



2019

# ANNUAL REPORT



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Lakewood, WA 98499

[www.LASApierce.org](http://www.LASApierce.org)  
253.581.8689

LASA is proud to be a United Way agency



# WORDS FROM THE EXECUTIVE DIRECTOR AND LASA BOARD PRESIDENT

From the Executive Director Janne Hutchins , MPA...

Each year we are proud to report on our accomplishments, work of our staff, our amazing donors and highlight a family that we see reaching towards success. This however, is not an ordinary year.

If you peruse our report you can see what we accomplished in 2019. I think however, it is more important to look forward. Never before have our nonprofits and the safety net they create, been as important as they are now. Instead of looking back we need to look forward. When we come out of this decline, we need to hold on to the new ways of doing things that work well and get rid of practices that no longer serve us.

To quote JFK, *"The Chinese use two brush strokes to write the word 'crisis.' One brush stroke stands for danger; the other for opportunity. In a crisis, be aware of the danger--but recognize the opportunity."*

Clearly we have been living in dangerous times but LASA has opportunity. This Fall, we entered a contract to purchase a property near our Client Services Center. This will allow us to build new housing and/or services in the future. We need to ask ourselves what is the best use of this land? What are the unmet needs of our community? What needs do we see emerging in the days and months ahead? How can we meet these needs?

In the coming months, LASA's Board will gather to reflect on these and other questions. To do this without listening to our partners will limit our effectiveness. We invite you to participate with us as we dream about who we can be and how we can best serve our community in the post Covid world.

Please email me to let me know you would like to take this journey with us:  
[janne@LASAwa.org](mailto:janne@LASAwa.org).

On behalf of the staff, volunteers and those we serve, we wish you a safe and happy season.

Stay Safe!

Janne; Executive Director



LASA has done amazing work in 2020 to continue essential service within our community. Not only have our dedicated staff identified ways to safely support clients in need of assistance, they have also taken on additional responsibilities on behalf of the Cities of Tacoma, Fife and Lakewood to provide housing vouchers for qualified applicants. It's been a year of both challenges and opportunities, and LASA has risen as a strong, prepared community partner. Thank you to all who participate in the mission to eliminate homelessness and recurring homelessness by including LASA in your annual contribution of time and resources.

-Joyce Loveday; LASA Board President

**LASA was founded in 1989 when a local minister brought 16 houses of worship together to address emergency needs.**

**Today we know that as social justice, we still value those principles.**

**With your help, we successfully celebrated another decade meeting our mission: preventing homelessness through services and keeping people housed. This was accomplished through the provision of safe housing, case management and complementary services.**

## **Staff**

**Janne Hutchins, MPA • Executive Director  
Allen Arnhold • Account Manager  
Yuni Medlin • Prevention Specialist  
Betty Beer • Senior Case Manager  
Brandie Baldwin • Case Manager  
Jennifer Frisk • Prevention Specialist**

