

GROVELAND MUNICIPAL LIGHT DEPARTMENT

TERMS & CONDITIONS

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TERMS AND CONDITIONS

Cancel M.D.P.U. No. 33  
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Issued: September 01, 2000

The following Terms and Conditions of the Department, where not inconsistent, shall be a part of every service classification, rate or contract and the compliance thereof by the Customer is a requirement precedent to the initial or continuing supply of electricity by the Department. No agent or employee of the Department is authorized to modify, change or waive any of these Terms and Conditions by oral agreement or representation.

1. APPLICATION FOR SERVICE

- 1A All applications for service must be made at the office of the Department at least seventy two (72) hours in advance of requirements. Applications shall be in writing and upon forms provided by the Department. Applications, for new or additional service or changes in present service, must be given sufficiently in advance to allow the Department adequate time to obtain and install the necessary equipment to provide said service.
- 1B Any Customer taking service without first making application for the same to the Department and enabling the Department to read the meter, will be responsible for any amount due for service supplied to the premises from the time of the last reading of the meter immediately preceding its occupancy, as shown by the Department's records.
- 1C The Department reserves the right to reject any applications made by or for any Customer whose bills for service remain unpaid at the time of said application. The Department requires payment of such bills in advance of supplying service and, in addition, may require a cash deposit as set forth in Section 13, DEPOSITS.
- 1D The Department shall make, or cause to be made, application for any necessary overhead street crossing permits. The Customer shall provide any other necessary permits, licenses, certificates, easements of right-of-way grants as may be required to enable the Department to install and furnish the service for which application is made. The cancellation or termination of any permits, licenses, certificates, easements of right-of-way grants required for such service shall terminate any contract then existing for such service without any liability on the part of the Department for breach of contract or failure to furnish service.

- 1E Temporary service will be supplied at the expense of the Customer. Such expense, payable in advance, shall include all installation and removal costs. The Department may also require an advance payment to cover the use of energy to be supplied under the applicable rate classification.
- 1F The Customer shall notify the Department in writing, on a form provided by the Department, before any change or addition is made in the load characteristics of the Customer's equipment. The Department reserves the right to refuse its service to, or remove its service from, any installation which, in the judgement of the Department, will adversely or injuriously affect the operation of the Department's system or its service to other Customers. The Customer shall be liable for any damage caused by any such changes or additions made without the Department's approval.
- 1G Failure on the part of the Customer to give notice, as provided for in Term and Condition 1F, shall render them liable for any damage to meters, transformers, wires, and associated apparatus of the Department, resulting from the use of increased or changed load.
- 1H In addition to any other requirements, customers taking service on a temporary basis will be required to pay the non-salvable costs of the Department's facilities, including the installation and removal costs, plus applicable administrative and general overheads. Such costs are identified on the SCHEDULE OF CHARGES, SECTION 16.

2. SERVICE CHARACTERISTICS AND LIMITATIONS

- 2A Alternating current, 60 hertz service, is supplied throughout the territory served by the Department.
- 2B The type and/or size of service requested by a customer may not be available at the location where such service is desired. Non-standard service may be made available at the expense of the customer.
- 2C In all cases, prior to ordering new, additional or replacement equipment, information relative to the service shall be obtained from the Department.
- 2D Where a customer must have multiple banks of transformers due to loads, physical location or voltage characteristics, individual points of delivery may be established on the secondary side of each bank and each delivery point will be separately metered and billed. A

single point of delivery may be established on the primary side of the transformers provided that the customer owns and maintains, at the customer's expense, all primary connecting lines, facilities, foundations, structures and substations beyond the point of delivery.

