

Phone Directory and Information

This guide should assist you in getting answers to your questions and action on requests for city services. Keep it by your telephone for year-round use or visit phoenix.gov for detailed city information.

EMERGENCY NUMBERS (24-hour service)

Police, Fire, Medical Emergency.....	9-1-1
Crime Stop (Police).....	262-6151
Gas Leaks - Southwest Gas.....	271-4277
Police (Crime Stop).....	262-6151
Police (General Information).....	262-7626
Poison Control.....	253-3334
or.....	1-800-222-1222
Power Outages	
APS.....	371-7171
SRP.....	236-8811
Sewers (Sanitary) Clogged	
Weekdays 6 a.m. - 4:30 p.m.....	262-6691
Nights, weekends, holidays.....	261-8000
Traffic Signals, Malfunctioning.....	262-6021
Water Leaks, Broken Hydrants &	
Water Mains Emergency.....	261-8000



City of Phoenix

Phoenix City Council	
Mayor Kate Gallego.....	602-262-7111
mayor.gallego@phoenix.gov	
Ann O'Brien, District 1.....	602-262-7444
council.district.1@phoenix.gov	
Jim Waring, District 2.....	602-262-7445
council.district.2@phoenix.gov	
Debra Stark, District 3.....	602-262-7441
council.district.3@phoenix.gov	
Laura Pastor, District 4.....	602-262-7447
council.district.4@phoenix.gov	
Betty Guardado, District 5.....	602-262-7446
council.district.5@phoenix.gov	
Kevin Robinson, District 6.....	602-262-7491
council.district.6@phoenix.gov	
Carlos Galindo-Elvira, District 7.....	602-262-7492
council.district.7@phoenix.gov	
Kesha Hodge Washington, District 8.....	602-262-7493
council.district.8@phoenix.gov	
Garbage/Trash Service.....	602-262-6251
Landfill/Disposal Information.....	602-262-6251
Recycling.....	602-262-6251
Water/Wastewater.....	602-262-6251

Published by the City of Phoenix
Communications Office
200 W. Washington St.
Phoenix, AZ 85003
602-262-7176
phoenix.gov

For alternate format/reasonable
accommodations, call 602-262-7176
or 7-1-1 Friendly.
Find us online at
www.phoenix.gov

*All numbers are in 602 area code
unless indicated*

Abandoned Vehicles

Streets, Alleys.....	262-6151
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ADA Concerns.....262-7486

Airport (Sky Harbor International)

24-hour Switchboard.....	273-3300
Noise Information.....	844-244-7430
Paging.....	273-3456
Parking.....	273-4545

Alley

Repair or Grading, Hazards,	
Permit for Dust Proofing.....	262-6441
Trash in Alley.....	262-6251

Animals

Barking Dogs.....	262-6466
Dead Animal.....	262-6791
Dog Licenses	
(Maricopa County).....	506-7387
Horses-Lot Too Small.....	534-4444
Rabies (Maricopa County).....	506-7387

Annexations.....256-3245

Arson

Report Arson-caused	
Fires.....	26-ARSON, 262-6774

Arts & Culture.....262-4637

Blight/Property Maintenance

Violations.....	534-4444
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Blue Stake (811).....	8-1-1 or
(call before you dig).....	263-1100

Budget & Research.....262-4800

Building Inspection & Permits

(See Construction Permits)

Buildings, Open/Vacant.....534-4444

Building Safety

Non Permitted Construction.....	262-7884
Permit Records.....	262-7800

Bus & Alternative Transit Services

Phoenix Dial-A-Ride.....	253-4000
Ride Share (carpool/vanpool).....	262-7433
Reduced Fare Certification	
(youth 6-18, seniors 65 and	
older, and persons with	
disabilities).....	253-5000
Route & Schedule	
Information.....	253-5000
Taxi Programs (for seniors &	
people with disabilities).....	801-1160

Cable TV

If problems aren't resolved	
by cable companies.....	495-0102

C.A.R.E.S. (PHX).....262-6251

City Clerk.....262-6811

City Council.....262-7029

Mayor Kate Gallego.....	262-7111
District 1 Ann O'Brien.....	262-7444
District 2 Jim Waring.....	262-7445
District 3 Debra Stark.....	262-7441
District 4 Laura Pastor.....	262-7447
District 5 Betty Guardado.....	262-7446
District 6 Kevin Robinson.....	262-7491
District 7 Carlos Galindo-Elvira.....	262-7492
District 8 Kesha Hodge Washington.....	262-7493

