THE WATERS

Welcome to The Waters!
Move in Information Sheet

For ANY emergency call 911 immediately!!!

Alabama Power: www.alabamapower.com, Call (800) 245-2244 at least 24 hours in advance to arrange for your power to be turned on.

Dixie Electric Cooperative: www.dixie.coop, Call (888) 349-4332 or (334) 288-1163; Customers must complete and submit an application approximately 48 hours prior to receiving service.

Montgomery Water Works and Sanitary Sewer Board: www.mwwssb.com, Call (334) 206-1600; 2000 Interstate Park Drive, Montgomery, AL. You can register in person or on-line. Applications for service should be submitted at least 24 hours prior to requesting service. Please provide a copy of your lease, warranty deed, or settlement statement. NOTE: A picture ID for all individuals listed on the documents as owners/tenants is needed and something to verify social security number—ONLY one person needs to go to the MWWSSB office. Existing customers can transfer service to a new address over the phone for service disconnection and reconnection, within a 30-day window.

Alabama Wastewater Systems: www.alabamawastewater.com, Call (888) 323-3687; 849 Aviation Parkway; Smyrna, TN 37167; customercare@adenusalabama.com.

AMWASTE: Call (334) 625-1700; 1400 Porter Road, Sylvian Springs, Al 35118; customercare@amwaste.net. AMWASTE provides weekly collection of garbage, as well as weekly yard waste pickup on Thursday. Notify the company at least 2 business days before you need your container delivered.

Southeast Gas: www.southeastgas.com, Call (800) 660-8683 (24 hrs./day); Contact SEG at least 48 hours prior to your move-in date. You may complete your application via email or on the telephone.

WOW: Contact Jason Stanford jason.stanford@wowinc.com ASAP. Typically, they need two weeks' notice. Jason's cell number is (334) 746-8617, and he is our SINGLE point of contact with WOW. He will coordinate all aspects of new or transferred service. WOW does not respond to new service request for The Waters at any other phone number. If you are experiencing any difficulties, you can request a technician visit your home. They will come out and do an equipment test (their equipment and your equipment), determine which MBPS plan you are on and if it supports your usage patterns and complete a ping test to look for delays.

USPS Pike Road: www.usps.gov, Call (334) 215-0098 or (800) 275-8777; Change your address either online or in person; 1320 Pike Rd (just south of intersection with Vaughn Road). Contact Jennifer Akridge at the Information Center to obtain information about your mailbox and keys at The Waters. The mailbox rekey fee is $30.00.

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Montgomery County Revenue Commissioner: www.mc-ala.org, Call (334) 832-1250; 101 South Lawrence Street or 5447 Atlanta Highway (next to Judge of Probate office), 8-5 M-F; take your Recorded Deed to either location to place your property in your name. Be certain to request your homestead exemption if the house is your primary residence.

Pike Road School: pikeroadschools.org, Call (334) 420-5310; The Waters is zoned for Pike Road School for K- 12th grade. Contact PRS for enrollment information.

The Waters Assembly (Homeowners Association): www.TheWatersAssembly.com, Email Info@TheWatersAssembly.com, Call (334) 277-5551.

Town of Pike Road: www.pikeroad.us, Call (334) 272-9883 or email info@pikeroad.us. Located at 9575 Vaughn Road. Sign up for the Town's weekly e-newsletter on the website.

Montgomery County Sheriff's Office: Sheriff Derrick Cunningham, www.montgomerysheriff.com, Call (334) 832-4980, then press #1 for questions, information, or non-emergencies; in emergencies, always dial 9-1-1.

Pike Road Volunteer Fire Department (Waters) Station #5: www.pikeroadfire.com, Located on site at the entrance to The Waters. For emergencies call 9-1-1 immediately!

New Resident Orientation: To obtain a Resident Card, please contact The Assembly at (334) 277- 5551 to schedule a new resident orientation. Please visit our website: www.TheWatersAssembly.com for additional forms and information.

New Resident Note: All boats and golf carts must be electrically powered, registered with The Assembly and insured. Gas powered boats and golf carts are not allowed.