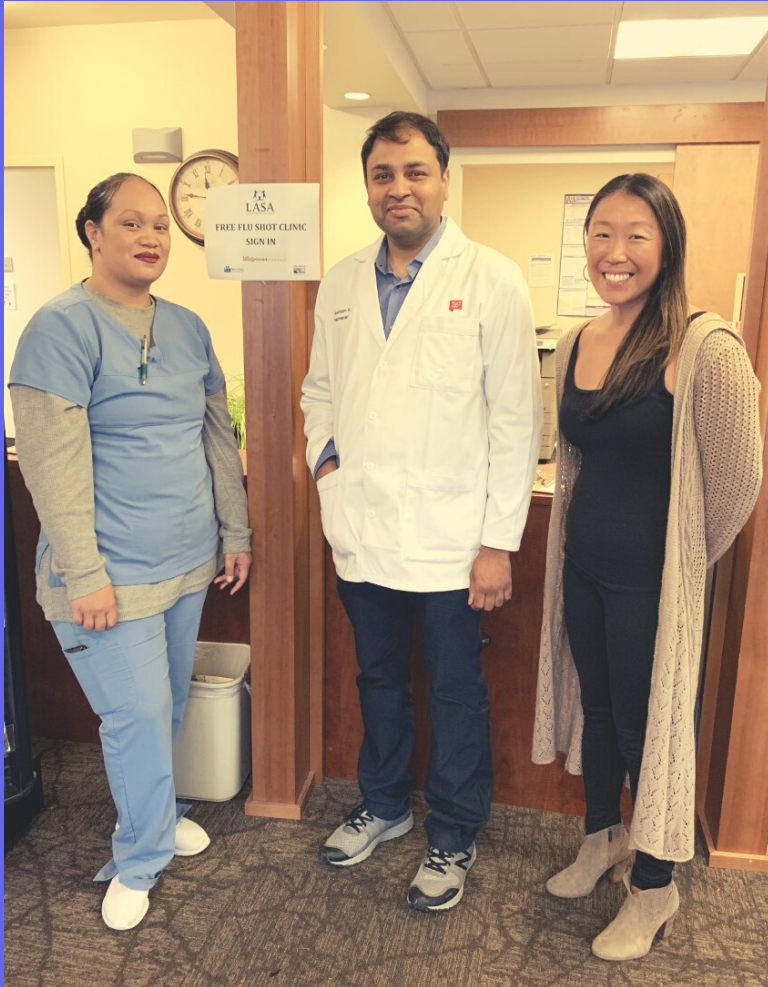
## **Current Board of Directors**

**Joyce Loveday, President  
Walt Sommers, Vice President  
Carola Regan, Secretary  
Harold Shellabarger, Treasurer  
Alice Fong  
Diane Formoso  
Holly Lu  
John Caldwell  
Jyll Meyer  
Margaret Kraft  
Obe Arradondo**



# OUR MISSION

**LASA is a community-supported agency committed to the prevention of homelessness and recurrent homelessness.**



## **LASA Flu Clinic**

Thank you Walgreens and Molina!

## **Friends & Family**

Join us!



## **Shred & Share**

@ WSECU



## **2019 Fundraising Breakfast**

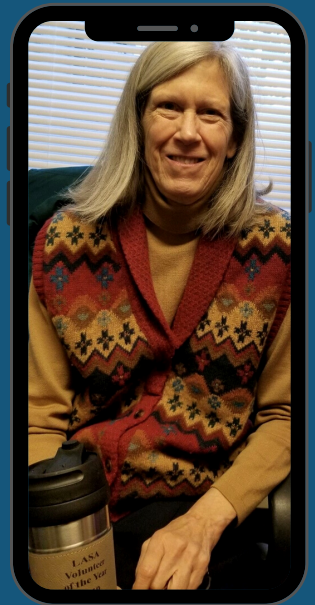
We thought this would be annual, but the pandemic had other plans.





# PARTNERSHIPS

**Sarah Blocki**  
*Volunteer of the Year*



## HomeStreet Bank

*20 Years of Partnership*



## WSECU

*Business Partner of the Year*



# FAMILIES HOUSED IN 2019

Families experiencing homelessness come to us from  
\*Coordinated Entry. LASA offers several different models of housing; whenever possible, we try to fit the family to the program that best fits their family needs.

*\*To access Coordinated Entry, please dial 2-1-1*

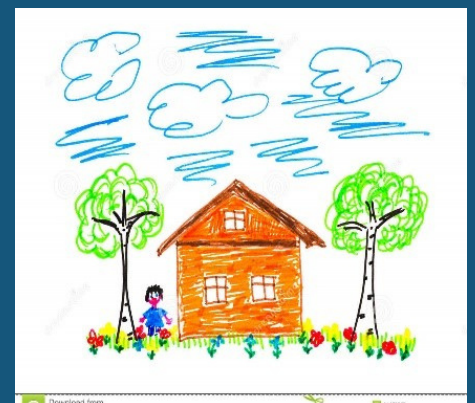
## Emergency Shelter; 12 Families Housed



Shelter is designed to provide temporary placement. Generally, shelters set limitations on the length of stay. If housing cannot be found in that time, they are likely to return to homelessness. To prevent this, LASA offers Rapid Re-Housing with Shelter. Our goal is to help them secure a permanent home.

