfortkeepers.com/)  Personal care, transportation, light housekeeping; serves Calhoun, Columbia, Dallas, Ouachita & Union | | | |
| EXPERIENCE WORKS | | | | |
|  | 870-933-9696 or 877-371-5552  Age 55 or older – job opportunities | | | |
| KINDRED AT HOME | | | |
|  | 142 West Washington, Camden, AR 870-498-4358 Fax 870-837-2528  Primary home care, family care and community attendant services | | |
| OUACHITA COUNTY HEALTH UNIT | | | | |
|  | 740 California Ave; 870-836-5033 fax 870-837-1488  Home Health Care; hospice; Eligibility determined by income level | | | |
| PINE HILLS HEALTH AND REHABILITATION CENTER | | | | |
|  | 900 Magnolia Road, Camden, AR 71701 870-836-6833 fax 870-836-7813  Outpatient therapy; rehabilitation | | | |
| SILVER OAKS | | | | |
|  | 1875 Old Wire Road, Camden, AR 71701 870-836-6831 fax 870-836-8095  Short term rehab; physical, occupational, speech therapy; long term care; respite care; hospice | | | |
| **SERVICE ORGANIZATIONS AND NON-PROFITS** | | | |
| A HEALTHY OUACHITA COUNTY (AHOC) | | | | |
|  | Meetings held 3rd Tuesday of month at OCMC Green Room  Provide health education, disease prevention, community involvement, strategies to fight obesity, promote healthy lifestyles | | | |
| CAMDEN AREA CHAMBER OF COMMERCE | | | | |
|  | 314 South Adams, Camden, AR 836-6426 | | | |
| CAMDEN NOON LIONS | | | |
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| CARE LINE | | | |
|  | Ouachita County Medical Center Auxiliary 836-1200  Volunteers will call each morning to check on your family member to ensure they are safe. To sign up or receive more information, call 836-1200. | | |
| KIWANIS OF CAMDEN | | | |
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| OUACHITA COUNTY HISTORICAL SOCIETY | | | |
|  | 926 W Washington St, Camden, Arkansas 71701 (870) 836-9243  [ochs2003@sbcglobal.net](mailto:ochs2003@sbcglobal.net?__xts__=)  [www.ouachitacountyhistoricalsociety.org](http://www.ouachitacountyhistoricalsociety.org)  Historical society established in 1959 and located in Camden, Arkansas. The McCollum-Chidester House Museum is open Wed-Fri 9 am - 4 pm. Handicapped access ramps are available at the back of the museum. | | |
| ROTARY INTERNATIONAL OF CAMDEN, AR | | | |
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| UNITY IN THE COMMUNITY | | | |
|  | Meets the 1st Tuesday of month at 5:30 in classroom of Police Dept. at 1 Police Drive, Camden, AR  Making Camden a better place to live, work and play together in unity. Get to know your neighbors, meet new people, make new friends. | | |
| **SUPPORT GROUPS** | | | |
| OUACHITA COUNTY CAREGIVER’S SUPPORT GROUP | | | |
|  | Kindred At Home, 222 Washington Street, Camden, AR  Call 807-675-0583 | | |
| ALCOHOLICS ANONYMOUS | | | |
|  | 805 Monroe Ave, Camden , AR 71701 Phone:870-836-8055 | | |
| NARCOTICS ANONYMOUS | | | |
|  | 805 Monroe, Camden, AR 870-836-8055 | | |
| WOMEN’S CRISIS CENTER | | | |
|  | 1112 Washington, Camden, AR 71701 Phone 870-836-0375 Fax 870-836-0532 Sexual Assault Advocate. Free services and can be anyone, not just WCC client. The group meets in Camden on Fridays @ 10am | | |
| **TRANSPORTATION** | | | |
| SOUTH CENTRAL ARKANSAS TRANSIT (SCAT) | | | |
|  | 313 Jefferson Street, Camden, AR 836-3200  Provides public transportation services for anyone for low cost. Some Medicaid recipients ride free. Reservations must be made 48 hours in advance. | | |
| **UTILITY ASSISTANCE** | | | |
| CENTRAL ARKANSAS DEVELOPMENT COUNCIL (CADC) | | | |
|  | 313 Jefferson Street, Camden, AR 836-3200  Arkansas LIHEAP (Low Income Household Energy Assistance Program) helps eligible households pay utility bills. | | |
| LIBERTY ASSOCIATION | | | |
|  | 912 Mt. Holly Road, El Dorado, AR 71730 870-862-3063 | | |
| THE HUB | | | |
|  | 1115 Fairview Road, Camden, AR 71701 231-1111 fax 231-9659  Assists with utility payment depending on availability of funds and circumstances of the hardship | | |
| **VETERAN – MILITARY SERVICES** | | | |
| EXPERIENCE WORKS | | | |
|  | 870-933-9696 or 877-371-5552  Offers support to older Veterans through job training and employment | | |
| CENTRAL ARKANSAS VETERANS HEALTHCARE SYSTEM | | | |
|  | 514 E 5th Street, El Dorado, AR 71730 870-906-5906 | | |
| HOUSING ASSISTANCE FOR VETERANS | | | |
|  | 800-362-2944 | | |
| OAUCHITA COUNTY VETERANS SERVICE OFFICE | | | |
|  | Located in Ouachita County Courthouse 837-2216  Veteran’s Services  Transportation - bus takes Veterans to Little Rock and NLR for doctor appts. They go on Mon & Wed from El Dorado, Camden, Fordyce, Sheridan and other close cities. The ride is free for veterans. 837.2216 | | |
| PROJECT SOUTH MILITARY MINISTRIES | | | |
|  | 612 Mt. Holly Road, El Dorado, AR 71730 870-862-3063  [www.projectsouthus.com](http://www.projectsouthus.com)  Mission: Enhance the lives of Veterans and Military by providing the community with education, resources, awareness and service opportunities  Goals: Facilitate/promote the mental, physical, emotional and spiritual health of vets; education/awareness; community involvement | | |
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# Services and Programs offered through DHS