City Court (See Municipal Court)

City Manager.....262-6941

City Prosecutor.....262-6461

College Depot.....261-8847

Community & Economic Development.....262-5040

Conservation (water).....261-8367

Construction Noise

General Information.....	262-7811
After Hours.....	320-1071

Construction Permits

Commercial Property.....	262-7811
On Private Property.....	262-7884
On Right of Way.....	262-6551

County (See Maricopa County)	Fire Administration.....262-6297	Volunteer Income Tax Assistance (VITA) Program262-4520
Damage Claim Against the City262-5054	Fire Prevention.....262-6771	
Dial-A-Ride253-4000	Fire Department Ambulance Billing Information.....261-8414	Libraries
Eligibility process.....716-2100	Flood Information	Burton Barr Central Library -
Disabled Services (Special Populations)	Flood Plain Management (zones).....262-4960	1221 N. Central Ave.....262-4636
Dial.....7-1-1 Friendly	Garbage262-6251	Acacia -
Discrimination Complaints262-7486	Barrel Repair	750 E. Townley Ave.....262-4636
Domestic Violence534-2120	Green Barrel/Alley Collection	Agave -
Drainage	Household Hazardous Waste	23550 N. 36th Ave.....262-4636
Clogged Street Drain.....262-6441	Illegal Dumping	Century -
Drainage Plan Review	Recycling (blue barrel/drop off)	1750 E. Highland Ave.....262-4636
Project Engineering.....262-6551	Trash Services	Cesar Chavez -
Flood Plain Management.....262-4960	Transfer Stations	3635 W. Baseline Rd.....262-4636
Dust	Graffiti on Public Art262-4637	Cholla -
Complaints - (Maricopa County	Graffiti Reward Hot Line262-7327	10050 Metro Pkwy. East.....262-4636
Air Quality Department).....372-2703	Graffiti Busters534-4444	Desert Broom -
Permits - (Maricopa County	Graffiti in Parks262-6862	29710 N. Cave Creek Rd.....262-4636
Air Quality Department).....506-6010	Head Start262-4040	Desert Sage -
Vehicles on Private	Historic Preservation261-8699	7602 W. Encanto Blvd.....262-4636
Unpaved Lots.....534-4444	Household Hazardous Waste	Harmon -
Illegal Alley Traffic.....262-6151	General Information.....262-6251	1325 S. Fifth Ave.....262-4636
Elections – City of Phoenix262-6837	Housing	Ironwood -
Maricopa County.....506-1511	Assistance for Low-Income	4333 E. Chandler Blvd.....262-4636
Employment	Residents.....262-6794	Juniper -
City Human Resources Department	Discrimination.....262-7486	1825 W. Union Hills Dr.....262-4636
General Information.....495-5700	Housing Program Assistance.....534-1974	Mesquite -
Discrimination.....262-7486	Public Housing.....262-6794	4525 E. Paradise
AZ at Work	Human Services	Village Pkwy. North.....262-4636
One-Stop Career Centers.....262-6776	C.A.R.E.S. (PHX).....262-6251	Ocotillo -
Environmental Programs	Community Services Program...262-4520	102 W. Southern Ave.....262-4636
Office256-5669	Family Services Centers:	Palo Verde -
Equal Opportunity262-7716	4732 S. Central Ave.....534-4732	4402 N. 51st Ave.....262-4636
Business Certification.....262-6790	914 W. Hatcher Road.....495-5229	Saguaro -
Discrimination Complaints	3454 N. 51st Ave.....262-6510	2808 N. 46th St.....262-4636
(employment, fair housing,	Senior Nutrition Meal Program...262-4520	South Mountain -
public accommodations).....262-7486	Senior Service Intake Line.....262-6631	7050 S. 24th St.....262-4636
S/DBE Certification.....262-6790	Emergency Utility & Rental	Yucca -
S/DBE Contract Compliance.....495-0887	Assistance.....534-AIDE(2433)	5648 N. 15th Ave.....262-4636
Family Advocacy Center534-2120	Illegal Dumping262-6251	Renew Materials.....534-6666
Child Abuse.....534-2120	Illegal Dumping (Washes)262-6441	Licenses & Permits
Domestic Violence.....534-2120	Information	Liquor Permits
Sexual Assault.....534-2120	City Switchboard.....262-3111	Bingo Licenses.....262-4638
Fences	Internetphoenix.gov	For Private Citizens at
In Disrepair or Over-height.....534-4444	Keep Phoenix Beautiful262-4820	Park Facilities262-6861
Permits.....262-7811	Landlord & Tenant Program ...262-7210	Privilege (Sales) Tax Licenses...262-6785
Film Office262-4850		(including annual license fee information)
Fires		Regulatory Licenses:
To Report Fires.....9-1-1		Auctions, Massage,
		Second Hand.....262-4638
		Sidewalk Vending
		(downtown).....262-4638
		Street & Mobile Vendors.....262-4638
		Lot Splits261-8235
		Maricopa County Government
		Information506-3011
		Mayor262-7111