- 2E Where the connected load to be served exceeds 50 kilovolt amperes the Department may, at its option, require the customer to arrange his wiring to receive polyphase service.
- 2F The Department reserves the right to refuse the supply of service to single-phase motors of individual rating in excess of 5 HP and to polyphase installations aggregating less than 5 HP. The use of single-phase motors up to 7 1/2 HP individual rating will be permitted, upon specific authority of the Department, provided the Department's facilities are adequate to supply the service and provided the use of such motor or motors does not interfere with the quality of service rendered to other customers.
- 2G The Department reserves the right to refuse the supply of service to any a.c. arc welders which cause interference or disturb the quality of service to other customers. They shall always be rated at not less than 208 volts. The use of a.c. arc welders in conjunction with residential service and under residential service rates will generally be restricted to limited-input type with maximum welding current rating of 230 amperes and 20% duty cycle. Spot welders shall not be installed on the Department's lines without first obtaining the Department's permission.
- 2H In certain instances, the Department, at customer's expense, will issue specific customer engineering requirements. These requirements will be furnished to customers or their representatives. To avoid unnecessary expense and delay, the customer should ascertain these requirements prior to ordering equipment and/or beginning construction.
- 2I Customers owning, or planning to purchase computers, reproduction, X-ray, data processing equipment or similar devices should be aware that this type of equipment can be extremely sensitive to power system transients or loss of voltage. Customers should consult the manufacturer of their equipment for suitable devices to protect against these conditions.
- 2J All padmount transformers will be furnished by the customer.

- 2K All pole mounted transformers, not to exceed 50 kva single phase and 112 1/2 poly phase, shall be furnished by the Department, excluding line extensions.
- 2L The customer must install, at his own expense, a reverse-phase relay of approved type on all alternating-current motors for passenger and freight elevators, hoists and cranes, and a reverse-power or other approved relays for parallel operation. The customer is responsible for protecting all polyphase equipment from loss of phase conditions (single phasing).
- 2M Customer's Emergency Stand-By Generator. The Customer must notify the Department in advance of installing stand-by generating equipment and obtain from the wire inspector approval for the method of connection. Where the Customer installs a stand-by generator for the purpose of supplying all or a part of the load in the event of an interruption in the supply of Department service, the Customer's wiring shall be arranged so that no electrical connection can occur between the Department's service and the Customer's other source of supply. This will require the installation of a double-throw switch that has a visual opening. This transfer scheme must meet the non-parallel requirements established by the Department.

Where automatic throw-over switching is installed, the Customer shall provide a load-break bypass-isolation switch in combination with each automatic transfer switch. The bypass-isolation switch shall provide a visible, lockable means for manually bypassing and isolating the emergency generator. The Department will tag the isolation switch in a locked open position during maintenance or repair of the Department's supply lines

Arrangements utilizing interlocking of single-throw devices are not acceptable.

### 3. SERVICE CONNECTIONS

- 3A The customer shall wire to the point designated by the Department, at which point the Department will connect its service.
- 3B Whenever it is necessary in order to supply electric service to a single customer, poles, equipment and wires up to the point of delivery shall be paid for by the customer, shall become the property of the Department and thereafter shall be maintained by the Department. In all cases, permanent easements acceptable to the Department shall be furnished without cost to the Department.

- 3C The Department shall not be required to install service or meters for a garage, barn or other out-building, so located that it may be supplied with electricity through a service and meter in the main building.
- 3D The customer shall furnish, at no cost to the Department, the necessary space, housing, fencing and foundations for such equipment as will be installed upon the customer's premises, in order to supply it with electricity, whether such equipment be furnished by the customer or the Department. Such space, housing, fencing and foundations shall be in conformity with the Department's specifications and subject to its approval.
- 3E The customer shall furnish and install upon its premises such service and meter box as shall conform with specifications issued from time to time by the Department, and the Department may seal such meter box, and such seals shall not be broken, or in any way interfered with, by the customer.
- 3F A customer taking service at primary voltage shall, at its expense, and in a manner satisfactory to the Department, furnish, install and maintain such switches, transformers, regulators and other equipment the Department may deem necessary.
- 3G The customer's electric wiring, underground cables and the apparatus, appliances and appurtenances, connected thereto, shall be installed and at all times conform to the requirements and standards of all legally constituted authorities and to those of the Department. The Department may refuse to begin or to continue service if such electric wiring, underground cables and apparatus, appliances and appurtenances connected thereto do not conform or are not maintained in accordance with such requirements and standards. The Department shall not be liable for damage caused by defects in the customer's electric wiring, underground cables and the apparatus, appliances and appurtenances connected thereto whether the same has been inspected or not, or whether Department has knowledge of such defects. The Department shall require written approval of the Town Wiring Inspector before connecting new electric service.
- 3H A customer's premises may be connected to the Department's aerial distribution wires through an underground connection where the customer installs and maintains all the underground service, including the necessary riser. That part of such connection located on the customer's premises shall be and remain the property of the customer. That part of such connection

in the public way shall become the property of the Department but shall be maintained at the customer's expense.