# **Adolescent and Young Adult Services**

## Mental Health Services :

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| **Service:** | **Mental Health Services** |
| **About:** | The DCFS Mental Health Services Unit provides support and consultation to DCFS field staff regarding children with behavioral, emotional, and mental health needs. This unit assists with Interdivisional Staffings for children with multiple needs, and also oversees contracts for drug screens and related data. The DCFS Mental Health Services Unit does not provide direct mental health services for clients. |
| **Contact:** | 501-682-8771 |

## Programs:

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| **Service:** | **PASSE (Provider-led Arkansas Shared Savings Entity** |
| **About:** | The Provider-led Arkansas Shared Savings Entity (PASSE) is a new model of organized care that will address the needs of certain Medicaid beneficiaries who have complex behavioral health and intellectual and developmental disabilities service needs. The PASSE model is a Medicaid-funded program. It does not change a person’s eligibility for Medicaid, but it changes the way services are paid for by Medicaid for certain eligible individuals. |
| **Contact:** | DHS PASSE Provider Line:1-888-889-6451 |
| **Website:** | [PASSE (Provider-led Arkansas Shared Savings Entity](https://humanservices.arkansas.gov/about-dhs/dms/passe) |

## Services:

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| **Service:** | **Alcohol Addiction/Abuse Services** |
| **About:** | Outpatient care, residential care, Specialized Women's Services (SWS) and early intervention. |
| **Service:** | **Casework - Juvenile** |
| **About:** | Treatment method that includes direct intervention to address the problems, needs, or adjustments of an individual and/or family. Activities may include counseling, identifying problems, discussing alternatives, planning for solutions, telephone contacts with or on behalf of a client, group work, supervisory conferences, acting as an advocate on the client's behalf, and transportation. |

**Adult Services**

**Mental Health Services:**

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| **Service:** | **Mental Health Services** |
| **About:** | The DCFS Mental Health Services Unit provides support and consultation to DCFS field staff regarding children with behavioral, emotional, and mental health needs. This unit assists with Interdivisional Staffings for children with multiple needs, and also oversees contracts for drug screens and related data. The DCFS Mental Health Services Unit does not provide direct mental health services for clients. |
| **Contact:** | 501-682-8771 |

**Programs:**

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| **Service:** | **Arkansas Energy Office** |
| **About:** | The Weatherization Assistance Program has transferred to the Energy Office |
| **Contact:** | 800-558-2633 |
| **Website:** | [Arkansas Energy Office](http://www.adeq.state.ar.us/energy/incentives/wap.aspx) |
| **Service:** | **ARChoices in Homecare** | |
| **About:** | A Medicaid home and community-based program that provides attendant care, Home-Delivered Meals, Personal Emergency Response System, Adult Day Services, Adult Day Health Services, Facility-Based Respite Care, In-Home Respite Care, and Environmental Accessibility Adaptions/Adaptive Equipment to individuals age 21 through 64 with a physical disability or individuals who are 65 and older. These individuals must meet the criteria for intermediate nursing home care. |
| **Contact:** | 866-801-3435 |
| **Website:** | [ARChoices in Homecare](https://humanservices.arkansas.gov/about-dhs/daabhs/aging-and-adult-services/archoices-in-homecare) |
| **Service:** | **IndependentChoices Program** | |
| **About:** | Program supports at-home care by providing a monthly allowance in place of "Personal Care Services." |
| **Contact:** | 866-710-0456 |
| **Service:** | **Living Choices Assisted Living** |
| **About:** | Services to provide housing, supportive services, personalized assistance and healthcare designed to respond to the individual needs of those who need help with activities of daily living. |
| **Contact:** | 501-682-2441 |
| **Service:** | **Money Follows the Person Program** | |
| **About:** | Program to transition individuals who have resided in institutions 90 days or longer into qualified home and community-based programs. |
| **Contact:** | 866-801-3435 |
| **Service:** | **Office of the State Long Term Care Ombudsman** |
| **About:** | A statewide program, that advocates for the rights of long-term care residents. It is a statewide program of community advocates that addresses the complaints of nursing home and residential care facility residents. Its representatives provide information on facilities, work for systematic change, and monitor the activities of the regulatory system. |
| **Contact:** | 501-682-8952 |
| **Website:** | [Arkansas Long Term Care Ombudsman Program](https://www.arombudsman.com/) |
| **Service:** | **Weatherizaton Assistance Program (WAP)** | |
| **About:** | The Weatherization Assistance Program has transferred to the Energy Office |
| **Contact:** | 1- 800-558-2633 | |
| **Website:** | [Weatherization Assistance Program (WAP)](http://www.arkansasenergy.org/weatherization-assistance-program-wap) |
| **Service:** | **PASSE (Provider-led Arkansas Shared Savings Entity** |
| **About:** | The Provider-led Arkansas Shared Savings Entity (PASSE) is a new model of organized care that will address the needs of certain Medicaid beneficiaries who have complex behavioral health and intellectual and developmental disabilities service needs. The PASSE model is a Medicaid-funded program. It does not change a person’s eligibility for Medicaid, but it changes the way services are paid for by Medicaid for certain eligible individuals. |
| **Contact:** | DHS PASSE Provider Line:1-888-889-6451 |
| **Website:** | [PASSE (Provider-led Arkansas Shared Savings Entity](https://humanservices.arkansas.gov/about-dhs/dms/passe) |

