

## **25 YEAR WARRANTY**

## WPC / Rigidcore | Prospect Park Series

### What this Residential Limited Warranty covers:

Inspired warrants that from the date of the original purchase throughout the length of the warranty (25 years) of the product you purchase, your WPC / Rigidcore Floor:

- Will not stain
- Will not wear through
- Will not absorb water

#### **Lifetime Structural Integrity Warranty:**

Inspired warrants to the original purchaser that this WPC / Vinyl product, in its manufactured condition, will be free from defects in material or workmanship including milling, assembly, and dimension. The following are not considered defects:

- Any damage to the wear layer must be evident and visible measuring at least two (2) square inches.
- Convex/Concave Warping measured across the full width of the installed plank less than ½" of an inch.
- Spacing or gapping between individual planks.

# What you should do if any of the above listed problems occur and you need warranty service:

You (the original purchaser) should notify the authorized flooring dealer from which the original purchase was made of any defect no later than 15 days after discovering the defect but within the time period of this limited warranty. You (the original purchaser) must present to that authorized flooring dealer the following items for a warranty claim to be considered:

- A valid proof of purchase in the form of a sales receipt or other documents which establish proof of purchase.
- A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.

#### What Inspired will do should you need warranty service:

If Inspired honors a claim under this limited warranty, it will repair or replace, at its option, the cost of the affected flooring material only on a pro-rated basis (on original invoice of material only to original purchaser) for the duration of the warranty. The original purchaser shall be responsible for the difference between the replacement/repair amount and the pro-rated

amount. If professionally installed, Inspired will pay the reasonable labor costs to perform the replacement or repair during the first one (1) year from the date of the original purchase. In the event that the color installed is no longer available, Inspired will authorize your dealer to replace the affected floor with another Inspired product of equal value and the pro-rated invoice value will be applied to the new Inspired product with the original purchaser being responsible for the difference, if any. The above described remedy is the purchaser's sole and exclusive remedy for claims under this limited warranty. This Residential Limited Warranty is subject to the following conditions: This limited warranty is valid only in North America. The warranty is not transferable and extends only to the original purchaser. This limited warranty applies only where the affected area is visible and covers an area greater than two square inches. The flooring must be installed in accordance with Inspired's recommended installation instructions. Additionally, the manufacturer may only authorize replacement for a portion or part of the area where the flooring is installed deemed to be affected.

#### This limited warranty shall not apply to damage arising from any of the following:

- Accidents, abuse or misuse
- Failure to maintain the environment at a humidity range of 30% to 50% year-round and a room temperature of 65° to 85°F
- Scratch, impact, or cutting
- Improper installation
- Improper cleaning, care and maintenance
- Freight
- Modification, alterations, repair, or service by a non-authorized floor covering dealer
- Excessive or prolonged water damage
- Damage due to failure to use appropriate chair pads
- Damage resulting from or in connection with subfloor conditions
- Damage resulting from excessive wear, abuse, or use.
- Installed flooring in bathrooms, laundry rooms or areas with excessive moisture (indirect or direct).
- Installation in sunrooms, solariums or saunas.
- Contraction, expansion, or inconsistent fading as a result of sunlight.

Please Note: This warranty excludes any visual defects apparent after installation of floor, as it is the responsibility of the Owner/Installer to inspect all product at time of purchase/installation. Inspired does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. Inspired shall not be liable to the consumer or any other person or entity for any incidental, special, or consequential damages, arising out of breach of this limited warranty or any implied limited warranty (excluding merchantability). All implied warranties are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from state to state. Inspired reserves the right to designate a representative, inspector or flooring professional to inspect the floor at issue and remove any necessary samples for analysis.