



12 YEAR WARRANTY

2 MM LVP | Cascade Park Series

6 YEAR LIGHT COMMERCIAL / 12 YEAR RESIDENTIAL

Inspired Flooring warrants that its Luxury Vinyl Plank Flooring products will be free from manufacturing defects for the length of time specified for the particular product. This warranty further covers delaminating, loss of original pattern and color due to fading or wear, when the flooring is subject to normal residential use, provided the flooring covered by this warranty is installed and maintained according to the instructions included in the original packaging.

MAINTENANCE

New floors should not be saturated or wet cleaned for 5 days after installation. Only damp mopping is recommended between installation and the 5-day period.

Always protect floors when moving heavy objects to prevent permanent scratches and tears. Allow the recommended minimum of 24 hours before moving heavy objects on newly installed floors.

The use of plywood and heavy cardboard are examples of protective barriers. Use appropriate wide floor protectors under tables, chairs, and any other heavy home furnishing to avoid permanent damage. Walk-off mats should be used at all entrances to absorb soil and moisture. If mats are placed directly on top of LVP, use mats without latex or rubber backings to avoid possible discoloration. Daily removal of dirt and dust is important to prevent particles from abrading the surface of LVP. Sweeping, dust mopping, and vacuuming are recommendations to remove soil particles that can result in scratches and worn appearances. Periodic wet cleaning will be necessary to help maintain the floor's appearance. Always pre-vacuum or dust mop before any type of wet cleaning. Appropriate vinyl floor cleaning equipment and cleaning agents (neutral pH cleaners) are recommended. Do not use abrasive cleaners or cleaning agents that leave dull residues on the surface of the floors. Follow the cleaning manufacturer's instructions for damp mopping and application. If rinsing is necessary, use clean water and expedite drying with air movers or fans.

TERMS

If, within One (1) Year: a defect covered by this warranty is found and reported to the merchant from which the floor was purchased in writing within one year of purchase, Inspired will supply

new flooring material of similar color, pattern, and quality to replace the defective area. Inspired will also pay reasonable labor costs if professional installation was paid for when the floor was originally installed. Further, homeowner shall provide copy of original receipt for flooring to verify product and date of purchase.

If, after One (1) Year and prior to expiration of the warranty: a defect covered by this warranty is found and reported to the merchant from which the floor was purchased in writing after one year but within two years of purchase, Inspired Flooring Company will supply new flooring material of similar color, pattern, and quality to replace the defective area. Inspired will not provide any labor toward installation.

Inspired reserves the right to repair any floor and/or to use its own source to obtain an installer for replacement flooring. If Inspired repairs or replaces a floor as a result of a warranty claim, it is the customer's responsibility to clear, at their own expense, any items placed over the affected areas subsequent to the original installation. In the event that Inspired repairs a floor, this warranty shall remain in effect with respect to such floor.

This warranty applies only to a resident homeowner (owner-occupied) who is the original purchaser of the Inspired LVP products, not to any subsequent homeowner. Further, this warranty does not apply to any multi-unit apartment, condominium, rooming houses or hotels where the owner is not occupying the space.

Darker, solid colors naturally show more scratches and dirt and require more maintenance. We can not warrant the product against these normal occurrences. Inherent in Luxury Vinyl Plank Flooring is expansion and contraction. Please ensure that installation instructions are followed regarding spacing, expansion joints and expansion near interior or exterior walls. Any expansion or contraction of less than 1/8 inch will not be

considered a manufacturing defect and therefore is not subject to this warranty. Further, the following are specific exclusions:

★ Damage caused by fire or flood; moisture intrusion caused by emissions from subfloor; intentional abuse; damage caused by vacuum cleaner beater bar; indentations or damage caused by improper rolling loads, chairs, or other furniture not using proper floor protectors or caster wheels; cutting from sharp objects; asphalt staining and staining from rubber mats; surface scratches; changes in color or sheen appearance when exposed to a natural light source; exterior application or loss due to inconvenience, loss of time, incidental expenses, or consequential damages.

★ Minor shading, color, or texture differences between samples and delivered product.

★ Minor (<1/8") expansion and contraction of the plank at the joint/seam is expected and inherent with LVP and will not be considered a manufacturing defect.

★ If, prior to installation, Inspired's LVP floors are not acclimated to room temperature (between 65°F and 85°F) at job site between 24 and 48 hours, and if, post-installation, Inspired's LVP floors that are not continuously maintained at such temperature, damage incurred may not be covered by your warranty.

★ Failure to install pursuant to installation instructions or product specification sheet. Failure to use appropriate adhesive, conduct proper floor prep will void entire warranty. For Additional Details or Questions, please contact our customer support department.

