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To whom it may concern

10 November 2010

Dear Sir.

Through our dealings with Greiner, I can confirm that Mario Mitterlehner is well known to us. He was appointed by Greiner to oversee and conclude an ongoing project here at Swift Frame which spanned a period of six months.

This project involved the tuning of tools for a complete system of windows and doors and his responsibilities included: -

- 1. Ensuring that tight tooling tolerances achieved
- 2. Leading a team
- 3. Working within specified deadlines
- 4. Communication, negotiation and liaison between ourselves and Greiner

At an early stage, it became very apparent that Mario was a conscientious worker being detail orientated with a firm grasp of all technical terms. His meticulous attention to detail was exemplary and he set the example for others in his team to follow. Perfection was something that Mario would strive towards.

His problem solving and technical skills were admirable and no matter what hurdle or challenge he faced, his persistence and perseverance would never falter. Mario would always work well under pressure ensuring that deadlines were met.

Despite language barriers, Mario was well capable of communicating in a clear and concise manner between the management teams at Swift Frame and Greiner. He possessed sound negotiation skills which took into account the needs and desires of both his customer and his employer.

I know that Mario has left the employment of Greiner and I am able to state that I would have no hesitation in seeking out his services for any future projects we may have. So impressed was I with his ability and performance, I would be happy to recommend him to any company.

Yours faithfully

Clive Clement Technical Director

