



Shark Bite Scuba®, LLC.

Email: Warranty@SharkBiteScuba.com

Limited Warranty

Shark Bite Scuba® provides 3 limited warranties that cover material and craftsmanship defects:

- The 10-year warranty covers 100% of the Tank Dolly's aluminum frame, stainless-steel axle, and stainless-steel hardware
- The 2-year warranty covers 100% of the Tank Straps and the Mesh Gear Bag
- The 1-year warranty covers 100% of the All-Terrain Tires and the Sand Tires

10-year aluminum frame warranty **consists** of the following components:

- Oval Handle
- Handle Shaft
- Tank Brace
- Tank Brace Shaft
- Pivot Box
- Weight Box
- Fin Holder
- Stainless-steel hardware
- Stainless-steel axle

10-year aluminum frame warranty **covers**:

- Material defects
- Craftsmanship defects
- Bending of the axle
- Visible fractures in the aluminum frame or welded joints
- Hardware (snap-buttons, nuts, bolts, cotter pins, and washers)

10-year aluminum frame warranty **does not** cover:

- Accidental damage
- Rust, corrosion, discoloring, and fading
- Powder coating (chipping, discoloring, or fading)
- Bending of the Fin Holder due to misuse, abuse, or neglect
- Bending of the Tank Brace due to overtightening of the Tank Straps or the Pivot Box's 3/8-inch (10 mm) bolt, as well as misuse, abuse, or neglect



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2-year Tank Strap warranty **consists** of the following components:

- STO-08D Tank Strap and buckle
- STB-34C Tank Strap and buckle
- DTS-28L Tank Strap and buckle
- Stainless-steel D-rings

2-year Tank Strap warranty **covers**:

- Material defects
- Craftsmanship defects

2-year Tank Strap warranty **does not** cover:

- Accidental damage
- Normal wear from appropriate use
- Discoloring and fading

1-year tire warranty **consists** of the following components:

- All-Terrain Tire, hub, bushings, and stainless-steel hardware
- Sand Tire, hub, bushings, and stainless-steel hardware

1-year tire warranty **covers**:

- Material defects
- Craftsmanship defects

1-year tire warranty **does not** cover:

- Accidental damage
- Normal wear from appropriate use
- Discoloring and fading
- Puncture of the Sand Tire

How to return The Tank Dolly® to Shark Bite Scuba® for warranty repair or replacement:

Terms defined:

- We, Our, Us (Shark Bite Scuba®, LLC.)
- You and Your (original customer)



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Limited Warranty

Step 1 of 4

Contact us by email and request a "Warranty Repair Authorization Number":

- You shall email Warranty@SharkBiteScuba.com and request a "Warranty Repair Authorization Number" before shipping a defective or damaged part(s) to us for warranty repair or replacement
- You shall provide a brief description of the defective or damaged part(s) and the type of damage the part sustained within the narrative of your email
- We might ask you to provide us with additional information if the damage to The Tank Dolly® was not clearly articulated
- We might ask you to photograph the defective or damaged part(s) and email the photograph(s) to Warranty@SharkBiteScuba.com before shipping the defective or damaged part(s) to us
- We will email you a "Warranty Repair Authorization Number" if we accept your warranty claim and provide you with shipping instructions
- If your warranty claim is denied the reason(s) will be articulated and alternative options will be presented to you for your consideration

Step 2 of 4

Warranty Repair Form:

- You shall complete the Warranty Repair Form (PDF download) before shipping the defective or damaged part(s) to us
- The Warranty Repair Form may be downloaded at SharkBiteScuba.com click the "Support-Warranty Repair Form"
- You shall write your "Warranty Repair Authorization Number" on the shipping label and Warranty Repair Form, or the returned part(s) will not be accepted by us and returned to you at your expense
- You shall provide a written description of the Warranty Repair Form describing the type of damage or craftsmanship defect(s)
- You shall provide a "Ship To" address for the repaired or replaced part(s) to be returned to you
- You shall place the completed Warranty Repair Form inside the shipping box with the returned part(s)
- We will not repair or replace any part under warranty **without** a valid Warranty Repair Authorization Number

Step 3 of 4

Shipping to us:

- You shall pay the shipping cost to us
- We will provide you our shipping address with the issuance of your "Warranty Repair Authorization Number."
- Our shipping address will be based on the type of repair or replacement required for the specific defective or damaged part(s)
- You shall write the "Warranty Repair Authorization Number" on the shipping label, or the package will be refused and returned to you at your expense



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Limited Warranty

Step 3 of 4 (continued)

- We recommend you use a reliable delivery service that will provide a tracking number and insurance such as UPS, FedEx, DHL, and USPS
- We are not responsible for a returned part(s) that are damaged in transit due to improper packaging, shipping methods, lost package, accidents, or Acts of God (Force Majeure)
- You shall require a signature for any package shipped to us
- You shall send the defective or damaged part(s) in a new or undamaged corrugated box with the appropriate burst strength rating based on the weight of the returns part(s)
- You shall use ample packaging material to protect the defective or damaged part(s), due to consequential damage resulting from inadequate packaging and shipping methods will not be covered by warranty
- You shall ship the defective or damaged part(s) to us with a tracking number and email the tracking number to Warranty@SharkBiteScuba.com within 24-hours of shipping

Step 4 of 4

Our method of shipping your repaired or replaced part(s) back to you:

- We will pay the return shipping cost back to you, but only within the continental United States
- You shall pay a shipping fee if your "Ship To" address is outside of the continental United States; The cost is based on your "Ship To" address, and the shipping fee (if applicable) will be included with the issuances of your Warranty Repair Authorization Number
- We ship all packages by UPS Ground or USPS with a tracking number
- An adult signature will be required to claim the package

Warranty policies and guideline:

- All warranties start from the date of purchase and conform to California and Federal laws
- You must keep your original sales receipt or invoice as proof of the date of purchase to receive warranty services
- Warranties are non-transferable (all warranties apply only to the person who first bought The Tank Dolly® and our accessories)
- Warranties do not cover consequential damage (the cost of repairing or replacing other property that was damaged when The Tank Dolly® and our accessories did not correctly function)
- We reserve the right to approve or deny a warranty claim based on the totality of the circumstances and physical evidence surrounding the defective or damaged part(s)
- We reserve the right to repair or replace the defective or damaged part at our discretion
- We reserve the right to send you a replacement part with self-installation instructions
- We reserve the right to require you to disassemble The Tank Dolly® and send us only the defective or damaged part(s)



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Limited Warranty

Step 4 of 4 (continued)

All warranties are invalid if the damage is caused by:

- Accidental damage
- Abuse
- Misuse
- Neglect
- Insufficient or improper maintenance
- Failing to follow The Tank Dolly's "Safe Use Instructions."
- Unauthorized person(s) conducting alterations, modifications, or repairs to any component of The Tank Dolly[®] or our accessories, without the express written consent of Shark Bite Scuba[®]

⚠ By using The Tank Dolly[®] or any of our accessories, you are agreeing to be bound by the terms of our limited warranties as listed above. Do not use The Tank Dolly[®] or any of our accessories until you have read the terms of the limited warranty. If you do not agree to the terms of the limited warranty, do use our product and return the product within our return period as listed in our return policy. The return policy is listed at Sharkbitescuba.com → Support → Warranty and Return Form.