

In order to ensure Dove Transportation, LLC Us maintains the highest levels of professional services and safety there is Gratuity for driver(s) are general guidelines/rules that must be adhered to. The following activities and/or items are not allowed inside of any vehicles: underage alcohol consumption, illegal drugs, any and all criminal activity, pornographic material or acts, and disrespectful or discourteous behavior. If further clarification is needed please contact us. Dove Transportation, LLC puts your safety first. Additional policies are shown below:

1. All vehicles owned and/or operated by Dove Transportation, LLC are designated as non-smoking.
2. All vehicles are thoroughly cleaned and checked for damage prior to each engagement. The client shall be responsible for any cleaning or repairs which may be required due to any act of negligence or disregard by the client or by the client's guests. Dove Transportation, LLC requires a food and /or beverage deposit of \$250 payable to the driver prior to the trip, an acceptable method of payment being cash or cashier's check. This deposit is 100% refundable barring no damage or negligence caused by the client or client's guests. In the event, the damages caused by the client exceed said deposit, CBRU may exercise the right to charge the client accordingly or to pursue any and all means to exact monies due and owing from the client from gross negligence.
3. Any time passed the arranged drop-off time will be an additional charge in 30-minute increments.
4. Client agrees that the Dove Transportation, LLC shall not be held liable for any damages arising out of the inability to perform due to inclement weather, mechanical or electrical difficulties, delays due to any type of traffic conditions, or any unforeseen events beyond the reasonable control of the charter bus and motorcoach service during normal driving conditions
5. Dove Transportation, LLC can not be held liable for items left in any vehicle. Please inspect the vehicle prior to dismissal.
6. Dove Transportation, LLC reserves the right to immediately terminate the job, for all parties in attendance for the use of illegal substances and /or any illegal activity by any guest in attendance. There will be no refund of any monies to the client, due to the negligent behavior of the passengers.
7. **CANCELLATION POLICY:** Cancellations must be in writing and mailed or faxed to us at (703-991-8681). The cancellation fee is 100% of the total rental price if not made within 30 days prior to the sales staff and or dispatch operator.

8. NO ONE UNDER 21 IS ALLOWED IN OUR VEHICLES WITH ALCOHOL EVEN IF ACCOMPANIED BE ANYONE 21 YEARS OF AGE OR OLDER

9. Client understands that the Dove Transportation, LLC shall not be responsible for any items left in the vehicle or the safekeeping of any item(s)

10.UNUSUAL CLEANING: If, during or after the Transportation Service the Service Provider is required to expend a greater than normal amount of time and materials cleaning the Equipment properly due to acts of the Passengers, The Company, at its option, may require additional cost to cover each additional time and material.

11. ARRIVAL TIME: The time of arrival at the starting point, stop-over point, destination or return to point of origin cannot be guaranteed. Travel routes will be established by the Service Provider and requests for specific routes by the Chartering Party will be at the Service Providers' discretion. Travel speed at all times at speeds compatible with safe operation. Road, traffic and weather and no refunds shall be given as a result of late arrivals due to such conditions or other occurrences out of the control of The Company or the Service provider.

12 Client agrees that the Dove Transportation, LLC shall not be held liable for any damages arising out of inability to perform due to inclement weather, mechanical or electrical difficulties, delays due to any type of traffic conditions, or any unforeseen events beyond the reasonable control of the charter bus and motorcoach service during normal driving conditions Your signature below demonstrates full understanding and agreement with the policies as set forth above. At the time these conditions are agreed upon and signed, the contract for hire will begin.

Please sign and date below

DOVE TRANSPORTATION, LLC

NASHVILLE, TN

TEL: (615) 448-3683

WWW.DOVEBUS.COM