**Mayor's Commission on
Disability Issues**.....262-7716

Municipal Court

General Court/Case
Information.....262-6421
Jury Information.....534-9931
Orders of Protection/Injunctions
Against Harassment/Vicious
Animals.....262-7120

Neighborhood Services Department

General Information.....534-4444
Community Development.....534-4444
Housing Rehabilitation.....534-4444
Neighborhood Preservation.....534-4444
Neighborhood Specialist
Program.....534-4444

Odor-Industrial & Commercial

(Maricopa County
Environmental Services).....372-2703

Orpheum Theatre.....262-7272

Parking Tickets.....262-6785

Parks & Recreation.....262-6861

Community Centers &
Recreation.....262-6862
(See Human Services for other centers)
Aquatics.....534-6587
North Mountain Parks
(group reservations).....495-5458
PAC After School Program.....262-7370
Papago Park
(group reservations).....495-5458
South Mountain
(group reservations).....495-5458
Golf Courses
(general information).....262-6861
Aguila.....534-6823
Cave Creek.....534-6823
Encanto (18 hole).....534-6823
Encanto (9 hole).....534-6823
GCU.....623-846-4022
Palo Verde.....534-6823
Papago.....275-8428
Natural Resource Division.....495-5458
Park Rangers.....262-6861 or 495-5458
Parks.....262-6862
Automated phone directory...262-6861
Phoenix Center for the Arts -
1202 N. Third St.....254-3100
Pueblo Grande Museum &
Cultural Park -
4619 E. Washington St.....495-0901
Recreation Program
Information.....262-6861
Softball Programs.....262-6483
Tennis Center -
6330 N. 21st Ave.....249-3712

PHX 11/know99 (city TV).....261-8937

Phoenix Convention Center...262-6225
Box Office.....262-7272

Phoenix Human Relations

Commission.....262-7716

Phoenix Women's

Commission.....262-7716

Planning & Development.....262-7131

General Plan.....262-6882

Police

Auto Theft.....262-6674
Blockwatch.....495-0597
Centralized Booking.....262-6657
Chief's Office.....262-7626
Community Relations.....495-5976
Crime-Free Multi-Housing
Program.....495-6897
Crime Stop.....262-6151
Drug Activity
(anonymous reports).....426-1231
Explorers Program.....534-6834
Fingerprinting (public).....534-1127
G.R.E.A.T. Program.....495-0431
General Information.....262-7626
Violent Crimes (assaults, gangs,
homicide, robbery).....262-6141
Impounded Property.....261-8371
Liquor Establishment
Complaints.....438-6625
Museum.....534-7278
Police Precincts
Black Mountain.....495-5002
Cactus Park.....495-5009
Central City.....495-5005
Desert Horizon.....495-5006
Estrella Mountain.....495-5003
Maryvale.....495-5008
Mountain View.....495-5007
South Mountain.....495-5004
Professional Standards Bureau
(complaints, commendations).....262-4580
Records Information for Public
(accident reports, police
reports, statistics).....534-1127
Reporting Crime to Police
Emergencies.....9-1-1
Non-emergencies.....262-6151
Reserves Program.....534-9000
Silent Witness.....480-948-6377
or.....1-800-343-TIPS
Speeding & Recurring
Traffic Issues.....534-SPEED (7733)
Traffic Enforcement Information
North.....495-5001
South.....495-5855
Traffic Safety Complaints,
Neighborhoods.....534-7733
Vehicle Impounds.....262-7905
Vehicle Permits (overdimensional,
overweight vehicles).....262-6099