**Services:**

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| **Service:** | **Adult Abuse Hotline** | |
| **About:** | Do you suspect an adult is being abused or neglected at home or in a care facility? If so, call our hotline to make a confidential report. |
| **Contact:** | 800-482-8049 |
| **Service:** | **Adult Protective Services** |
| **About:** | Adult Protective Services investigates maltreatment, abuse, neglect and exploitation of individuals age 18 and older. |
| **Contact:** | 800-482-8049 |
| **Website:** | [Adult Protective Services](https://www.aradultprotection.com/) |
| **Service:** | **Alcohol Addiction/Abuse Services** |
| **About:** | Outpatient care, residential care, Specialized Women's Services (SWS) and early intervention. |
| **Service:** | **Choices in Living Resource Center** |
| **About:** | The Choices in Living Resource Center is an Aging and Disability Resource Center (ADRC). We provide helpful information about long term services and supports in Arkansas. Trained Counselors are here to help you sort through the many options that are available and to assist you in making informed decisions. Anyone may contact us for assistance at 1-866-801-3435 |
| **Contact:** | 866-801-3435 |
| **Website:** | [Choices in Living Resource Center Website](https://www.choicesinliving.ar.gov/) |
| **Service:** | **Drug Addiction/Abuse Services** |
| **About:** | Outpatient care, residential care, Specialized Women's Services (SWS) and early intervention. |
| **Service:** | **Long Term Care Complaints** | |
| **About:** | The Office of Long Term Care investigates complaints against facilities as well as allegations of abuse or neglect of residents, theft of residents' property, and poor quality of resident care. Investigations are confidential, and you do not have to give your name when you file a complaint. If you choose to give your name, the Office of Long Term Care informs you when the investigation is completed. |
| **Contact:** | 800-582-4887 | |
| **Service:** | **Long Term Care Facility Search** | |
| **About:** | Search by name, city or county for nursing facilities in Arkansas. Details include contact information, administrator, owner and type of facility. |
| **Service:** | **Long Term Care Facility Search by County** | |
| **About:** | Find nursing and long term care facilities in your county. Details include contact information, administrator, owner and type of facility. |
| **Service:** | **Specialized Programs for Adults with Serious Mental Illness** |
| **About:** | Services provided to assist the community with education about emotional disorders. |
| **Service:** | **Substance Abuse Prevention, Education and Early Intervention** |
| **About:** | Alcohol, tobacco, Strategic Prevention Framework State Incentive Grant (SPF SIG), SYNAR and other drug abuse prevention programming and coalition development for community-based environmental change efforts. |
| **Service:** | **Access to Recovery Program** | |
| **About:** | Arkansas ATR is a grant-funded initiative which provides vouchers to clients for purchase of substance use disorder clinical treatment and recovery support services. The goals of the program are to expand capacity, support client choice, and increase the array of faith-based and community based providers for clinical treatment and recovery support services |
| **Service:** | **PASSE Office of the Ombudsman** |
| **About:** | It is the responsibility of the PASSE Ombudsman Office to ensure that compassion, respect, trust, and integrity- all core values of the Arkansas Department of Human Services(DHS)-are demonstrated in resolving issues or complaints from beneficiaries who receive services. |
| **Contact:** | PASSE Ombudsman Office: 1-844-843-7351 | |
| **Website:** | [PASSE Office of the Ombudsman](https://humanservices.arkansas.gov/about-dhs/dms/passe-ombudsman) |

# **Blind and Visually Impaired Services**

## Programs:

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| **Service:** | **Older Individuals who Are Blind** | |
| **About:** | This program provides independent living services to older individuals who are blind, conduct activities that will improve or expand services for these individuals and conduct activities to help improve public understanding of the problems of these individuals. These services assist people in learning how to care for themselves, travel independently, and perform home management skills and other activities to promote self-reliance. Family involvement and support services are strongly encouraged. DSB contracts this service. |
| **Contact:** | 1-800-960-9270 |
| **Service:** | **Vending Facility Program** | |
| **About:** | The Vending Facility Program (VFP) Services are available to eligible blind persons who are interested in and have the necessary skills to manage snack bars throughout the state. VFP locates the sales site, equips and stocks the facility initially, maintains the equipment, and provides oversight and record keeping. |
| **Service:** | **Vocational RehabilitationTransition Service** | |
| **Contact:** | 1-800-960-9270 |
| **Service:** | **Jump Start Program** | |
| **About:** | The Division of Services for the Blind (DSB) and the Arkansas School for the Blind and visually impaired (ASBVI) hosts the summer Jump Start Program. This program is open to blind and severely visually impaired youth ages 16-19 years. Students are assisted in obtaining a part-time summer job and offered the opportunity to participate in recreational and educational enrichment activities. |
| **Contact:** | 501-682-0330 or 1-800-960-9270 |

## Services:

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| **Service:** | **Adult Abuse Hotline** | |
| **About:** | Do you suspect an adult is being abused or neglected at home or in a care facility? If so, call our hotline to make a confidential report. |
| **Contact:** | 800-482-8049 |
| **Service:** | **Arkansas Information Reading Services** | |
| **About:** | The Arkansas Information Reading Services for the Blind (AIRS) broadcasts readings of local and national newspapers and magazines daily over special television or radio channels to provide independent access to current information. Serving the blind and visually impaired from Little Rock ARKANSAS INFORMATION READING SERVICES FOR THE BLIND broadcasts 24 hours per day, seven days per week on the SAP channels of AETN channels 2, 6, 9, 13, and 19. Readings are presented from the New York Times, The Wall Street Journal, The Arkansas Democrat/Gazette, and several State and regional newspapers. The Arkansas Telephone Reader is a computer system that reads the Arkansas Democrat/Gazette and the Arkansas Times by a combination of digitized and human speech. The reader can access individual stories by using a touch-tone telephone, allowing them to read what they want, when they want. To hear a demonstration of the system call 501-683-2005 (Little Rock) or 501-852-5127 (Conway) or 1-800-550-7633 and use the I.D. number 1777 (AIRS). |
| **Website:** | [Arkansas Information Reading Services](https://nfb.org/nfb/Newspapers_by_Phone.asp) |
| **Service:** | **Vocational Rehabilitation Services** | |
| **About:** | The Vocational Rehabilitation (VR) Services is a comprehensive state program to assess needs, and to plan, develop and provide job-related services to blind or severely visually impaired individuals. Such services are designed to assist you to prepare for employment that is commensurate within your abilities, interests and informed choice and consistent with your strengths, resources, concerns and capabilities. VR services are available to you, if you are blind or have a severe visual impairment and are not currently employed; or if you are seeking to advance in your present career. |
| **Service:** | **Technology Lab** | [More Information](https://humanservices.arkansas.gov/about-dhs/dsb) |
| **About:** | This program provides evaluation, training, and assessment of computer skills and systems for blind and visually impaired consumers. Job placement services include counseling, job seeking classes for clients seeking employment through the Vocational Rehabilitation Programs and job coaches for employees. |
| **Contact:** | 1-800-960-9270 |
| **Service:** | **Independent Living Rehabilitation Service for the Blind** | |
| **About:** | This is a coordinated system of services to improve the ability of an individual with a severe disability to function, continue functioning, or move toward functioning independently in the family, community or to continue in employment. |
| **Contact:** | 1-800-960-9270 |
| **Service:** | **Referral Request for Blind Services** | |
| **About:** | Looking for services for the blind or visually impaired in your area? Send us your contact information and we will direct you to helpful services. |

