

QUALITY POLICY

DIRECTORS' STATEMENT OF INTENT

Document	QMS-POL-01	Review	Annual, or following significant change
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1. POLICY STATEMENT

The Directors of Boxx Global Ltd are committed to providing professional, reliable and consistently high-quality services across the maritime, offshore energy, security and operational support sectors. We will understand and meet applicable client, statutory, regulatory and contractual requirements, protect the integrity of our operations and seek to exceed client expectations wherever practicable.

We will maintain a Quality Management System (QMS) aligned with ISO 9001:2015 and appropriate to our purpose, strategic direction and operating context. The QMS provides the framework for controlled service delivery, effective governance, risk-based thinking, performance evaluation and continual improvement. We will consider the needs of clients and other relevant interested parties, establish measurable quality objectives and ensure that decisions affecting quality are supported by reliable information and appropriate oversight.

2. OUR COMMITMENTS

CLIENT FOCUS	Engage early, communicate clearly and confirm requirements before commitment. We will manage changes, maintain contact throughout delivery and provide tailored, dependable solutions that support safe and successful operations.
CONTROLLED DELIVERY	Plan, authorise, manage and review services through competent personnel, suitable equipment and infrastructure, current documented information, defined acceptance criteria and effective operational oversight.
COMPLIANCE	Identify and comply with applicable legal, regulatory, contractual and recognised industry requirements. Where requirements differ across jurisdictions or operating environments, we will define and apply the appropriate controls.
RISK AND OPPORTUNITY	Use risk-based thinking to identify, assess and address factors that could affect service conformity, continuity or client satisfaction. We will also pursue opportunities that strengthen capability, efficiency and organisational resilience.
PEOPLE AND COMPETENCE	Define responsibilities and competence requirements, and provide employees and contractors with suitable induction, information, training, supervision and support. We will promote accountability and awareness of how each role contributes to quality objectives.
PARTNERS AND SUPPLIERS	Select, approve and monitor external providers in proportion to the risk and importance of the service or product supplied. Requirements and performance expectations will be communicated clearly and unsatisfactory performance addressed.
KNOWLEDGE AND RECORDS	Maintain the organisational knowledge and controlled documented information needed to deliver services consistently. Records will be accurate, traceable, protected, retained for defined periods and available as evidence of conformity and effective control.
ASSURANCE	Monitor quality objectives, service conformity, client satisfaction and relevant trends using suitable measures. Audits and management reviews will test whether the QMS is implemented, effective and capable of supporting the organisation's strategic direction.
IMPROVEMENT	Encourage the reporting of concerns, errors and opportunities. Nonconformities will be contained and investigated, proportionate corrective action taken, and lessons learned shared to prevent recurrence and improve services, processes and the QMS.

3. RESPONSIBILITY, COMMUNICATION AND REVIEW

The Directors retain accountability for the suitability, adequacy and effectiveness of the QMS. They will provide visible leadership, integrate quality requirements into business processes, set and review objectives, assign responsibilities, promote client focus and make appropriate people, financial, technical and operational resources available. Management will ensure that planned changes are controlled and that the integrity of the QMS is maintained.

Every person working for or on behalf of Boxx Global Ltd is responsible for following applicable policies, procedures and agreed controls, maintaining accurate records and professional standards, protecting client and company information, reporting concerns or nonconformities promptly and contributing to improvement. No commercial or operational pressure justifies knowingly compromising an agreed quality, safety, legal or ethical requirement.

This policy will be communicated, understood and applied throughout the organisation and made available to clients, contractors, partners and other relevant interested parties. It provides the framework for establishing, monitoring and reviewing quality objectives. The Directors will review it at least annually, and sooner following significant organisational, operational, contractual or legal change, to ensure it remains relevant, suitable and effective.

4. APPROVAL

Approved by	Director, Boxx Global Ltd	Effective	02/09/2026
Signature	<i>J Rogerson</i>	Next review	12 months from approval