Potholes.....262-6441

Private Property

Right-of-Way Widths and
Lot Dimensions.....256-3487

Public Transit

Phoenix Dial-A-Ride.....253-4000
Light Rail Information.....253-5000
Ride Share (carpool/vanpool)...262-7433
(See also Bus Service)

Purchasing.....262-7181

Prospective City Suppliers.....262-1819

Real Estate Division.....262-6267

Recycling

(blue barrel/drop off).....262-6251

Redevelopment Programs.....262-5040

Renter/Landlord Counseling.....262-7210

Retirement Services.....534-4400

Ridesharing.....262-7433

Senior Programs

Senior Centers.....262-7379

Sewers (Sanitary)

Clogged Sanitary Sewers
Weekdays,
6 a.m. to 4:30 p.m.....262-6691
Nights, Weekends, Holidays.....261-8000
Sanitary Sewer Improvement
Districts.....262-4053
Sewer Tap Application.....262-6551
Sewer Billing Information.....262-6251

Sidewalks

Information.....262-4053

Signs

Illegal Signs.....534-4444
Regulation & Permits.....495-0301
Sign Violation Hot Line.....534-4444

Sister Cities.....534-3751

Snake Removal

Phoenix Herpetological
Society.....550-1090
Arizona Herpetological
Society.....480-894-1625

Social Assistance

Emergency Food, Clothing,
Transportation or
Counseling.....262-6666

Special Assessment

Payments.....262-6876

**State of Arizona
Government**.....542-4900

Storm Drains, Lines

Clogged.....262-6441
Illegal Dumping, Water.....262-6441
Information.....256-3190

Storm Flooding – Streets & Alleys

(24 hours).....262-6441

Street Lighting Installation,

Repairs, Maintenance.....495-5125

Streets

Abandonment of Alleys.....256-3487
Block Party Permit.....534-5369
Flooding (24 hours).....262-6441
General Repair or Grading.....262-6441
Improvement District
(local streets).....262-4053
Request for Closure.....262-6235
Request for Marking Streets &
Crosswalks.....262-4659
Street Hump Program.....262-4659
Street Sweeping (including
glass, accident debris).....262-6441
Visibility Blocked at
Intersection.....262-4659

Symphony Hall Box Office.....262-7272

Taxes

Property Taxes (County).....506-8511
Tax & License
Information Line.....262-6785
Tenant (Renter) Information.....262-7210

Traffic & Parking.....262-4659

Traffic Court - Civil & Criminal
Cases.....262-6421

Traffic Signals

Request for Installation.....262-4659
Report of Damage or
Malfunction (24 hours).....262-6021

Traffic Signs

Installation, Damage Report.....262-4659
Downed Stop Signs.....262-6449

Trash Services.....262-7251

Trees Maintained by City Only

Trimming, Removal or.....495-3762
Permit for Planting
in Right of Way.....534-9898
Trees in Street (overgrown).....262-4659

Utilities.....8-1-1 or
(Before you dig -
formerly Blue Stake).....263-1100

Vehicles

Abandoned, Public Property
(streets/alleys).....262-6151
Inoperable, Private Property.....534-4444

Village Planning

Committees.....534-3753

Volunteering

Blight Busters.....534-4444
Boards & Commissions.....262-7111
Fire Cadets.....534-4488
Head Start Program.....262-4040
Libraries.....534-6623
Parks/Recreation.....262-6862
Police Reserves Program.....534-9000

Reading.....256-4388

Voter Registration

Maricopa County.....506-1511

Water

City Services Bill
(past & current).....262-6251
Emergency (nights,
weekends, holidays).....261-8000
8 a.m. - 5 p.m.
Monday through Friday
New Accounts, Turn-offs.....262-6251
Pressure or Quality.....262-6251
Stormwater Hotline.....256-3190
Water Conservation.....261-8367
Water in Streets/Irrigation
Flooding.....262-6251
Water Leaks, Broken Hydrants
& Water Mains.....262-6251
Water Meters & Taps.....262-6551

Weeds/Grass Over

6 Inches High.....534-4444

Women's Commission.....262-7716

Youth Programs

Library (Burton Barr).....262-6625
Parks & Recreation
After-School Programs.....262-7370

Zoning

Rezoning Applications.....262-7131
Variances & Use Permits.....262-7131
Violation Complaints.....534-4444