**Children and Family Services**

**Community Services:**

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| **Service:** | **Community Services** |
| **About:** | The Community Services Office is responsible for overseeing all aspects of service delivery from DCFS county field staff to their communities. The Assistant Director of Community Services oversees the state’s ten Area Directors who oversee the supervisory staff of the counties in their respective geographic service areas. |
| **Contact:** | 501-682-8759 |

**Finance and Administration :**

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| **Service:** | **Children’s Reporting and Information System (CHRIS)** |
| **About:** | Children's Reporting and Information System (CHRIS) was developed to meet the needs of our family service workers. The system reduces paperwork, provides tools to track the children and families to assures that information being collected is correct. |
| **Contact:** | 501-320-6503 |
| **Service:** | **Child Maltreatment Central Registry and Background Check Information and Notification** |
| **About:** | The Central Registry Unit maintains a statewide registry for the collection of child maltreatment investigation reports. Reports made to the Department are confidential and information included in the automated data system is retained to assist the department in assessing future risk and safety. The Background Check Information and Notification Unit assists with processing of required criminal record checks for staff, foster parents, and adoptive parents and issues notices regarding the child maltreatment investigative determination to all persons pursuant to A.C.A. § 12-18-703 et seq. |
| **Contact:** | 501-682-0405 |
| **Service:** | **Eligibility** |
|  | The DCFS Eligibility Unit is responsible for determining title IV-E and Medicaid eligibility of children who enter foster care. Title IV-E eligibility is a federally means tested program. The state is reimbursed for administrative and maintenance costs provided that a child is IV-E eligible and a child’s placement meets required Arkansas licensing standards. Medicaid eligibility is determined for children in foster care, children adopted and receiving an adoption subsidy, children entering Arkansas through the Interstate Compact for Placement of Children (ICPC), children entering Arkansas through the Interstate Compact for Adoption Medicaid Assistance (ICAMA), and children participating in the Subsidized Guardianship Program. The Eligibility Unit also manages Foster Care Trust Accounts. Foster care trust accounts are established for children in the foster care program when the state is the payee for children’s child support, Social Security, and/or Supplemental Security Income (SSI) benefits. The income is credited to a bank account for the child and the income is used to help support the child by board and contract reimbursement or other needs for the beneficiary. |
| **Contact:** | 501-682-8889 |
| **Service:** | **Finance** |
| **About:** | The Finance Unit oversees the administrative processing of all purchases and other expenditures related to child welfare service delivery in the state. The Finance Unit also maintains oversight of the agency budget, financial reporting, and contracts. |
| **Contact:** | 501-682-8574 |

**Infrastructure and Specialized Programs :**

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| **Service:** | **Arkansas Education and Training Voucher (ETV) Program** |
| **About:** | The Arkansas Education and Training Voucher (ETV) Program offers funds to youth in foster care and former foster youth up to age 26 to enable them to attend colleges, universities, and vocational training institutions. Students may receive up to $5000 a year for four years as they pursue higher education. The funds may be used for tuition, books, or other qualified costs of attendance. These funds are available on a first-come, first-served basis. |
| **Contact:** | 501-682-2447 |
| **Service:** | **DCFS Policy Unit** |
| **About:** | The Policy Unit has the responsibility for developing, revising, promulgating, and distributing division policies, procedures, publications, and forms. Various Federal and State Laws govern DCFS, and this unit is responsible for monitoring, updating and developing regulations to maintain compliance with these laws. |
| **Contact:** | 501-682-8541 |
| **Service:** | **Planning Unit** |
| **About:** | The Planning Unit’s mission is to engage in comprehensive, broad-based program planning with a goal of improving child welfare services in Arkansas. This unit oversees all federally required plans and reports submitted to the federal Children’s Bureau. |
| **Contact:** | 501-682-1569 |
| **Service:** | **Quality Assurance Unit** |
| **About:** | The purpose of the Quality Assurance Unit is to maintain a system of continuous quality improvement for the Division through the use of both quantitative and qualitative measures including review and evaluation of the quality of child welfare practice. |
| **Contact:** | 501-396-6058 |
| **Service:** | **Education Unit** |
| **About:** | The Education Unit advocates for children in the child welfare system to help them overcome barriers to education and ensures compliance with state and federal laws inclusive of Every Student Succeeds Act and Fostering Connections. The Education Unit works closely with field staff and foster parents regarding the identification, implementation, and monitoring of Individual Education Plans (IEPs) and Section 504 Education Plans for children in foster care. |
| **Contact:** | 501-682-8460 |
| **Service:** | **Professional Development Unit** |
| **About:** | The purpose of the Professional Development Unit is to coordinate and monitor the title IV-E training contracts with the University Partnership and oversee Child Welfare Stipend program. The unit also provides title IV-E fiscal support for DCFS staff attending training events. |
| **Contact:** | 501-682-2680 |
| **Service:** | **Transitional Youth Services** |
| **About:** | The Transitional Youth Services (TYS) Unit works with teens in foster care ages 14-21 to teach them basic life skills as they transition to adulthood. The program encourages youth to remain in school until graduation from high school and will then assist them with their post-secondary educational needs and training, other programs designed to remove barriers to employment, and/or entry into the workforce. |
| **Contact:** | 501-682-2447 |

**Mental Health Services :**

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| **Service:** | **Mental Health Services** |
| **About:** | The DCFS Mental Health Services Unit provides support and consultation to DCFS field staff regarding children with behavioral, emotional, and mental health needs. This unit assists with Interdivisional Staffings for children with multiple needs, and also oversees contracts for drug screens and related data. The DCFS Mental Health Services Unit does not provide direct mental health services for clients. |
| **Contact:** | 501-682-8771 |

