## You Need a Modern Solution.

onePOS allows you to focus the team to deliver results by providing the right tools to drive efficiency and profitability. Our system is easy to learn, easy to use, and let's you focus on the guest delivering the best possible experience.

onePOS is a unique hybrid point-of-sale solution with all of the durability, reliability, and functionality of the traditional POS solution you have come to expect with all of the features and benefits of a cloud-based-solution.

#### **MOBILE TABLET & FIXED POS**

#### Front-of-House Terminal

The onePOS Front of House Terminal excels far above all other POS systems. It combines years of real world usability experience with modern graphics and intuitive touch interface.

#### **Handheld Terminal**

Take all of the power of our standard Windows based Terminal software and run it natively on devices. Including Andriod and iOS

#### **Management Console**

Building on our flagship Front of House Terminal software, the onePOS Management Console combines ease of use with all of the powerful management features and reporting your business demands.

#### oneMetrix

oneMetrix allows you to manage almost all POS functionality including reporting gift cards, scheduling and more. Charges and additions are instantaneous in store. oneMetrix allows you to manage the business from any web browser.

#### oneConnect

OnePOS' mobile dashboard for real time-sales and reporting. Owners and managers may view and track real time sales datafor their locations by scrolling through a wide variety of sales, item, and labor reports available for each location. Data can be accessed anywhere with an internet connection and the app.

## onePOS Key Features

onePOS is a unique hybrid point-of-sale solution with all of the durability, reliability, and functionality of the traditional POS solution design to operate in the most competitive environments. We have an exstensive list of features that are all included with the POS. We also offer a broad range of hardware including order and pay at table, Kiosk and payment devices to meet all of your needs.

- Online ordering
- Kitchen Display System
- Managment Phone Apps w/KPI's
- Online Scheduling with Phone Apps
- Single/Multi Unit Gift Cards
- Single/Multi Unit Loyalty

- Timeclock with Enforcement
- Cloud Backups
- Comprehensive Reporting
- Single/Multi Unit House Accts
- Pay & Order at Table
- QR Code Scan and Pay
- QR Code Menu

- Bar Tabs
- API
- PMS Integration
- Speed Menus
- Coursing
- Break Enforcement
- and Much More!







## **Hardware**

onePOS' software runs on Windows, Android and iOS, giving a seamless integration through all of our systems. You can use multiple platforms all at the sametime giving you maximum flexability.

#### **Android and iOS**

Take all of the power of our standard Windows based terminal software and run it natively on android or iOS device. While the iOS + Android is not going to replace all your POS terminals, it has tremendous value when used line-busting during peak times in counter service or fast causal operations. It also allows cocktail servers to take drink orders directly from waiting customers and have those orders immediately print at the bar taking 5-10 minutes off turn around time. Large sports bars are similarly enhanced with quicker delivery of both food and beverages. Servers working in outside patio areas with proper WiFi will also discover they can assist more tables and make more tips without additional payroll.

## **Software Retrofits**

For most sites already in operation which have standard equipment, we provide a cost-effective migration path to a new and reliable software solution, while maximizing your existing hardware investment. Since our systems are designed to run interchangeably on a variety of hardware and operating systems, most legacy hardware can be used until it physically wears out, allowing you to spread the cost of a new POS system over years.

## **New POS Systems**

Combining our Hospitality Point-of-Sale Software with Terminals from our Hardware Partners, we offer complete POS packages from 1 to 90 terminals for new locations as diverse as coffee shops, quick service, casual dining, fine dining restaurants, to bars, night clubs, hotels, and major entertainment venues.



## The heart of every POS system is taking an order

The onePOS Front of House Terminal excels far above all other pos systems. It combines years of real world usability experience withmodern graphics and the industrys most intuitive touch interface, offering unmatched ease of use and performance that enhances every aspect of your operations. Countless days have been spent minimizing touches and streamlining operations - every touch saved turns into hours of increased efficiency for your staff.

