

TOP DOG



GROOMING

# Grooming Contract

Upon bringing your dog in, you are implicitly accepting and abiding by the terms of this contract.....

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- **The Dog should be fit and healthy. Any grooming of sick or elderly dogs is entirely at the owners risk. Grooming may expose underlying skin or health issues for which we cannot be held liable.**
- **The dogs vaccinations must be up to date. An unvaccinated dog can put itself and others at risk.**
- **It must be clearly understood and agreed that whilst every care and attention is given to your dog(s), that they are accepted at the owners risk. We have a duty of care for the welfare of your dog. In the event of injury or illness, a veterinarian may be required. Unless it can be clearly shown that we are liable, all costs in connection with and in the carrying out of their examination, shall be at the owners expense. We recommend pet insurance.**
- **Payment will be made on collection of your dog(s). Estimates are based on an average dog of that breed but also determined by coat condition and temperament. Owners must be aware that some dogs will require extra work and that this will be charged accordingly.**
- **Owners must drop off dogs at the time agreed. Late drop offs may incur a charge or have the appointment cancelled.**
- **We reserve the right to charge the full appointment fee to those who fail to give 24-hours notice re changes/cancellations and no shows.**
- **Owners must collect dogs at the time agreed. Uncollected dogs may be charged a sitting fee.**
- **Shaving of a dogs coat will change their appearance and the fur will be very short which may expose a pre-existing skin condition. Owners will be informed if the dog needs to be shaved before going ahead.**
- **We Reserve the right to refuse a dog that presents a risk of injury to itself or staff.**