**Placement Supports and Community Outreach:**

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| **Service:** | **Foster and Adoptive Parent Inquiry and Application** |
| **About:** | The Foster and Adoptive Parent Inquiry Unit provides assistance to individuals and couples seeking to become a foster or adoptive provider homes by conveying information about serving as a foster or adoptive home, providing technical assistance with filling out background checks, and assignment of the applicant to the local Resource Unit when appropriate for completion of the assessment and approval process once background checks are completed. |
| **Contact:** | 501-682-8008 |
| **Website:** | [Adoptive or Foster Parent Inquiry](https://dhs.arkansas.gov/dcfs/fcadoptinq/FCA_Inquiry.aspx) |
| **Service:** | **Mutual Consent Voluntary Adoption Registry** |
| **About:** | Each licensed adoption agency in Arkansas is allowed by law to establish an adoption registry. Qualified persons may register to be identified to each other or to receive non-identifying information about the genetic, health and social history of adoptees placed by their agency. |
| **Contact:** | 501-396-6415 | [Email](mailto:tiffany.wright@dhs.arkansas.gov) |
| **Website:** | [Mutual Consent Voluntary Adoption Registry](http://www.fosterarkansas.org/dcfs/fosterarkansas/AdoptArkansas.aspx) |
| **Service:** | **Arkansas Heart Gallery** |
| **About:** | DCFS collaborates with the non-profit Project Zero to provide online profiles of children who are waiting for an adoptive family. The profiles include photographs and general descriptions of children currently available for adoption. Qualified adoptive homes are needed for children of all nationalities, sibling groups, and children with special needs to include children with emotional, mental, or medical needs. |
| **Contact:** | 501-396-6477 |
| **Website:** | [Project Zero Heart Gallery](https://www.theprojectzero.org/arkansas-heart-gallery.php) |
| **Service:** | **Interstate Compact Placement of Children (ICPC)** |
| **About:** | The Interstate Compact Placement of Children (ICPC) Unit assist in moving children in need of foster care placement or adoption across state lines. When a child requires foster care or adoptive placement outside the resident state, DCFS shall use the ICPC process. |
| **Contact:** | 501-682-8556 |
| **Service:** | **Specialized Services Unit** |
| **About:** | The Specialized Services Unit provides technical and financial assistance to local county offices requiring help in locating and/or finding placements for children with emotional and/or behavioral problems. The Division provides these services through contracts with private providers or medical providers. This unit also provides support to the local county staff with the Developmental Disabilities Services (DDS) waiver process for children in state custody. |
| **Contact:** | 501-320-6593 |
| **Service:** | **Foster Care** |
| **About:** | Foster parent support is a critical role in this unit which is achieved through working with foster parents to address concerns to supporting them in ensuring they have the tools they need to meet the needs of the children placed in their homes. The Foster Care Unit also manages foster home board payments, serves as the agency point of contact for Private License Placement Agencies, and assists in guiding resource staff regarding foster and adoptive home approval questions. This unit also processes foster parent and volunteer travel and maintains responsibility for the RAVE texting program and the online Foster and Adopt Provider Portal. |
| **Contact:** | 501-396-6477 | |
| **Website:** | [Foster Arkansas](http://www.fosterarkansas.org/) |
| **Service:** | **Adoption and Guardianship** |
| **About:** | DCFS helps by providing a full range of adoption services, from finding families to adopt, to keeping a voluntary adoption registry. Services are also available to birth parents who chose to place their newborns for adoption. |
| **Contact:** | 501 396-6199 |
| **Website:** | [Adopt Arkansas](http://www.fosterarkansas.org/dcfs/fosterarkansas/AdoptArkansas.aspx) |

**Prevention and Reunification :**

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| **Service:** | **Citizens Review Panel** |
| **About:** | Citizen Review Panels (CRPs) are federally mandated through the Child Abuse Prevention and Treatment Act (CAPTA). Funding for CRPs is provided through DCFS, but the panels are comprised of citizens within the community who are passionate about improving the lives of children and families in Arkansas and strengthening the child welfare system. There are currently three CRPs in Arkansas that cover the following counties: Pope, Logan, Columbia, Hempstead, Lafayette, Nevada, and Ouachita. |
| **Contact:** | 501-396-6489 |
| **Service:** | **Differential Response** |
| **About:** | The Differential Response (DR) Program responds to allegations of low-risk child maltreatment. Families that have allegations that are diverted from the traditional investigative pathway to the DR Program are provided with short-term services designed to keep children from entering foster care. |
| **Contact:** | 501-396-6489 |
| **Service:** | **Team Decision Making** |
| **About:** | Team Decision Making (TDM) is a collaborative teaming process with families, their informal and formal supports, and DCFS to come up with a plan to safely keep children in the home. TDM is designed to help build on families’ strengths, protective factors, and community supports to keep children safely in the home when immediate safety may be mitigated. |
| **Contact:** | 501-396-6479 |
| **Service:** | **In Home Services** |
| **About:** | The In Home Services Unit provides oversight and programmatic planning for DCFS protective service cases (PS cases) and supportive service cases (SS cases) throughout the State of Arkansas. This unit is responsible for contracts that are community-based and designed to increase the strength and stability of families. There are several services/programs offered to DCFS clients through the In Home Unit including counseling, Intensive Family Services, Nurturing Families of Arkansas (in home parenting), language interpreters, and SafeCare in some counties. The main goals of the In Home Services Unit are to improve the practice of front line workers, strengthen and expand services throughout the state of Arkansas that allow children to remain safely at home and improve the lives of the families with whom we work, and increase support for families during and after reunification if removal occurred. |
| **Contact:** | 501-682-8866 |

**Programs:**

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| **Service:** | **ARKids First Health Insurance** |
| **About:** | ARKids First health insurance provides two coverage options for more than 70,000 Arkansas children who otherwise might have gone without. ARKids A offers low-income families a comprehensive package of benefits. ARKids B provides coverage for families with higher incomes. |
| **Contact:** | Call 888-474-8275 | Spanish 800-482-8988 |
| **Website:** | [ARKids First Health Insurance](https://humanservices.arkansas.gov/about-dhs/dms/ar-kids) |
| **Service:** | **Commodity Distribution Program** |
| **About:** | The Commodity Distribution Program processes and distributes commodities donated by the U.S. Department of Agriculture to schools and other eligible recipient agencies in Arkansas that participate in the National School Lunch Program and Summer Food Service Program. |
| **Contact:** | 501-371-1400 |
| **Website:** | [Commodity Distribution Program](https://dhs.arkansas.gov/dco/distribution/Default.aspx) |
| **Service:** | **Medicaid Program | Eligibility and Enrollment** | |
| **About:** | Medicaid reimburses health care providers for covered medical services provided to eligible needy individuals in certain categories. Eligibility is determined based on income, resources, Arkansas residency, and other requirements. Covered services also vary among categories. |
| **Contact:** | 1-800-482-8988 |
| **Service:** | **Medicaid Program | Overview** |
| **About:** | Medicaid is a program that helps pay for medically necessary medical services for needy and low-income persons. It uses state and federal government money. |
| **Contact:** | 800-482-5431 |
| **Website:** | [Arkansas Medicaid](https://medicaid.mmis.arkansas.gov/) |
| **Service:** | **Emergency Food Assistance Program** | |
| **About:** | The Emergency Food Assistance Program distributes commodities to food banks, soup kitchens, shelters and other nonprofit agencies. Donated foods are also made available for Disaster Assistance. To view additional information on The Emergency Food Assistance Program including program information, eligibility, distribution sites, and links to USDA website, see link below. |
| **Contact:** | 501-371-1400 |
| **Website:** | [The Emergency Food Assistance Program](https://dhs.arkansas.gov/dco/tefap/default.aspx) |
| **Service:** | **Emergency Shelter Grants Program** | [More Information](https://humanservices.arkansas.gov/about-dhs/dco/programs-services/disaster-services) |
| **About:** | The Emergency Shelter Grants Program assists local communities in helping to improve the quality of life for the homeless by providing resources for building repairs and support funds. |
| **Contact:** | 501-682-8723 |
| **Service:** | **Refugee Resettlement Program** | [More Information](https://humanservices.arkansas.gov/about-dhs/dco/programs-services/support-services) |
| **About:** | The Refugee Resettlement Program assists newly arrived eligible refugees to assimilate into the American way of life. The program offers financial and medical services to eligible refugees for up to 8 months after arrival in the United States. |
| **Contact:** | 1-800-482-8988 |
| **Service:** | **Transitional Employment Assistance Program (TEA)** | [More Information](https://humanservices.arkansas.gov/about-dhs/dco/programs-services/support-services) |
| **About:** | The TEA Program is a time-limited assistance program to help needy families with children become more responsible for their own support and less dependent on public assistance. DCO is responsible for TEA eligibility and partners with the Arkansas Department of Workforce Service for administration. |
| **Contact:** | 800-482-8988 |
| **Service:** | **PASSE (Provider-led Arkansas Shared Savings Entity** |
| **About:** | The Provider-led Arkansas Shared Savings Entity (PASSE) is a new model of organized care that will address the needs of certain Medicaid beneficiaries who have complex behavioral health and intellectual and developmental disabilities service needs. The PASSE model is a Medicaid-funded program. It does not change a person’s eligibility for Medicaid, but it changes the way services are paid for by Medicaid for certain eligible individuals. |
| **Contact:** | DHS PASSE Provider Line:1-888-889-6451 |
| **Website:** | [PASSE (Provider-led Arkansas Shared Savings Entity](https://humanservices.arkansas.gov/about-dhs/dms/passe) |

**Services:**

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| **Service:** | **PASSE Office of the Ombudsman** |
| **About:** | It is the responsibility of the PASSE Ombudsman Office to ensure that compassion, respect, trust, and integrity- all core values of the Arkansas Department of Human Services(DHS)-are demonstrated in resolving issues or complaints from beneficiaries who receive services. |
| **Contact:** | PASSE Ombudsman Office: 1-844-843-7351 | [Email](mailto:PASSEOmbudsmanOffice@dhs.arkansas.gov) |
| **Website:** | [PASSE Office of the Ombudsman](https://humanservices.arkansas.gov/about-dhs/dms/passe-ombudsman) |

# **Community and Volunteer Services**

## Programs:

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| **Service:** | **AmeriCorps** | |
| **About:** | Educational and community-based volunteer programs. |
| **Contact:** | 501-682-7540 or 1-800-482-5850 Ext. 2-7540 |
| **Service:** | **Arkansas Community Service Awards** | |
| **About:** | Arkansas Community Service Awards have recognized individuals and businesses for their dedication and commitment to supporting volunteerism throughout Arkansas. |
| **Service:** | **Community Service Learning - Act 648** | |
| **About:** | Legislation passed in 1993, Act 648 allows a secondary student who has completed a minimum of seventy-five (75) clock hours of documented community service learning, as certified by the service organization to the school, to be eligible to receive one (1) academic credit that may be applied toward graduation. |
| **Service:** | **Community Services Block Grant Program** | |
| **About:** | The Community Services Block Grant Program provides funds to support services and activities that are designed to assist low-income families to become self-sufficient. Services are provided through the 16 Community Action Agencies in the state. |
| **Contact:** | 501-682-8719 |
| **Service:** | **Governor’s Volunteer Recognition Program** | |
| **About:** | DCSNS provides recognition materials for volunteer programs statewide. These materials range from certificates to bookmarks, from promotional packets to help promote your programs, to contact information for national recognition. All materials are provided free of charge. |
| **Service:** | **Volunteer Community of the Year Award** | |
| **About:** | This award is designed to offer thanks and a reward to communities for their volunteer effort in serving their neighbors. |

