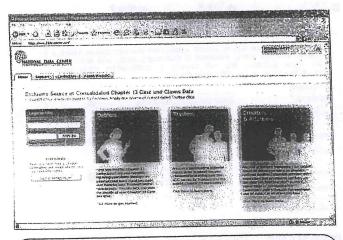
#### **REGISTRATION COMPLETE**

If you have correctly followed the 3 steps, a confirmation screen will appear stating you have successfully registered with the National Data Center.

⊕ You will automatically be re-directed to the National Data Center homepage. Once there, enter your Username and Password into the grey box in the upper left-hand corner.



**Helpful Hint:** Write down your Username and Password on a piece of paper and keep it in a safe place.

#### CONTACT THE NDC

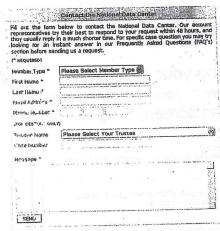
If you are having trouble registering for a new Username and Password please click on the "Contact Us" tab and fill out the requested information.

| Home S     | up | part   | Contact Us About the NDC |
|------------|----|--------|--------------------------|
| CONTACT US | 1  | OFFICE | LOCATION                 |
|            |    |        |                          |

Once in the "Contact Us" window, it is very important that ALL information is entered into the form. Providing the requested information will minimize the necessary steps in establishing a user account.

#### CONTACT THE NDC continued

 Be specific when writing your message so that your questions can be addressed promptly.



- Once you have input all the requested information, Click Send.
- ⊕ Please expect 1-2 business day response time.

The National Data Center handles Chapter 13 cases for the entire United States. We will respond to your request as quickly as possible.

You may also contact the National Data Center by calling (866) 938-3639. Please have the following information ready when calling the National Data Center:

- ⊕ Case Number
- Social Security Number
- ⊕ Email Address

NOTE: The National Data Center (NDC) consolidates data from a majority of Chapter 13 Trustees. This information is sent to us by the Chapter 13 Trustee and then posted on www. 13 datacenter.com for debtors to access. This data is also made available to creditors that have an interest in a particular case. Specific questions about your Chapter 13 case must be directed to the Chapter 13 Trustee assigned to your case.



# HOW TO ACCESS YOUR CHAPTER 13 CASE INFORMATION ON THE INTERNET

Welcome! This website resource has been made available by your Chapter 13 Trustee to give you the latest information as you carry out your Chapter 13 payment plan. The service is free to debtors to help you clearly monitor the progres you are making toward your financial recovery. To view your case online, you must register for a Username and Password on our website, www.13datacenter.com.

To begin, enter www.13datacenter.com into your Internet browser and locate the box below

#### ATTENTION

Have you have filed a Chapter 13 bankruptcy and would like to view your case information?

GET STARTED NOW

#### **NEW USER**

You are a New User if you have never accesse your case information on either www.ndc13.com or www.13datacenter.com websites.

⊕ Click on the button "Get Started Now" to register for a Username and Password.

#### **GETTING STARTED**

Please have the following information with yo when registering for a Username and Passwo

Your Chapter 13 Bankruptcy Petition

## DEBTOR REGISTRATION FOR CASE ACCESS

### STEP 1

After Clicking on "Get Started Now" you will be asked a series of questions to confirm your identity.

| Enter Case Info   | rmation | Security Questions | Create User Account                                       |
|---|---------|--------------------|---|
| In order to gain a<br>first verify certain<br>appears on your o |         |                    | case information you must<br>Il information exactly as it |
| (* REQUIRED)  |         |                    | ter additionally we                                       |
| First Name *  |         |                    | 0.75 9719   |
| Last Name *   | [       |                    | 6   |
| Case Number *   | (xx     | ххххх              | 0   |
| SSN *   | ххх     | - xxxx             | 6   |
| SUBMIT  |         | -124               | FAMILY SECTION  |
| * * * * * * * * * * * * * * * * * * *                           |         |                    |   |

It is very important that you enter your nformation **EXACTLY** as it appears on your petition: your first and last name, case number and social security number.

VOTE: Your case number must be 7 digits.

Ifter you have entered all the requested nformation, Click Submit. If your information vas entered incorrectly you will return to the 1. Please re-check your information and lick Submit again.

f you receive multiple error messages please use the form on the "Contact Us" tab. An IDC representative will contact you by email o assist.

## STEP 2

After submitting your information on the first screen you will be taken to the second screen, Step 2.

| Enter Case Inform                     | nation Security Questions   | Create User Account  |
|---------------------------------------|---|----------------------|
| Please select the conformation appear | orrect choice from each of three<br>s on your court issued petition | e lists below as the |
| REQUIRED)                             |   |                      |
| Creditor Name *                       | Choose Your Correct Credit  | tor Name.            |
| Mailing Address *                     | Choose Your Correct Mailin  | g Address 📳 🛈        |
| Trustee Name *                        | Choose Your Correct Trust   | ee Name              |
|                                       |   |                      |

**CREDITOR NAME** – Please select one of the creditor names listed. The creditor name that you select must be one of the creditors listed on your petition.

**MAILING ADDRESS** – Please select your correct mailing address. The mailing address should be your personal mailing address, not the mailing address of the creditor.

**TRUSTEE NAME** – Please select the name of the Ghapter 13 Trustee that has been assigned to your case. The name of the trustee assigned to your case is on your petition. Click Submit.

## STEP 3

After correctly answering the questions on the second screen you will be taken to the third screen, Step 3.

|  | s please select a                              |
|--|--|
| , maximum 8 characters each,<br>You will receive a confirmat<br>Ir NDC User Account.   | ion email after                                |
|  |  |
| Between 5-8 Characters   | 0  |
|  |  |
| Between 5-8 Characters   |  |
| Control and as the Control and as an inches of the Control and as a second as  |  |
| And the first department between surface annual to the same and the sa |  |
|  | Between 5-8 Characters  Between 5-8 Characters |

USERNAME - Choose a Username that you would like to use to log on to view your case information. (maximum 8 characters)

**CONFIRM USERNAME** – Retype Username to confirm the Username you have chosen.

**PASSWORD** – Choose a password and enter it. (maximum 8 characters)

**CONFIRM PASSWORD** – Retype Password to confirm the Password you have chosen.

EMAIL ADDRESS - Enter your Email Address.

confirm email address - Re-type your Email Address to confirm the correct email address. Click Submit.