



PREFERRED CUSTOMER

2025 ANNUAL SERVICE & MAINTENANCE PLAN

Why purchase a Preferred Customer Annual Service and Maintenance Plan offered by Pliescott HVAC Services, LLC?

- ✓ Priority service response on all service calls.
- ✓ Reduced comfort complaints.
- ✓ Reduced cost on repair bills.
- ✓ Better indoor air quality.
- ✓ Extended HVAC equipment life expectancy through proper maintenance.

Annual Service & Maintenance Plan Coverage Details

General for all systems:

Check thermostat operation	Check temperature drop/rise	Check safety controls
Check and lubricate fan motors	Check fan blades for tightness	Clean or change standard air filters
Check wiring assemblies	Check electrical component connections	Check voltage/amperage
Check heat anticipators	Blow Out Thermostats	Check & Repair Ductwork Tape Seams
Replace Air Filters	Check zoning and IAQ controls	Replace control and sensor batteries

Air Purifier Cartridges and IAQ Media Filters will be invoiced separately at time of service unless custom priced into plan.

Air Conditioning/Heat Pump

Check Freon pressures	Clean and check condensate drains	Check expansion valve
Check reversing valve (heat pump)	Check auxiliary (heat pump only)	Clean and check condensate pan
Check crankcase heater (heat pump)	Check condenser and evaporator coils	Check operation & temp drop
Check Subcooling & Superheat	(*Refrigerant will be added if needed and included in service.)	

Gas & Oil

Clean and check gas burners	Clean and check pilot and pilot tube	Check flue and venting
Check flame baffle	Check manifold gas pressure	Check interlock switch
Set burner air adjustment	Check fan limit control	Check and set igniter gap
Inspect gas valve	Check combustion chamber	Check thermocouple/spark igniter
Test circulators/controls	Clean boiler sections	Check operation & efficiency
Clean and check burner and chamber	Clean or replace nozzle as needed	Change oil filter
Check flame baffle	Check oil pump	Test primary control
Set burner air adjustment	Check fan limit control	Check flue and venting

Check interlock switch
Test circulators/controls

Check and set igniter gap
Clean boiler sections

Check/clean cad cell
Check operation & efficiency

Dehumidifier / Humidifier

Clean and check drain lines
Clean solenoid assemblies
Clean air filters

Clean and check coils
Replace steam cylinders
Replace water filters

Clean and replace water panel
Clean steam vessels
Check operation

Rinnai Water Heater

Backflush heat exchangers
Check and clean comb fan
Check intake venting

Clean inlet water screen
Check gas pressures
Check exhaust venting

Check and clean gas burner
Clean and check drain lines
Check operation

(In addition to the above list maintenance being performed, this plan includes a **15% discount** on any parts used during any services performed outside of the annual service and maintenance. In addition only regular labor rates will be charged with no overtime or holiday charges. Also included is on call **24-hour service** for entire coverage period.)

2025 Annual Service & Maintenance Plan Rates

HVAC Systems

• Air Conditioning Only	\$ 371.39
• Heat Pump	\$ 436.59
• Gas & Oil Forced Air	\$ 425.25
• Gas & Oil Boiler	\$ 425.25
• Ductless Mini Split	\$ 392.18
• Ductless Multi Evap	\$ 523.53
• Dehumidifier / Humidifier	\$ 257.99
• Rinnai Water Heater	\$ 286.55

(Custom plan pricing available upon request for light commercial and large residential customers.)

Conditions and Limitations

1. This document represents all of the agreements between Pliescott HVAC Services, LLC and the owner.
2. Only equipment listed on this agreement is covered by this agreement.
3. This agreement is automatically cancelled if equipment is removed from the property without Pliescott's written consent.
4. Any material or labor supplied by Pliescott HVAC Services, LLC for work not covered by this contract will be paid for by the owner at Pliescott's then applicable rates.
5. Pliescott HVAC Services, LLC will not be responsible for any damage, loss or injury due to delays in providing repairs under this contract. Pliescott HVAC will not be responsible for any incidental or consequential damages in any event.
6. Any repairs not covered by this agreement will be invoiced to customer as per plan terms.
7. Owner agrees to operate the equipment according to manufacturer recommendations and not abuse the equipment in any way.
8. Owner to provide proper access to the equipment for servicing and further agrees to move any fixtures or partitions that interfere with reasonably convenient access to the equipment for servicing.

Contract duration

1. Contract will be in effect for a period of one calendar year from the starting date listed on this agreement.
2. Contract will be automatically renewed unless cancelled by owners or Pliescott HVAC at least 30 days prior to anniversary of start date.
3. This contract is transferable to another owner by written request to Pliescott HVAC Services, LLC and a \$25 transfer fee to be paid at the time of request.

HVAC EQUIPMENT COVERED

Equipment Type	Make	Model#	Serial#	Date Installed
1.				
2.				
3.				
4.				
5.				
6.				
7.				
8.				
9.				
10.				
11.				
12.				
13.				
14.				
15.				
16.				
17.				
18.				

This agreement is issued by Pliescott HVAC Services, LLC for the periodic inspection, maintenance, and repair as specified herein for the equipment owned by _____ ("The Owner"), and located at:

SERVICE ADDRESS

Name _____

Street _____

City _____ State _____ Zip _____

OWNERS HOME / BILLING ADDRESS

Name _____

Street _____

City _____ State _____ Zip _____

Home Phone _____ Work Phone _____

Payment Terms: \$_____ to be prepaid upon signing. Contract is automatically renewable on its anniversary date (starting date) unless cancelled by either party in writing at least 30 days prior to renewal. The owner will be billed 30 days in advance of renewal inclusive of any price increase. Coverage does not begin until contract is paid in full. This is a one-year annual agreement and is transferable by the owner as detailed above, however there will be no refunds, pro-rated or otherwise.

Owner's Signature _____ Date _____

Pliescott HVAC _____ Date _____

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