



Shark Bite Scuba, LLC.

Website: SharkBiteScuba.com

Email: Warranty@SharkBiteScuba.com

Warranty Repair and Return Form

Warranty Repair
Authorization Number or
RMA Number

_____-_____-_____-

Step 1: Contact information

Customer's name: Last: _____, First: _____

Authorized dealer for Shark Bite Scuba®? No Yes: _____
Name of dive shop

Street address: _____ State: _____ Zip code: _____

Phone number: _____ Cell phone number: _____

Email: _____ Email: _____

Step 2: Product information

Date of purchase: Month: _____ Day: _____ Year: _____ **Purchased from: Select below**

Which model of The Tank Dolly® do you own?

- All-Terrain Tire Tank Dolly®
- Sand Tire Tank Dolly®

- SharkBiteScuba.com or trade show
- Dive shop:

Please list the dive shop's name, city, state, zip code, and phone number or the name of the trade show and year (i.e., Long Beach Scuba Show 2009)

Which Accessories do you own?

- Fin Holder
- Mesh Gear Bag
- All-Terrain Tire only
- STO-08D Tank Strap
- Sand Tire only
- Axle only
- DTS-28L Tank Strap
- STB-34C Tank Strap

Step 3:

Please describe the specific craftsmanship defect(s) and/or the damaged component(s) and how the damaged occurred.

⚠ For "returns only" must be within 30 days of purchase, include sales receipt or invoice. The returned item shall be undamaged and able to be sold as new.

Return only: Not damaged or defective (list reason for return) ⚠ **Do not** complete step 4 for a return only

Please complete the shipping information (step 4) on page 2



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____ - ____ - ____ - ____

Step 4: Ship To Name and Address

Please print clearly using CAPITAL or UPPER CASE LETTERS to avoid shipping errors

Customer's name: Last: _____, First: _____

Name of Business (if applicable): _____

Is the "Ship To" location a residence or business?

Street address: _____ Apt, Ste, Unit, or Space: _____

State: _____ Zip code: _____ Country (if not USA): _____

Phone number: _____ Cell phone number: _____

Email: _____ Email: _____

- **Please read and understand the Limited Warranty Policy as outlined at SharkBiteScuba.com → Support → Warranty) before shipping product to Shark Bite Scuba®**
- Failure to follow all the guidelines set forth by Shark Bite Scuba's Limit Warranty Policy will delay or prohibit repair and replacement of The Tank Dolly® or its accessories
- Returns for repair will not be accepted without a Warranty Repair Authorization Number, which will be issued by Shark Bite Scuba® by emailing: **Warranty@SharkBiteScuba.com**
- Shark Bite Scuba's "return product address" will be determined by the type of repair or replacement required
- Shark Bite Scuba® will provide our return address with the issuance of the Warranty Repair Authorization Number
- Place a copy of this form (Warranty Repair Form) in the shipping box with the returned product
- Shark Bite Scuba® reserves the right to approve or deny a warranty claim based on the totality of the circumstances and physical evidence surrounding the defective or damaged part(s)
- Shark Bite Scuba® reserves the right to repair or replace the defective or damaged part at our discretion
- All warranties are invalid if the damage is caused by misuse, abuse, accidental damage, neglect, insufficient or improper maintenance, failing to follow the Tank Dolly's Safe Use Instructions, Care and Maintenance Instructions, and normal usage wear

California state law requires the below information to be placed on all Warranty Repair Forms

A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed.

The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed.

If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws.