

# Phoenix Fire Department Lockbox Program



## HOW IT WORKS

1. A Phoenix resident, or family member of a Phoenix resident, can go to our website ([phoenix.gov/fire](http://phoenix.gov/fire) or scan the QR code to the right) and complete the request form.
2. A member of the Phoenix Fire Department will reach out to schedule the lockbox installation. *\*At the time of installation, you will need to supply the key for the residence, to put into the lockbox.*
3. A member of the Phoenix Fire Department will come to your home and install the lockbox and document the location in the department's computer aided dispatch system (CAD). If there is an emergency and you are unable to open the door, they will use the lockbox key to gain access.



If you already have a lockbox installed and would like to register your lockbox code, or you have a garage door code you would like to register with the department, please visit [phoenix.gov/fire](http://phoenix.gov/fire) to register your lockbox or garage door code.

## WHY PARTICIPATE?

This program is free to City of Phoenix residents thanks to the Phoenix area Association of Realtors and Councilwoman O'Brien. It allows first responders to gain access to a home in case of emergencies where the patient is not able to make it to the door.

In Partnership with Phoenix City Councilwoman  
O'Brien and the Phoenix Area Association of Realtors®

Help Us  
Help You!