## Rapid Re-Housing; 25 Families Housed

Rapid Re-Housing programs generally focuses on people with low to moderate service needs. Case Managers and clients collaborate to find affordable housing. LASA pays move in costs and a shallow subsidy for several months. In addition to finding housing, Case Managers work with clients on increasing income to stay housed.





## PERMANENT SUPPORTIVE HOUSING; 37 FAMILIES HOUSED



Permanent Supportive Housing combines affordable housing with best-practice services for individuals and families with disabilities and a lengthy history of homelessness. This model is based on research regarding how those with significant challenges who have experienced homelessness can avoid future episodes of homelessness.

## PERMANENT HOUSING; 9 FAMILIES HOUSED

Permanent housing is much the same as Permanent Supportive Housing. The biggest difference is that a member of the family is not required to have a disability in order to qualify. Lighter case management services are offered.



## LOW-INCOME HOUSING; 9 FAMILIES HOUSED



LASA owns seven units of housing; these units are rented out to families who have experienced homelessness. Rent is at a reduced rate and generally, these families have gone through a program and are beginning to enjoy stability in their lives.

# WORKING TO PREVENT HOMELESSNESS

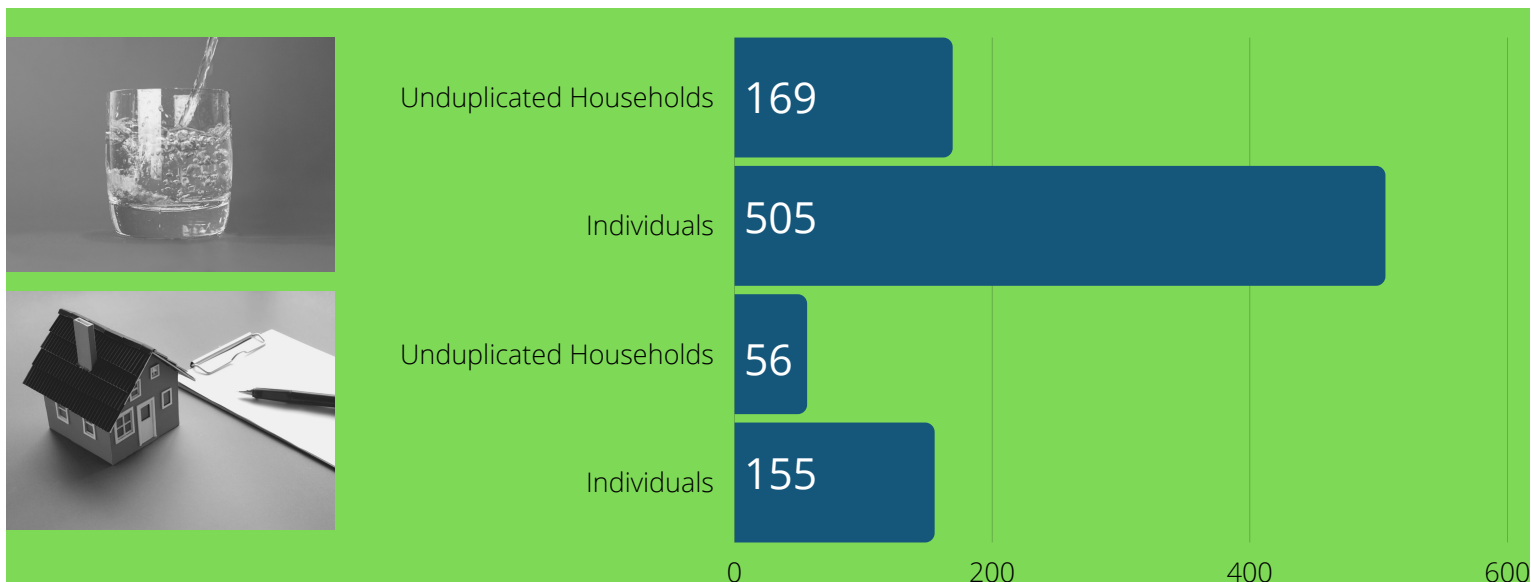
LASA housed 56 families in 2019. After meeting with each family, we were able to help them identify factors that led them to become homeless. Afterward, their Case Managers worked with them to develop skills and resiliency to overcome these obstacles.