- 3I All underground service connected to the Department's underground cables beyond two (2) feet inside the property line shall be installed by the customer and shall be and remain the property of the customer and shall be maintained by the customer at its expense.
- 3J The customer's wiring, piping, apparatus and equipment shall, at all times, conform to the requirements of any legally constituted authorities and to those of the Department, and the customer shall keep such wiring, piping, apparatus and equipment in proper repair.
- 3K If for any reason it becomes necessary for the Department to relocate any of its poles, wires or cables by which a customer is served, the customer, at its own expense, shall change the location of its point of delivery to a point readily accessible from the new location.
- 3L Where the customer is a developer proposing to construct a qualifying residential development consisting of dwelling facilities and facilities accessory thereto, the installation of underground distribution facilities and associated service connections shall be governed by the provisions of the Department's published policy as from time to time issued and furnished to the Massachusetts Department of Telecommunications & Energy.
- 3M The customer's installation, before connection to the lines of the Department, shall comply with the latest requirements of the National Electric Code, Municipal and other authorities having jurisdiction and, in addition, to the applicable rules of the Department's Standard Requirements. The Department reserves the right to refuse to connect, or to discontinue service already connected, where the customer's installation is defective, based on the requirements of the National Electric Code, or does not comply with the Department's Standard Requirements. The Department shall in no way be responsible for the maintenance or installation of the customer's property, nor shall there be any duty or obligation at any time to inspect the same.
- 3N The Department reserves the right to install protective apparatus so arranged as to disconnect the service on the premises, if the Department's capacity at that point is exceeded.

4. METERING

- 4A To determine the amount of electricity delivered, meters of either the indoor or outdoor type shall be installed by the Department at locations to be designated by the Department. The Department may, at any time, change any meter installed by it. The Department may also change the location of any meter or change from an indoor type to an outdoor type providing that all expense of so doing is borne by the Department. Upon the reading of the Department's meter, all bills shall be computed. If more than one meter is installed for a specific service classification, except at the Department's option, the monthly charge for service delivered through each meter shall be computed separately and billed under the applicable rate.
- 4B All meters, devices or appurtenances furnished at the expense of the Department shall remain the property of the Department and may be removed by it at any time upon termination or discontinuance of the service.
- 4C The Department shall have the right, as its option and its own expense, to place demand-meters or other instruments on the premises, of any customer, for the pupose of measuring the demand or for other tests of all or any part of the customer's load.
- 4D The Department, at its expense, will make periodic tests and inspections of its meters in order to maintain them at a high standard of accuracy; also such other tests as it deems necessary for the proper administration of its rates, or as are required by law.
- 4E The Department will make additional tests or inspections of its meters at the request of a customer, provided said meter has not been tested within the previous twelve (12) months, but reserves the right to charge the customer when such test shows the meter to be correct within two percent (2%). The amount of the charge is identified within the SCHEDULE OF CHARGES, SECTION 16. The customer(s) will be allowed to be present during such testing.
- 4F When the Department determines that it has over-billed a customer because the test of his or her meter facilities reveals its average accuracy to be more than two percent (2%) high, or because the Department discovers that the meter records have been switched or because of other reasons, the Department will refund, to the customer, excess charge for the previous six (6) months, unless it can be shown from the records, of either party, that the error has existed for a greater or lessor period, in which case the refund shall cover the actual period.