## Services:

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| **Service:** | **Community Service Supervision - Juvenile** | |
| **About:** | A program that provides a site for community service work, supervision of the juvenile on the work site by program staff, and reports to the court regarding compliance with the established case plan. |
| **Service:** | **Volunteer Recognition** | |
| **About:** | Request certificates and other volunteer recognition items. |
| **Service:** | **Community-based Programs** | |
| **About:** | The community-based program network consists of thirteen (13) non-profit organizations. The Division contracts with these programs to provide residential and non-residential services to youth who are delinquents, status offenders (FINS), or youth at risk (i.e., youth who exhibit behavior that if continued would bring them into contact with the juvenile justice system). Services are provided within the juvenile's own community, which is consistent with the concept of providing treatment in the least restrictive environment. |

# **Disabled and Mental Health Services**

## Programs:

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| **Service:** | **PASSE (Provider-led Arkansas Shared Savings Entity** |
| **About:** | The Provider-led Arkansas Shared Savings Entity (PASSE) is a new model of organized care that will address the needs of certain Medicaid beneficiaries who have complex behavioral health and intellectual and developmental disabilities service needs. The PASSE model is a Medicaid-funded program. It does not change a person’s eligibility for Medicaid, but it changes the way services are paid for by Medicaid for certain eligible individuals. |
| **Contact:** | DHS PASSE Provider Line:1-888-889-6451 |
| **Website:** | [PASSE (Provider-led Arkansas Shared Savings Entity](https://humanservices.arkansas.gov/about-dhs/dms/passe) |

## Services:

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| **Service:** | **Adaptive Equipment** | |
| **About:** | This service is for the purchase, leasing and repair of adaptive, therapeutic and augmentative equipment. This equipment must be required for the individual to increase, maintain or improve their ability to perform daily life tasks. |
| **Service:** | **Developmental Day Treatment Clinic Services (DDTCS)** |
| **About:** | A Developmental Day Treatment Clinic Service provides an array of comprehensive day treatment (services) to individuals with developmental and/or intellectual disabilities in a clinic setting. Core services that may be provided in accordance with the license granted to the clinic by the Division of Developmental Disabilities Services (DDS) include the following: Diagnosis and Evaluation |
| **Service:** | **Developmental Disability Respite Care** |
| **About:** | Respite care is a service provided to or for any waiver individual who are unable to care for themselves on a short-term basis. This may be due to the absence of or need for relief of non-paid individuals who normally provide the care. Non-paid individuals may include parents of minors, primary caregivers and spouses of participants, grandparents, friends and relatives. |
| **Service:** | **Drug Addiction/Abuse Services** |
| **About:** | Outpatient care, residential care, Specialized Women's Services (SWS) and early intervention. |
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| **Service:** | **PASSE Office of the Ombudsman** |
| **About:** | It is the responsibility of the PASSE Ombudsman Office to ensure that compassion, respect, trust, and integrity- all core values of the Arkansas Department of Human Services(DHS)-are demonstrated in resolving issues or complaints from beneficiaries who receive services. |
| **Contact:** | PASSE Ombudsman Office: 1-844-843-7351 | [Email](mailto:PASSEOmbudsmanOffice@dhs.arkansas.gov) |
| **Website:** | [PASSE Office of the Ombudsman](https://humanservices.arkansas.gov/about-dhs/dms/passe-ombudsman) |

# **In Need and Emergency Services**

## Programs:

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| **Service:** | **Child Care Assistance** | |
| **About:** | Child Care Assistance is a program that is available for low-income families. This program provides financial assistance for quality child care and is made possible by the Child Care Development Fund (CCDF). |
| **Contact:** | 501-682-8947 or 1-800-322-8176 |
| **Service:** | **Medicaid Program | Overview** |
| **About:** | Medicaid is a program that helps pay for medically necessary medical services for needy and low-income persons. It uses state and federal government money. |
| **Contact:** | 800-482-5431 |
| **Website:** | [Arkansas Medicaid](https://medicaid.mmis.arkansas.gov/) |
| **Service:** | **Weatherizaton Assistance Program (WAP)** | |
| **About:** | The Weatherization Assistance Program has transferred to the Energy Office |
| **Contact:** | 1- 800-558-2633 | |
| **Website:** | [Weatherization Assistance Program (WAP)](http://www.arkansasenergy.org/weatherization-assistance-program-wap) |
| **Service:** | **Emergency Food Assistance Program** | |
| **About:** | The Emergency Food Assistance Program distributes commodities to food banks, soup kitchens, shelters and other nonprofit agencies. Donated foods are also made available for Disaster Assistance. To view additional information on The Emergency Food Assistance Program including program information, eligibility, distribution sites, and links to USDA website, see link below. |
| **Contact:** | 501-371-1400 |
| **Website:** | [The Emergency Food Assistance Program](https://dhs.arkansas.gov/dco/tefap/default.aspx) |
| **Service:** | **Refugee Resettlement Program** | |
| **About:** | The Refugee Resettlement Program assists newly arrived eligible refugees to assimilate into the American way of life. The program offers financial and medical services to eligible refugees for up to 8 months after arrival in the United States. |
| **Contact:** | 1-800-482-8988 |
| **Service:** | **Transitional Employment Assistance Program (TEA)** | |
| **About:** | The TEA Program is a time-limited assistance program to help needy families with children become more responsible for their own support and less dependent on public assistance. DCO is responsible for TEA eligibility and partners with the Arkansas Department of Workforce Service for administration. |
| **Contact:** | 800-482-8988 |

## Services:

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| **Service:** | **Choices in Living Resource Center** |
| **About:** | The Choices in Living Resource Center is an Aging and Disability Resource Center (ADRC). We provide helpful information about long term services and supports in Arkansas. Trained Counselors are here to help you sort through the many options that are available and to assist you in making informed decisions. Anyone may contact us for assistance at 1-866-801-3435 |
| **Contact:** | 866-801-3435 |
| **Website:** | [Choices in Living Resource Center Website](https://www.choicesinliving.ar.gov/) |

**Senior Services**

**Managerial Accounting:**

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| **Service:** | **Accounts Receivable** |
| **About:** | Provides billing for Hospital Assessment Fees, Quality Assurance Fees, Provider Fees, Rents, Medicaid Match, Eligibility and other billing as needed. Provides collection for Recipient, Employee, and Provider Overpayments. |
| **Contact:** | 501-320-6524 |