How do we meet the first part of our mission, which is to keep people housed? The following pictographs will show some of the services we provide that are dedicated to keeping a family housed.



## KEEPING PEOPLE HOUSED

- **Paying Water Bills** (*This may seem like a small service until you try to live without water*)
  - Did you know if your utilities are cut off it gives your landlord right to start an eviction? Funds for this program come from individuals, Lakewood Water and Golf Tournaments
- **Rent Assistance**
  - This is critical to keeping people housed. When people are interviewed for this service, we frequently uncover unmet needs we are able to assist with or know where to refer them to for further assistance







## ESSENTIAL NEEDS CLOSET

Over 200 visits in 2019

This closet magically refills itself with help from elves! Some of these elves being **Dr. Holly Lu** who donated toothbrushes when she noticed we were out, local **Churches and Civic Clubs** who donate bottles of shampoos, **Tapco** who made 100 bags with full sized hygiene items, and **TCC students** who donated 50 hygiene bags. We were also fortunate to receive a truckload of toiletries and cleaning supplies from **WSECU's Shred & Share** event and are blessed to pick up surplus goods from World Vision as they are available.

### WHAT'S IN OUR CLOSET?

- Shampoos • Soap • Dental Supplies • Feminine hygiene • Diapers/wipes • Coats • Socks, hats and warm weather necessities
- We also distribute linens and kitchen items to families moving into our housing units.
- LASA is a designated referral partner to the Northwest Furniture Bank



## LOOKING GOOD

- Vouchers for work-ready clothing
  - Thanks to Goodwill, we were able to give out 25 vouchers for gently used work-ready clothing.
- We were also able to distribute hundreds of items of clothing donated by the community to people in our housing programs.



## **HUNGER**

**LASA focuses on housing and prevention services and for the most part leaves the provision of food to those agencies who specialize in that. We can't be a well-rounded organization however without dipping our toes into this category.**

- **Chick-fil-A donates surplus chicken to LASA each week; over 450 lbs. in 2019**
  - **LASA distributes chicken to residents in our housing programs and others in need. We freeze the rest and take it to Clover Park Technical Colleges' Student Life foodbank twice a month; thus we have been able to distribute over 100 pounds to CPTC.**
- **LASA keeps boxes of ready to eat protein bars along with fruit cups, juice, etc. When someone visits us looking for a foodbank, we provide information on where they can pick up food and make sure they have a bag of ready to eat foods to get them through the day; over 40 bags distributed in 2019**
- **We hosted a Thanksgiving Turkey and fixings Give-Away for 45 families. This was made possible by Michael Morrison Realty, Puget Sound Orthopedists, Harborstone Bank, and Umpqua.**
- **Smith Brothers donated 50 turkeys for Christmas which we distributed to families in our programs and to the community**
- **Molina Healthcare provided lunches for our Flu Shot Clinic administered by Walgreens; 50 lunches served**
- **Partnered with Springbrook Connections to distribute 25 bags to homeless people in Springbrook during the snow storm**
- **Over 125 participants in our first Fund-Raising Breakfast. Okay, so that isn't exactly a service. We did have fun though!**



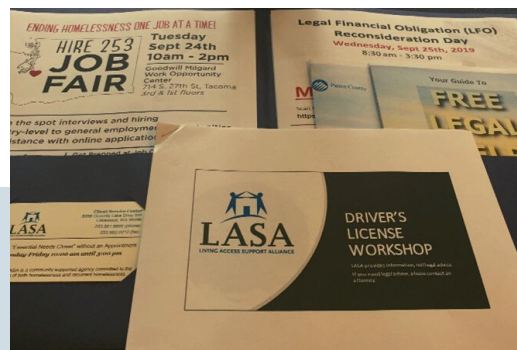
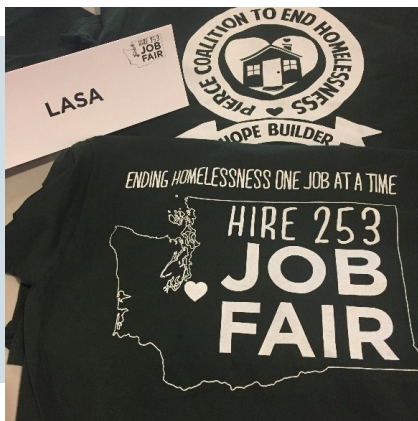


## COURT RESOURCE CENTER

In 2018 LASA's Homeless Prevention program began operating out of a satellite location downtown Tacoma at the Pierce County District Court Resource Center (PCDCRC). Individuals received rent assistance, utility assistance, transportation assistance, and resource navigation services. Partnered with WorkSource, LASA relocated its monthly workshops for participants needing help to reinstate their driver's license and gain employment to the PCDCRC.