4G When the Department determines that it has under-billed a residential customer because the test of his or her meter reveals the meter's average accuracy to be more than two percent (2%) low, or because the Department discovers that the meter records have been switched or because of other reasons except for unauthorized use or fraud by the customer, the Department may issue a make-up bill for the unbilled charges for the previous six (6) months, or the actual period of error, not to exceed twelve (12) months, if the actual period can be determined.

4H When the Department determines that it has under-billed a nonresidential customer because the test of that customer's meter facilities reveals such metering facilities average accuracy to be more than two percent (2%) low, or because the Department discovers that the meter records have been switched or because of other reasons except for unauthorized use or fraud by the customer, the Department may issue a make-up bill for the unbilled charges for the previous twelve (12) months, or the actual period of error if the actual period can be determined.

5. DEPARTMENT ACCESS TO EQUIPMENT

5A Any properly authorized and identified employee of the Department shall have access to the premises of the customer, at all reasonable times, for the purpose of reading meters, inspecting and checking the customer's load, premises and equipment and for the maintenance, repair and exchange of any or all equipment owned by the Department and for the purpose of removing its property upon termination of its contract or discontinuance of service.

5B The customer shall not permit access for any purpose whatsoever, except by authorized employees of the Department, to the meter or other appliances and equipment of the Department. The customer shall be responsible for the safekeeping of the Department's property on its premises and shall take all reasonable precautions against unlawful interference with such property. The customer shall not interfere with, tamper or alter the meters, seals, or other Department property used in connection with the rendering of electric service. The customer shall be liable for damage to the Department's property caused directly or indirectly by the customer, and such damage may be considered as sufficient reason for terminating the service until payment for the damage has been made and assurance is given that its equipment will be free from future interference.

5C When service to the customers property requires meters or any other of the Department's facilities to be located or constructed where access is limited or difficult by standard Department transportation, the customer(s) involved shall

provide transportation of all Department material, tools, men and equipment from the point of reasonable access to the location when service is performed. In lieu thereof, the customer(s) shall accept pro rata billing of any transportation costs or special meter reading expenses incurred directly by the Department.

6. CUSTOMER'S PREMISES

- 6A The Department shall not be liable for damage to the person or property of the customer, or to any other persons, arising from the use of electricity, or the presence of the Department's appliances and equipment on the customer's premises. All property owned by the Department and located on the customer's premises shall be deemed to be personal property and title thereto shall remain in the Department, and the Department shall have the right at the expiration of service to remove all of its property whether affixed to the realty or not.
- 6B The Department shall keep in repair and maintain its own property installed on the premises of the customer.
- 6C The customer shall be responsible for the safekeeping of the property of the Department on his premises, and, in the event of damage to it, shall pay to the Department any cost of inspection and repairs. The customer shall protect the equipment of the Department on his premises, and shall not permit any person, except an authorized representative of the Department, to break any seals upon, or do any work on, any meter or other apparatus of the Department located on the customer's premises.

7. CUSTOMER USE OF SERVICE

- 7A All purchased electric service on the premises of the customer shall be supplied exclusively by the Department, and the customer shall not directly or indirectly, sell, sublet, assign, or otherwise dispose of, the electric service, or any part thereof without the consent of the Department. This rule does not apply to an electrical company purchasing service at wholesale expressly for the purpose of distributing it to others.
- 7B Electric service must not be used in such manner as to cause unusual fluctuation or disturbances in the Department's supply system, and in the case of violation of this rule, the Department may discontinue service, or require the customer to modify his installation and/or equip it with approved controlling devices.

