CCCCI Closing/Delay Policy:

The Closing or Delay-in-Opening of the center, though rare in occurrence, is necessary to prepare for. The following protocol will take place should circumstances necessitate the need to close or delay care.

In the event that CCCCI closes, it will be announced on news channels 3, 5, 9 and 10.

*We ask that parents have back-up care available should the unlikelihood occur that Chittenango Child Care Center needs to close.*

In severe winter weather, we make every effort to be open. Safety is of primary concern when determining whether a closing or delay is necessary. For winter weather, decisions for school closings and delays are made as early as possible on the day in question. This is to allow the director time to collect the most recent information possible while still allowing enough time to notify parents and staff of the decision. In the event of extreme weather, such as a blizzard or ice storm, closing decisions may be made the previous evening.

When severe weather is a factor for the morning commute, we may need to delay care to remain compliant with ratios under NYSOCFS Regulations for Child Day Care. We ask for your cooperation with limited staff as our teachers try to arrive to work safely. Please be assured that we will do our absolute best to accommodate you as quickly as possible.

It may be deemed necessary for the director to close the center early under the following conditions: when severe weather is a factor during the day and travel advisories are in effect or when electricity or water is unavailable for a prolonged period of time. In the rare event that these conditions occur, parents will be notified and expected to pick their child(ren) up immediately upon phone call.

In addition to the importance of having back-up care available for instances such as those listed above, it is also essential to maintain current contact information on file. Please contact the office if changes to email, phone or address need to be made.