Participants also have direct access to Just Thread's clothing bank, substance use assessments, employment services, healthcare benefit enrollment, DSHS benefit enrollment, and Pierce County District Court alternative programs.

**LASA assessed & provided services more than 200 individuals at risk of homelessness at this location.**



**47** Driver's License Workshop attendees

**5** workshops held between both locations (Client Services Center & Pierce County District Court Resource Center)

**LASA is a partner of HIRE253** and hosts the exit interview table. We collect completed passports from participants and they are entered for free giveaways.

**3** Major Hiring Events and **36** giveaway items provided to support education and employment



## OTHER

We quantify this as “Priceless”

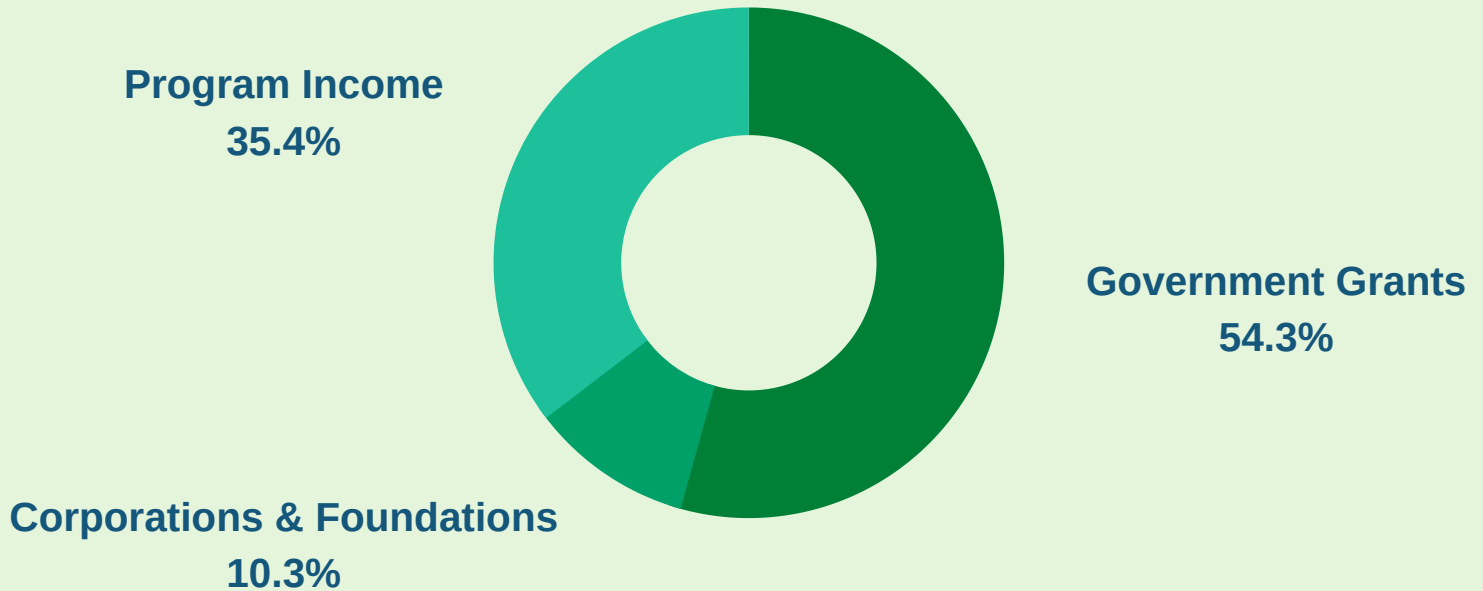
- **LASA hosted Pierce County's volunteers for the Point-in-Time Count for the Lakewood area**
  - The count takes place every January and provides a snapshot of those experiencing homelessness
  - The results are used by local government and HUD to determine services
- **Civic groups use our multipurpose room for meetings. This includes the Lakewood Lions Knights**
- **The Santa Cruisers, a vintage VW club, sailed into town with Santa and took dozens of family photos**
- **National Night Out; we sponsored a BBQ with our clients and tenants to show appreciation to our Community Service Members**
- **Flu Shot Clinic; hosted by Molina Healthcare and Walgreens**
- **Hosted interns from the University of Washington’s School of Social Work and Clover Park Technical College Human Services Program. The real life work experience they receive guides them as they move into the world of social services. They provide us with much needed support while we help prepare the next generation of providers.**



