

Effective Date: June 24, 2025

At **DiVinity N HumAnity, Inc.**, your privacy matters to us. We are committed to protecting the personal information of all our clients, families, visitors, and supporters. This Privacy Policy outlines how we collect, use, store, and safeguard your information when you visit our website or interact with us.

1. Information We Collect

We may collect the following types of information:

Personal Information: Name, email address, phone number, mailing address, emergency contact info, or other identifiable data you provide voluntarily (e.g., through contact forms, donations, or service inquiries).

- **Health-Related Information:** Only when submitted voluntarily for service inquiries or client forms, in compliance with HIPAA standards where applicable.
- **Non-Personal Information:** Browser type, IP address, pages visited, time spent on the site, and other analytical data collected automatically via cookies and web tools.

2. How We Use Your Information

We use the information we collect to:

Provide and manage services for individuals enrolled in our programs

- Respond to inquiries or requests
- Send updates, newsletters, or service-related notices
- Process donations and acknowledge supporters
- Improve our website, programs, and communication strategies
- Maintain safety, compliance, and internal record-keeping
- We **do not sell, rent, or share** your personal information with third parties for marketing purposes.

3. Third-Party Services

Our website may use trusted third-party tools (e.g., payment processors, email newsletter services, analytics platforms) that help us operate efficiently. These third parties are only given the information necessary to perform their function and are required to protect your data.

4. Cookies & Tracking

Our site uses cookies and similar technologies to enhance user experience and track usage patterns. You may choose to disable cookies through your browser settings, although this may affect your ability to use some features.

5. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal information from loss, misuse, or unauthorized access. Sensitive data, such as health or payment information, is encrypted and stored securely.

6. Children's Privacy

We do not knowingly collect information from children under 13 without verifiable parental or guardian consent. If you believe we have unintentionally collected such information, please contact us so we can delete it.

7. Your Rights

You have the right to:

Access the personal data we have about you

- Request corrections or updates
- Withdraw consent or request data deletion (subject to legal and program obligations)
- Opt out of email or newsletter communications at any time
- To make such requests, email us at: contact@dnhnc.org

8. Changes to This Policy

We may update this Privacy Policy periodically. Any significant changes will be posted on this page with a revised effective date.

9. Contact Us

If you have questions about this Privacy Policy or how we handle your information, please contact:

DiVinity N HumAnity, Inc.

6047 Tyvola Glen Circle, Charlotte, NC 28217

910-601-2110

contact@dnhnc.org

www.dnhnc.org