- 7C Motor and other installations connected to the Department's lines must be of a type to use minimum starting-current and must conform to the requirements of the Department as to wiring, character of equipment, control devices, and protective devices.
- 7D The customer shall at all times take and use energy in such manner that the load will be balanced between phases to within nominally 10%. In the event of unbalanced polyphase loads, the Department reserves the right to require the customer to make necessary changes at his expense to correct the unsatisfactory condition, or to compute the demand used for billing purposes on the assumption that the load on each phase is equal to that on the greatest phase.
- 7E The use of equipment by the customer for power factor correction must conform to requirements of the Department as to electrical characteristics of equipment and its operation and control. The customer may be required to limit the size of his static capacitor installation or to maintain effective control of the capacitors or other corrective equipment in order to prevent the use of such equipment from causing excessive voltage at the service. Corrective equipment installed by the customer must be located on the load side of his service disconnecting device.
- 7F Service supplied by the Department shall not be used to supplement or as a standby to any other service unless the customer shall make such guarantee in respect to the payment for such service as shall be just and reasonable in each case. Where such service is supplied, the customer shall not operate its plant in parallel with the Department's system without the consent of the Department and then only under such conditions as the Department may specify from time to time.
- 7G The Department shall not be liable for, or in any respect of, any interruption, abnormal voltage, discontinuance or phase reversal of its service due to causes beyond its immediate control, whether accident, labor difficulties, condition of fuel supply, the attitude of any public authority, failure to receive any energy for which in any manner it has contracted, the operation in accordance with good utility practice of an emergency load reduction program by the Department or one with whom it has contracted for a supply of energy, or inability for any other reason to maintain uninterrupted and continuous service.

8. CUSTOMER'S INSTALLATION

- 8A Anyone desiring to equip his premises for the use of electricity shall communicate with the Department directly, or through his electrical contractor giving the exact location of

the premises and details of all electrical devices which are to be installed.

- 8B The Department will designate a point at which the customer shall terminate his wiring and facilities for connection to the service-supply lines of the Department, but such information does not constitute an agreement or obligation on the part of the Department to furnish service.
- 8C For overhead service from the Department's overhead lines, the service entrance conductors must be brought to a location designated by the Department and suitable for attachment of its service facilities.
- 8D Customers desiring underground service directly from overhead lines or underground service and underground distribution in areas where the construction would normally be overhead must meet the conditions set forth by the Department.
- 8D.1 General Conditions  
All flat rate charges under this section are applicable to direct buried secondary underground systems only. The flat rate charges under this section are not applicable to primary underground service or urban duct type underground systems.
- 8D.2 Secondary Underground Service  
Customers desiring secondary underground service (UG) from overhead lines or from existing underground distribution facilities are responsible for the installation and all costs associated with such service, including secondary underground (UG) service conductors and connectors, trench excavation and back-fill, conduit and conduit installation on poles, under paved surfaces, and on the structure to the meter enclosure. All such material and installation shall conform to requirements of the Department's Underground Specifications.
- 8D.3 Primary Underground Service  
Residential and General Service customers desiring a single-phase or polyphase primary UG service shall be responsible for the installation and all costs. The customer will be responsible for all associated trench excavation, back-fill, conduit and duct work, cable, transformers, enclosures, pedestals, vaults or hand holes and mounting foundations per the Department's constructing specifications.
- 8D.4 Relocation Of Delivery Point  
In the event the Department is required to place underground any portion of its distribution system, or is required to change the location of any poles or its

overhead distribution system, a new point of delivery will, if necessary, be designated by the Department and the customer will be required, at his own expense, to make any change in his wiring system in connection therewith.

8D.5 Meter Location

The Department will designate a location, satisfactory to it, where there shall be provided free of expense to the Department, a dry and suitable place for the transformer or transformers, meter or meters, or other equipment of the Department, which may be necessary for the fulfillment of such contracts as may be entered into with the Department.

8D.6 Special Installations

The customer will be required to pay the excess cost, of any special installation necessary for service at other than standard voltages or for service with closer voltage regulation than required by standard practice. The excess cost will represent the difference in costs between the special installation and a normal installation.

9. REQUIREMENTS FOR DISTRIBUTIONS LINE EXTENSIONS

9A General Qualifications

To qualify for a line extension, an installation must be permanent as to structure, location and intended use of service. Mobile homes will qualify for an extension under this policy provided: 1) they are installed permanently on the owner's property or on property leased by the customer for a period of not less than five years. 2) they have water and sewerage connections; and 3) the owners of the mobile homes signify their intention of taking service on a year-round permanent basis. If not fulfilling all of these conditions, service to mobile homes will be provided under temporary service provisions contained in Terms and Conditions, Section (1-E). Final determination of qualification for an extension under this policy shall rest with the Department.

