

# Techsmart Micro Systems

*Professional Device Repair Services*

## Privacy Policy

### What Information Do We Collect and Save?

We collect and save the minimal amount of information required to identify and communicate with you. Our goal is to respect your privacy and provide you with a professional and secure service experience.

### When and How Is Your Account Information Used?

Your account information is used strictly to:

1. Provide you with a repair warranty
2. Properly identify you and your device
3. Communicate with you through the repair process

### How Do We Respect Your Privacy?

We will never use your information for marketing purposes or make unsolicited contact.

**You are always in full control over your privacy!**



## How Is Your Information Stored and Managed?

Your account information is stored securely and protected by:

1. Robust controls to prevent unauthorized access
2. Inaccessibility via internet, cloud, or external networks
3. Strict company policies against information removal or replication



## What is Our Information Sharing Policy?

**Simply, we don't share your information with anyone for any reason - there are no exceptions.**



## Account Retention Policy

Unless otherwise specified, your customer account:

1. Will be retained a minimum of 1 year without activity or otherwise indefinitely
2. Will be deleted immediately at your request



## Data Access and Retention (Data Stored on Your Personal Device)

We do not intentionally attempt to gain access to, or make copies of your data.

Except where it is necessary to backup or restore your data as part of the repair process.

**Any retained copies of your data are destroyed immediately upon successful completion of the repair.**

## **Contact Information**

### **Techsmart Micro Systems**

Website: <https://techsmartmicro.ca>

For privacy-related questions or to request account deletion, please contact us through our website.

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