**Programs:**

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| **Service:** | **ARChoices in Homecare** | |
| **About:** | A Medicaid home and community-based program that provides attendant care, Home-Delivered Meals, Personal Emergency Response System, Adult Day Services, Adult Day Health Services, Facility-Based Respite Care, In-Home Respite Care, and Environmental Accessibility Adaptions/Adaptive Equipment to individuals age 21 through 64 with a physical disability or individuals who are 65 and older. These individuals must meet the criteria for intermediate nursing home care. |
| **Contact:** | 866-801-3435 |
| **Website:** | [ARChoices in Homecare](https://humanservices.arkansas.gov/about-dhs/daabhs/aging-and-adult-services/archoices-in-homecare) |
| **Service:** | **Arkansas SMP – Empowering Seniors to Prevent Healthcare Fraud** | |
| **About:** | This program helps consumers understand more about healthcare fraud. It involves recruiting retired persons to teach Medicare and Medicaid beneficiaries to recognize and report healthcare fraud. |
| **Contact:** | 866-726-2916 |
| **Website:** | [Arkansas SMP – Empowering Seniors to Prevent Healthcare Fraud](https://humanservices.arkansas.gov/about-dhs/daabhs/asmp) |
| **Service:** | **IndependentChoices Program** | |
| **About:** | Program supports at-home care by providing a monthly allowance in place of "Personal Care Services." |
| **Contact:** | 866-710-0456 |
| **Service:** | **Living Choices Assisted Living** | |
| **About:** | Services to provide housing, supportive services, personalized assistance and healthcare designed to respond to the individual needs of those who need help with activities of daily living. |
| **Contact:** | 501-682-2441 |
| **Service:** | **Money Follows the Person Program** | |
| **About:** | Program to transition individuals who have resided in institutions 90 days or longer into qualified home and community-based programs. |
| **Contact:** | 866-801-3435 |
| **Service:** | **Office of the State Long Term Care Ombudsman** |
| **About:** | A statewide program, that advocates for the rights of long-term care residents. It is a statewide program of community advocates that addresses the complaints of nursing home and residential care facility residents. Its representatives provide information on facilities, work for systematic change, and monitor the activities of the regulatory system. |
| **Contact:** | 501-682-8952 |
| **Website:** | [Arkansas Long Term Care Ombudsman Program](https://www.arombudsman.com/) |
| **Service:** | **Senior Community Service Employment Program** |
| **About:** | This part-time program is for low-income persons age 55 and over who have poor employment prospects to help gain on-the-job training and work experience. |
| **Contact:** | 501-320-6571 |
| **Website:** | [Senior Community Service Employment Program](https://humanservices.arkansas.gov/about-dhs/daas/scsep) |
| **Service:** | **The Senior Farmer’s Market Nutrition Program - (SFMNP)** | |
| **About:** | (SFMNP) is a USDA funded program that provides low-income seniors (60+) with coupons that can be exchanged for locally grown eligible foods (fruit, vegetables, honey, and fresh-cut herbs) at participating farmer’s markets and roadside stands. In Arkansas, the SFMNP is available in nine counties of northwest Arkansas, as follows: Benton, Carroll, Boone, Marion, Baxter, Washington, Madison, Newton, and Searcy. To enroll in the SFMNP a person must be age 60 or older, live in one of the participating counties, and have an income level within 185% of the poverty level. For information on enrollment contact the Area Agency on Aging of Northwest Arkansas at 1-870-741-1144. |
| **Contact:** | 501-320-6575 | |
| **Website:** | [The Senior Farmer’s Market Nutrition Program - (SFMNP)](https://www.fns.usda.gov/sfmnp/senior-farmers-market-nutrition-program-sfmnp) |

**Services:**

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| **Service:** | **Adult Abuse Hotline** | |
| **About:** | Do you suspect an adult is being abused or neglected at home or in a care facility? If so, call our hotline to make a confidential report. |
| **Contact:** | 800-482-8049 |
| **Service:** | **Adult Protective Services** |
| **About:** | Adult Protective Services investigates maltreatment, abuse, neglect and exploitation of individuals age 18 and older. |
| **Contact:** | 800-482-8049 |
| **Website:** | [Adult Protective Services](https://www.aradultprotection.com/) |
| **Service:** | **Arkansas Lifespan Respite Coalition** | |
| **About:** | The Arkansas Lifespan Respite Coalition is a collaborative partner with the Department of Human Service for the Arkansas Take the Time Lifespan Respite Program. The Coalition is represented by family caregivers, respite providers, and members of the aging, disability and health services networks. Everyone is welcome |
| **Website:** | [Arkansas Lifespan Respite Coalition](https://humanservices.arkansas.gov/about-dhs/dpsqa/choices-in-living-resource-center/arkansas-lifespan-respite) |
| **Service:** | **Choices in Living Resource Center** |
| **About:** | The Choices in Living Resource Center is an Aging and Disability Resource Center (ADRC). We provide helpful information about long term services and supports in Arkansas. Trained Counselors are here to help you sort through the many options that are available and to assist you in making informed decisions. Anyone may contact us for assistance at 1-866-801-3435 |
| **Contact:** | 866-801-3435 |
| **Website:** | [Choices in Living Resource Center Website](https://www.choicesinliving.ar.gov/) |
| **Service:** | **Long Term Care Complaints** | |
| **About:** | The Office of Long Term Care investigates complaints against facilities as well as allegations of abuse or neglect of residents, theft of residents' property, and poor quality of resident care. Investigations are confidential, and you do not have to give your name when you file a complaint. If you choose to give your name, the Office of Long Term Care informs you when the investigation is completed. |
| **Contact:** | 800-582-4887 |
| **Service:** | **Long Term Care Facility Search** | |
| **About:** | Search by name, city or county for nursing facilities in Arkansas. Details include contact information, administrator, owner and type of facility. |
| **Service:** | **Long Term Care Facility Search by County** | |
| **About:** | Find nursing and long term care facilities in your county. Details include contact information, administrator, owner and type of facility. |