10. OTHER OVERALL REQUIREMENTS APPLICABLE TO SINGLE-PHASE AND POLYPHASE LINE EXTENSIONS

10A Obligation To Extend, To Enlarge Or To Change

The Department's obligation to extend, to enlarge or to change its single-phase or polyphase supply facilities is limited as set forth in these Terms & Conditions and to such extent only on condition that no extraordinary costs of construction may be involved.

10B Extensions Involving Abnormal Construction

Applications involving extension requiring abnormal

construction which would result in extraordinary costs, such as crossing rivers and ponds, extending to an island, use of submarine cable and other special conditions, may be considered as special cases. Customers or other parties requesting such extensions shall be responsible for all extraordinary costs incurred.

10C Transportation Required For Operation & Maintenance

Whenever operation and maintenance is required on extensions which are located in remote areas where access by standard Department transportation is not possible, the customer(s) involved shall provide transportation of all Department line material, tools, men and equipment from the point of reasonable access to the location when service is to be performed. In lieu thereof, the customers shall accept pro rata billing of transportation costs incurred directly by the Department.

11. BILLS

11A The supply of service for any purpose, at any location, is contingent upon payment of all charges provided for in the Rate Schedule as applicable to the location and the character of service. Unless otherwise specifically provided in the rate, bills for service shall be net and shall be due and payable upon presentation.

11B Bills shall be deemed rendered and notices given when delivered to the Customer personally or mailed to him at the premises supplied, or at the last known address or when delivered to either.

11C The Department shall have the right to disconnect its service on due notice and to remove its property from the premises in case the Customer fails to pay any bill due the Department for such service, or fails to perform any of its obligations to the Department. The Department reserves the right to refuse to furnish service to any Customer whose service has been disconnected because of non-payment of bills at the same or any other location, until all charges, including the cost of disconnecting and reconnecting, have been paid and satisfactory assurance given that future bills will be paid promptly. There will be a charge for all Returned Checks, as identified within the SCHEDULE OF CHARGES, SECTION 16.

12. DEPOSITS

12A The Department may require a cash deposit in advance, equivalent to the Department's estimate of up to three months' bills for service to guarantee it against loss. Interest at the rate as approved by the Massachusetts Department of Telecommunications and Energy, from time to time, will be paid on those deposits held over six (6)

months. Payment of said deposits shall not impair or affect any right of the Department to terminate the service agreement or discontinue the service as herein provided and said deposit shall be deemed only as security for the payment of bills or other claims of the Department upon termination of service. The Department will return such deposit, together with any interest to which the customer is then entitled, at such time as the customer has for 24 successive months paid all bills for service within 30 days of receipt.

In the event service is connected before payment of the required deposit, the Department reserves the right to disconnect said service within ten (10) days after such deposit has been requested in writing by the Department.

13. CHANGE IN RATE

13A The rate schedule under which the Customer is supplied shall be determined by the Department based upon the customers usage or class of service.

13B Once established, the rate schedule under which the Customer is supplied shall not be changed unless the Customers usage pattern or service classification is modified. All changes made will be at the option of the Department.

14. DEFINITIONS

In the terms and conditions for the electric service supplied by the Department, the terms and expressions listed below shall have the meanings set forth opposite them:

Applications: A written request to the Department for electric service.

Billing Period: The time interval between two consecutive meter readings that are taken for billing purposes.

Business Day: Monday through Friday, excluding legal holidays. All other references to days will be calendar days.

Commercial Service: Service used primarily or substantially for business purposes or furnished for use at a business location. Commercial classification shall include Hotels, Inns, Restaurants, Stores, Shops, Offices, Hair Dressers, Garages, Service Stations, Bakeries, etc.

Customer: Any person (partnership, firm, corporation,

municipality, cooperative, governmental agency, etc.) who has made application for service and is responsible for payment of the bills resulting from consumption of electric energy at the location identified in the application.

Date of Presentation: The date upon which a bill or notice is mailed, or delivered by the Department, to the customer (not the date the bill is received by the customer) or the date the current charges are billed.