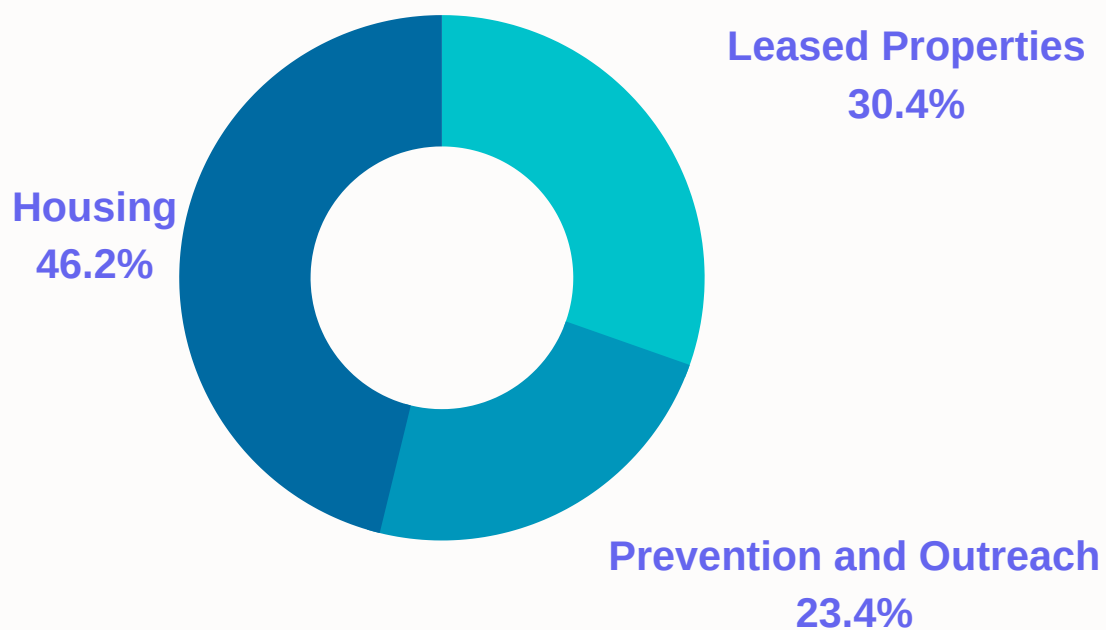


# 2019 REVENUE

## \$907,528



## PROGRAM EXPENSES



**Our greatest asset is our people!**

# THANK YOU

## Individual

Anonymous • Allan Doss • Allan & Debbie Billingsley • Amy Clark • Andie Gernon • Ann Johnson • Barbara Brown • Bob & Janet Lordahl • Cal Erwin-Svoboda • Carola & Dr. Brian Regan • Christine Walker • Cheryl Warden • Carol Starr • Daniel Wiebe • Dave & Diana Ledesma • Dave O'keefe • David Hall • Dean & Lavonne Johnson • Denise Tiller • Diane & Edward Formoso • Doreen Johnson • Dorothy Zarelli • Denise Tiller • Dr. Burton & Doris Johnson • Edward & Marcine Rosko • Elizabeth Hutchins • Ellen & Steve Mazoff • Frederick Senden • Gayle Selden • Hallie Mc Curdy • Hailey Wheeler • Harold Shellabarger • Helen McNeely • James & Evelyn Probert • James Cave • Janet Garrison • Janet & Trisha O'Brian • Janet McCaffrey • Janne Hutchins • James & Katherine Grill • Jay Mayer • Jeanette Scott • Jennifer Regan-Mitchell • Jessica Kuboyama • Jessica Wallack • J.H. Galbraith • Joan Durbin • Joan Hays • John Caldwell • Jyll Meyer • Katherine Miller • Kerry Pedrick • Kirsten Harmon • Lara Durand-Gordon • Lauren Adler • Lawrence & Sharli McCollum • Lindsey Moll • L S Page • Maren & Jerry Dunlap • Marianne Endicott • Marianne Hilton • Mary Moss • Maureen & Mark Fife • Maureen Howard • Mary Dotsworth • McKeith (Obe) Arrandondo • Meilin Lani • Mike Brandstetter • Molly Thompson • Muriel Haglund • Pamela E. Duncan • Pam & John Lowney • Patricia Cooper • Randi Hiles • Renee Johnson • Rita Coon • Rita R. Kuklish • Robert Allen • Robert Coon • Rondi-Beth & Lowel Johnson • Sally Ryan • Sharon & Rick Selden • Shelley Lewis • Steve Schroeder • Stephanie Wilcox • Susan Adams-Provost & Scott Provost • Sue Boguszewski • T A Brashear • Tawny & Trace Dotson • Thomas & Elizabeth Maliska • Toni Ann Johnson • Robert & Marilyn Arndt • Wallis Roarke • William Weller • William & Alice Amblad • Virgil and Joyce Loveday

## Business

Amazon Smiles • Auburn Volkswagen • Beausoleil Construction • Bernsten Construction • Carr's Restaurant • Ed Selden Carpet One • Fidelity Charitable • Heritage Bank • HomeStreet Bank • Korsmo Construction • Kroger Donation Program • Lakewood Hardware & Paint • Mary Jane Dubbs CPA • Northwest Properties Agency Inc. • NW Properties Agency Inc. • Proliance Surgeons Inc. • PNW Helping Hands Inc. • Sotheby's International Realty • Starbucks • Vogt Foundation • WSECU