#### Front of House Terminal

- Windows, iOS, or Android
- Full touch screen interface
- no keyboard required
- Inviting colors and graphics
- Intuitive program navigation
- Simple modification of items

- Automatic selection of default sides and modifiers
- Quickest order entry and payment in the industry
- Scan Card log-in security
- Fast and accurate server checkouts

- Flash reports to keep managers informed
- Surveillance interface to monitor POS activity with video
- Timed table control allows hourly rental per person on a table: great for billiards parlors, internet kiosk, even boat rentals

## **Handheld Order Entry**

- Works just like the Front of House POS, minimizes training while ensuring complete POS features
- Ergonomic and lightweight, your servers will love using them includes iPad Minis (technically it runs on iPhones as
- Industry standard wireless reduces costs while maximizing future compatibility
- Wireless belt printers allows servers to never leave the floor
- Credit card and EMV reader options for taking payments at the table side
- Customer Facing text/email receipts

## iOS Terminal

The entire one POS Terminal software has been adapted to run on all recent Apple iPad models. This well, but it is pretty small to use on a routine basis). Various options are available to harden them against drops and spills as well as process payments right from the table side or order queue.

# The Kitchen Display System to Boost Your Bottomline



#### oneView

Kitchen Display System

Built directly into the onePOS solution, the onePOS KDS allows fully automatic routing of items and courses, full cross-screen timing, and management reporting without the setup and maintenance hassles normally associated with KDS.

Enhance order accuracy, reduce food waste, reduce printers costs and fees, and meet operational and productivity goals.

#### Fast & Accurate to Use

Bump pads allow line cooks to quickly acknowledge new items that they are cooking and clear completed items. Automatic highlighting in various colors indicate a change in an items status and flashes when delay thresholds are exceeded.

#### **Easy to Train**

The onePOS KDS solution makes it easy to train kitchen staff on the timing and flow of your menu through the kitchen. Operators can even include detailed build instructions, such as the spec weight of individual pizza toppings based on the size of pizza ordered, on the prep displays.

#### **Manage Kitchen Operations**

Intelligent routing of items to the appropriate prep stations simplifies kitchen management and reduces communications between kitchen staff to keep operations running smoothly. The software coordinates cook times and ensures all items within a single order are completed at the same time.

#### **Better Analytics**

Reporting is available both in real-time or historical formats. This critical data is an excellent tool for managers, as well as an effective means to measure performance. By comparing speed of service information to sales and revenue, productivity problems can be pinpointed and eliminated.



## **Management Console**

- Quickly query tickets from previous days
- Check list end-of-day and cash management
- Maintain employees easily and effectively
- Set employees to clock into multiple jobs and pay rates
- Track labor costs by department and categories
- Grant system access by screen and individual function
- Easily create, manage, and maintain even the most complex menus
- Analyze menu item sales, costs, and profits
- over 200 powerful predefined reports
- View, print, save and email reports

## **Feature Highlights**

- Staff is prompted when each item needs to cook so the entire order finishes on time.
- Dual bumping at each station allows the system to know and track both start of prep (cooking) and completion.
- Fast setup and ongoing configuration changes.
- The system records service timing and makes this production data available for reporting and analysis.
- Real-time reports show cook times by station, average item times, and average order times.
- Ideal solution for bars and nightclubs too.



## Manage labor and Employees

#### oneSchedule

The onePOS oneSchedule solution provides intuitive, efficient ways to create, maintain, and distribute your employee schedules.

