

INNOVATIVE CARPET TILES FIVE YEAR LIMITED WEAR WARRANTY
Five Year Residential and Light Commercial Warranty on loop pile carpet tiles
Five Year Residential Warranty ONLY on cut pile carpet tiles

Your new carpet tiles are lightweight yet strong and sturdy. You can look forward to years of satisfactory use provided you follow a few simple instructions.

This warranty applies to the original purchaser and to carpet tiles properly installed in indoor applications. Installations on stairs or any non-horizontal surfaces are excluded from warranty coverage.

WEAR

The manufacturer warrants that the face fiber of the carpet tiles will not wear more than 10% in five years when installed in accordance with the installation guidelines provided and when carpet tiles are properly maintained during that same five-year period. "Wear" means losing more than 10% of the face fiber.

The warranty DOES NOT cover burns, pulls, cuts, tears, or damage caused by the use of improper cleaning methods or solvents.

CHAIR PADS are recommended where chairs are used on a continuing basis or in areas where there is regular rolling traffic.

DELAMINATION

Manufacturer warrants that the backing will not delaminate (separate) during the warranty period when tiles are installed according to our installation instructions and properly maintained after installation.

MAINTENANCE

Your carpet tiles are treated with Scotchgard™ protection and an antimicrobial treatment at the factory as an aid in performance.

Proper cleaning and maintenance is necessary after the installation of any carpet product. The best references for cleaning and maintenance are found on the Carpet and Rug Institute web site at <http://www.carpet-rug.org/cleaning-and-maintenance-home.html>.

EXCLUSIONS

The warranty does not cover improperly installed carpet tiles, any use that would not normally be expected of carpet, or carpet tiles installed over a non-solid surface (such as over existing carpet). Shading, pile crush, dye lot differences and soiling are not considered manufacturer defects and are not covered. The warranty also does not apply to carpet tiles that have been flooded.

GENERAL

Any warranty claims should be filed with the retailer where the tiles were purchased, and a receipt will be required. Manufacturer responsibility shall be limited to repair or replacement of the affected area with the same tile as purchased originally, or the closest tile to the original if the original has been discontinued. Installation is not included.

This warranty provides the owner with specific legal rights and the owner may also have other rights which vary from state to state. Except for these rights, the remedies provided under the warranty state the limit of manufacturer responsibilities.