

Oak Hammock Preserve Fiber Infrastructure Project

Community Information Guide for Homeowners

GigaPower has contracted Blue Streak Telecommunications, LLC to install fiber optic infrastructure in Oak Hammock Preserve. The project is being installed at no cost to the community. The HOA agreement is available on the HOA website.

Project Overview

- Work will occur primarily in the street-side utility easement area, sometimes called the “beauty strip.”
- The goal is to avoid impacts inside private yards whenever possible.
- Construction is expected to take about 30 days once active digging begins, although pre-construction steps may start several weeks earlier.
- Work will move through the community in phases and by zone, rather than all at once.
- Crews will mark underground utilities before digging to help reduce the risk of damage to irrigation and other underground services.

What Homeowners Should Expect

Phase	When (relative)	What Residents Need to Know	HOA Actions	Channel(s)
1) Early Notice	Immediately (Now)	Project moving forward; expect markings and small excavations; sprinkler checks recommended.	Publish project page; send community-wide heads-up; set up issue-reporting intake.	Email Blasts + Website
2) Pre-Construction Prep	After NTP confirmed (≈2–3 weeks before digging)	Contractor assigned; utility locates/markings will appear.	Publish FAQ + schedule window; remind residents not to disturb markings.	Email + Website
3) Utility Locates / Mark-Outs	≈7–14 days before street work	Paint/flags on ground are normal. Please do not move them.	Post “what markings mean” explainer + parking reminders.	Website + Email + Signage
4) 48-Hour Street Notice	≈48 hours before each street starts	Move vehicles off street if posted; expect daytime noise/crews.	Send targeted notice by street; confirm work hours + staging areas.	Email + Printed notice/signage
5) Active Construction	Day 1 through completion (~30 days after start)	Work occurs in small sections; run sprinklers the same day work occurs near your home.	Post weekly schedule updates; track issues + repairs; publish “what’s next” weekly.	Website + Weekly email digest
6) Restoration & Clean-Up	As each area finishes + final sweep	Contractor restores disturbed grass/soil. Water as needed so sod/seed takes.	Publish restoration checklist; log unresolved items; schedule final walk-through.	Website + Email
7) Home Installation (Drops)	After backbone build is complete (provider schedules)	Residents ordering service schedule a separate home appointment; may involve a short trench/bore near home entry.	Share how-to-order instructions; remind sprinkler checks after install.	Email + Website
8) Project Close-Out	2–4 weeks after final restoration	Final status and where to report future issues/service problems.	Publish close-out summary + ongoing support contacts.	Website + Email

Important Reminders

Sprinkler / Irrigation Checks	If work occurs near your home, please run your sprinklers soon after work is completed in your area and report any issue as quickly as possible.
Parking Restrictions	Residents will receive notice before work begins on a street. Vehicles left in restricted work zones may be subject to towing at the owner's expense if crews cannot safely work around them.

How to Report a Project-Related Issue

- Use the HOA website short form when it becomes available.
- Report all project-related concerns to the CAM, Franklin Gomez, through the HOA's official reporting channel.
- Include your address, a brief description, photos if available, your best phone number, and whether irrigation has been tested.
- Residents should test and report any issue within 24 to 48 hours after nearby work is completed.

Please do not contact the field contractor directly. To keep communication organized and repairs moving efficiently, all questions and reports should go through the HOA's designated channel and the CAM.

Where to Find Updates

HOA Website: www.oakhammockhoa.com

Contract Location: www.oakhammockhoa.com/Documents/Contracts

Thank you for your cooperation as this community infrastructure project moves forward.