#### oneSchedule for Android and iPhone

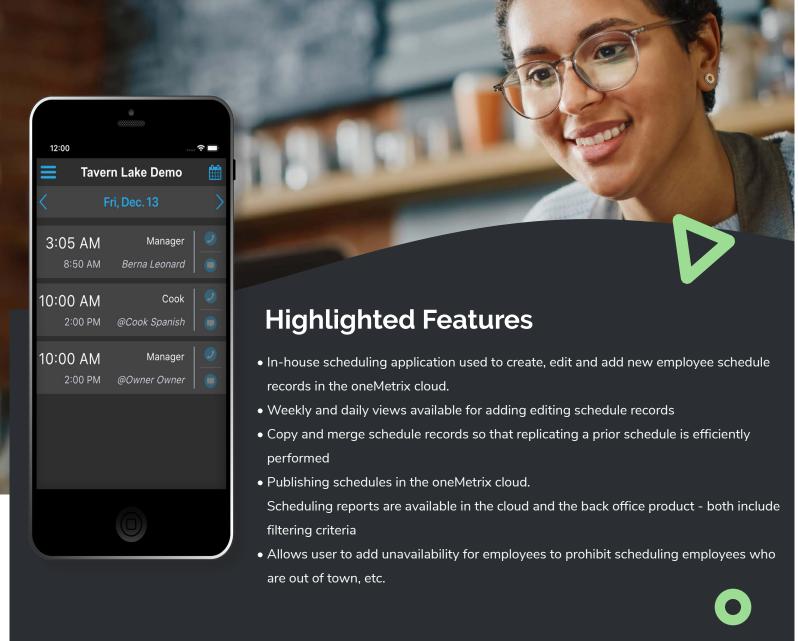
Why bother with printed schedules when managers and employees can keep an eye on always up to date schedules, transfer shifts, and request time off with the oneSchedule app for Android and iPhone. The included phonebook lets a manager quickly get in touch with his or her employees. All shift transfer and time off requests can be approved by a manager from within the app or in the oneMetrix hybrid cloud solution.

#### **Sales Projection with Labor Ratio**

Control your sales/labor ratio easily with oneSchedule. With oneSchedule you can input projected sales along with desired labor ratio. As shifts are added to the schedule, color coding will inform you whether you are over-under your target labor ratio. Moreover, know the total spent on labor by day and week at a glance, and the average labor ratio by week.

#### **Employee Unavailability**

You can use the oneSchedule solution to add employee unavailability, so that you know when employees are out sick, on vacation or other type of leave. Then you do not need to worry about scheduling someone who is unavailable to work.





## Real-time and Historical Reports for Multiple Locations

A total of 48 report screens inform you of the metrics that matter to you. While oneConnect by default shows the most recent sales data, you can tap the calendar button to bring up historical data at any time to compare against past sales performances. Compare sales between locations with just two taps to bring up the same sales report for a different location. You can also view side-by-side sales performance comparison of all locations with Multi-Site reports.

#### **Receive Alerts on Critical Activity**

Let oneConnect inform you of the events that matter most to you, so you can take control of the situation. oneConnect provides an alert report to notify owners and managers of important events as they occur in real-time. For instance, if a location's comps exceed \$300, a manager will receive a notification on their phone.

#### **Key Performance Indicators**

While oneConnect contains 48 pre-defined reports, the KPI report puts you in control of the numbers crucial to you. The KPI report is a dynamic, user configurable report screen containing 8 sales figures. The sales figures are color coded to provide you with a quick overview of a location's financial health, and a single tap on a KPI figure will take you to a report to view specifics.

#### **Keep in Touch**

oneConnect makes it easy to connect with a location when you need it. View a location's address, phone number, and the managers working at the location. Find your way to the location by tapping the navigation icon to open your phone's navigation app. Call, text, or email managers, and see which manager is currently clocked in.

#### **CLOUD SOLUTION**

## oneMetrix

OneMetrix is onePOS' Hyrbid Cloud Solution, providing operators both large and small access to their entire systems from anywhere in the world. Data is synchronized automatically between your stores and the cloud providing everything you expect out of a modern POS system without ever impacting performance or reliability in the store.

#### **Robust Reporting**

onePOS provides the oneMetrix cloud as a means to generate various reports available at the POS, as well as other reports for gift cards,

#### **Easy Database Management**

The onePOS data management hybrid cloud solution provides the ability to manage restaurant data both on site using the back office product and off sitewith the oneMetrix cloud. With oneMetrix you can make changes that will instantly update the store.







#### **One Database**

onePOS keeps your Database management simple and efficient. Every meny item can populate and instantly update, every active component of onePOS, Including online ordering, Kiosk's, Qr code menu, oneView kitchen display and Order at table.