Demand: The maximum rate of taking electricity, measured in Kilowatts (kw). Under ordinary load conditions, it will be based upon one or more fifteen (15) minute peaks as herein defined. In the case of extremely fluctuating loads, however, or under other special conditions where the Demand based as herein indicated would not equitably represent the Department's responsibilities, the Demand will be based upon the instantaneous peak or the peak for a shorter period than fifteen (15) minutes. A fifteen (15) minute peak is the average rate of delivery of electricity during any fifteen (15) minute period as determined by any suitable instrument.

Domestic or Residential Service - Service used primarily for household purposes in individual residence, individual apartments or dwellings. Apartments shall be defined as living units when containing kitchen facilities.

Electric Service: The availability of electric energy at the point of delivery, for use by the customer, even if no electric energy is used.

Energy: Electric energy measured in kilowatt-hours (kwh)

Industrial Service: Service used primarily for manufacturing products used in commerce and industry.

Month - Whenever reference is made to 'month' in connection with electricity delivered, service furnished or payment to be made, it shall mean the period between two successive regular monthly meter readings, the second of which occurs in the month to which reference is made.

Line Extention: All facilities, excluding transformer, service connection and meter required to extend electric service from the Department's existing permanent facilities to the point of delivery to the customer.

Mailed: Any notice or other communication will be considered "mailed" when it is properly addressed and



deposited in a United States Post Office box, postage paid.

Mobile Home: A prefabricated structure, designed for ease of movement from one location to another which does not require structural modification preparatory to such move.

Multifamily Accommodation: An apartment building, duplex, court group, or any other group of residential units located upon a single premises, providing the residential units therein meet the requirements for a single-family accommodation. Hotels, guest or resort ranches, tourist camps, motels, auto courts, and trailer courts, consisting primarily of guest rooms and/or transient accommodation, are not classed as multifamily accommodation.

Past Due Bill: Bills are past due if not paid within 30 days after presentation or date billed.

Point of Delivery: The point where conductors of the Department are connected to the conductors of the customer, regardless of the location of the Department's meters or transformers.

Premises: All of the real property and apparatus employed in a single enterprise on an integral parcel of land undivided, excepting in the case of industrial, agricultural, oil fields, resort enterprises, and public or quasi-public institutions, by a dedicated street, highway, or other public thoroughfare, or a railway. Automobile parking lots constituting a part of and adjacent to a single enterprise may be separated by an alley from the remainder of the premises served.

Service Wires or Connection: The group of conductors, whether overhead or underground, necessary to connect the service entrance conductors of the customer to the Department's supply line, regardless of the location of the Department's meters or transformers. An overhead service connection, sometimes referred to as a "service drop", is a group of conductors between the customer's building or other permanent support and the Department's adjacent pole.

Single-family Dwelling or Accommodation: A house, an apartment, a flat, or any other residential unit which contains cooking facilities (not necessarily electric) and which is used as a residence by a single family.

Street Lighting Service: Public lighting service

supplied by means of a lighting apparatus owned by the Department and used primarily for the illumination of streets, alleys, highways, parks or other public ways, or services consisting of the support of electric energy to apparatus owned by the customer and used for such purposes.

Temporary Service: Service for enterprises or activities which are temporary in character or where it is known in advance that service will be of limited duration. Service, which in the opinion of the Department, is for operations of a speculative character or the permanency of which has not been established, also is considered temporary service.

SECTION 15  
SCHEDULE OF CHARGES

Effective: 09/01/2000

Permanent Service Connect Fee: \$100.00

Temporary Service Connect Fee

Will be required in advance as follows:

Within 150 feet, Service Drop and Meter Only: \$150.00

Other Temporary Services: At Actual Cost

Meter Testing

Fee for customer requested testing of correctly operating  
meter: As Negotiated With Department

Primary Line Extensions

Billed at actual construction costs and paid for in three (3)  
equal installments. Final payment required prior to  
energizing.

Returned Checks

Subject to a service/handling charge of: \$ 25.00

Non-Payment reconnect charge:

During normal business hours \$ 30.00  
After normal business hours \$100.00