## Faith-Based & Civic

Christ Lutheran Church • Corp of Catholic Archbishop of Seattle • Kiwanis Club of Clover Park Foundation • Lakewood First Lions Clover Park • Lake City Community Church • Lakewood Rotary • First Baptist Church of Lakewood • Partners in Lakewood Rotary • Presbyterian Church Deacon's Fund • Rice Bowl • St. Frances Cabrini Parish • The Little Church on the Prairie • World Vision

## Grants and Gifts

Building Changes • Caring for Kids • City of Lakewood • City of Tacoma • Classy Chasis, Inc. • Cruise for the Cause • ECMC Foundation • FEMA • Fidelity Charitable Foundation • Greater Tacoma Community Foundation • Harborstone Bank • Heritage Bank • HomeStreet Bank • HUD • K9 MC • Kiwanis Club of Clover Park Foundation • Lakeview Light & Power • Lakewood water District • Mary Ball Chapter DAR • Morrison House Realty • Network for the Good • partners in Lakewood Rotary • PEO Chapter Fj • Pierce County • Puget Sound Orthopaedics • Rotary Club of Lakewood • Safe Harbor Property • Santa Cruisers • South Sound AWWA • United way of Pierce County • Vogt Foundation • WA State Dept. of Commerce • WSECU Giving Fund

## In Honor of/ In Memory of:

Darryl Owens in Memory of Mary Anne & Debra Owens • Ed Hildebrandt in Memory of Pat Hildebrandt • Irene & John Fruzzetti in Honor of Justin Rave • Janne Hutchins in Memory of E. Hutchins • John Munn in Memory of Wilma Munn • Lisa Lockett in Memory of her Mom • Margaret Kraft in Memory of Elizabeth Hutchins • Marilyn Sexton in Memory of Clare • Richard Hoffmeister in Memory of Don Stover • Teresa Nye in Honor of Desire • Walt Sommers in Honor of Grace Sommers

We're sorry if we missed your name, please give us a call

**Thank you to Joshua Gates and Randi Hiles for your creativity and hard work in putting this annual report together**

# DONORS

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Making Lives Better One VW at a Time.

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**WSECU**

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