# Keep up with your On-The-Go customers!



## **Online Ordering**

The onePOS Online Ordering solution offers customizable web page templates to provide delivery fee enforcement, kitchen open and close times, and minimum and maximum order amounts.

You need a solution that can keep your line moving during the busiest times of the day while still providing order accuracy and owner security onePOS excels for Quick Service and Fast Casual operations. Our solution is custom tailored to your business depending on your needs with features such as conversational ordering, intuitive modifiers, and one-swipe payments – with over 15 years of experience and development already behind onePOS.



#### **Order At Table**

Tableside ordering is defined as any contactless ordering and payment system where customers can browse the menu, input food and drink orders, and close their checks, either with the help of a server or on their own phone.



onePOS keeps the line moving quickly with conversational ordering and customer facing order confirmation displays. Auto-Selected modifiers save touches while still allowing quick upsells at any point during the ordering process. Use our native iOS Terminal app for line busting at peak times.

#### **Train Staff Quickly**

As with all parts of the onePOS solution, training is measured in hours not days. Bartenders learn how to ring orders and take payments within minutes at the same time the POS teaches them the intricacies of your menus and pricing.



#### Reliable Day In - Day Out

You need a system you can depend on everyday, regardless if the internet is working or not. Over the last 15 years onePOS has engineered a bullet proof system that simply does not have down time.



#### **QR Code Menu**

When a patron scans a QR code at the table to view the menu, onePOS provides a full and organized menu. Easily manage this menu and others to include availability and pricing in real-time from a centralized online portal.

#### Security

Through the use of Manager Cards or fingerprints, discounts, comps, coupons, and voids can all be controlled and later reported on by an employee or approving manager.

Connection of touch data to surveillance cameras or the onePOS Terminal Viewer app allow you to monitor each cashier from afar.

#### Payment Built-In

Our payment engine connects to a variety of processors, payment types, and encryption including E2E/P2P. Customer facing EMV and debit – no problem. A quick dip of a credit card or gift card after ordering the last item and the cashier is ready for the next customer.

#### **Consistent Pricing**

Up-sold Modifiers automatically calculate their adjusted price keeping pricing consistent and fair for the customer, while ensuring that the owners collect for every such upsell.

# **Eliminate Credit Card Costs**

Everything you need to virtually eliminate the cost of accepting credit cards

Now you can leverage technology and take control of your payment processing fees with the i3 Verticals Cash Discount Program.

## What is cash discount?

Cash discount is when business operators price their goods and services at credit prices and offer a discount at the time of sale for cash payments. It is available in all 50 states and it's easy to get started.

#### **Contact us Today!**

920-737-2454

solutions@cgresourcegroup.com

#### We provide everything you need.

- Included signage explaining program to your customers.
- Advanced solutions capable of managing cash discounts.
- Resources for staff training

## **Transafe Payment Gateway**

Gateway allows onePOS to handle payments securely and on multiple platforms in a completely PCI compliant way. With Transafe we can securely process credit cards with standard windows terminals, Android devices and iOS devices, all in a mixed environment. Transafe also has online processing to handle online order payment all in a seemless environment. Integrate easily with trusted and secure tools that enhance the value of your solutions. Transafe also makes onePOS fully functional with customer facing payments as well as QR code pay and Kiosk pay.

## **Benefits**

- Industry standard peer reviewed strong cryptography protecting cardholder data
- Process across platforms including handheld devices & E-Commerce
- Easily verify transactions, batches and refunds
- Works with most processors



#### SEAMLESS INTEGRATION

Simple REST API with dedicated support and account management.



#### **STANDBY**

Once connectivity is reastablished capture payments and processing.



#### SECURE AND COMPLIANT

Tokenization maximizes fraud protection. EMV and Point-to-Point encryption. Full PCI compliance.



#### HIGH APPROVAL RATES

Wireless foilover available to make sure you are always able to accept credit cards.

For more information or to setup a demo, contact us at solutions@cgresourcegroup.com for more information | or call 920-737-2454

