

Newsletter - Issue 1, June 2022

### INAUGURAL NEWSLETTER

We'd like to welcome you to our first newsletter, which will be emailed every other month. Our goal with this newsletter is to provide you timely and valuable information that you can utilize within your association. We will also provide useful information about Association Management Services, LLC.

We hope you enjoy this first issue. If you have ideas for future topics or any feedback, please let us know. We'd love to hear from you!

If you'd like to unsubscribe, please contact your Community Association Manager (CAM) via email or the Office Manager at (850) 231-6004.

# COMMON ASSOCIATION PITFALL: ADEQUATE INSURANCE COVERAGE



In our decades of association management experience, we have worked with associations that have experienced issues when changing over to our services. We have found one common issue is not having adequate insurance coverage for their community. To ensure our communities are properly covered, our CAMs take steps to protect you.

**Step 1:** When a community is a new customer, the assigned CAM reviews the association's insurance policy for adequate coverage.

**Step 2:** If the insurance is not adequate, the CAM works with the insurance agent to requote the policy to include the necessary coverage.

Unfortunately, our CAMs have discovered associations without adequate insurance coverage. Not only does this increase potential risk to your community, it also may change the association's budgeting plans. For example, if additional insurance is needed, then the association will need to pay more for that coverage, meaning other items that had been budgeted may need to be re-evaluated to accommodate the increased insurance premium. If you have questions about your community's insurance, please contact your CAM.

# **OUR MISSION**

To be the local leader in association management by providing the highest level of service to all of our associations and their members.

## **GIVEAWAYS!**

Who doesn't love free stuff? Each month, we will be giving away various gifts, from gift cards to beach-themed giveaways and more.

For your chance to win, like or follow Association Management Services on Facebook. You'll be entered into our monthly random drawings.

#### HOMEOWNERS PORTAL

Did you know we provide our association members an online "Homeowners Portal," allowing members a fast, easy, and secure way to pay dues and other charges online, view payment history, submit architectural reviews, communicate faster with your CAM, and view various documents.

We are excited to offer this unique service to our associations and members through our vendor, AppFolio. Members can login by using their email and individually created password. You can access your online portal from any mobile device by downloading our mobile app or visiting our website and clicking on the "Homeowners Portal" page.

# RESOURCES AVAILABLE

Have you ever wanted additional resources and information related to Association Management Services? We're proud to offer a "Resources" page on our website, not only for our associations and members, but for anyone who may have questions related to association management.

To visit this page, click the link or go to: camams.com/resources.

# ARE YOU PREPARED FOR HURRICANE SEASON?



Hurricane season officially began June 1, and now is a good time to ask yourself if you're prepared. To learn more about hurricane season and how to prepare yourself and your home, visit www. noaa.gov/hurricane-prep.

As you continue to prepare for this season, please know that we are here to help and have weathered decades of hurricanes with the communities we serve. If a hurricane were to impact our area, we have emergency plans and procedures in place to assist our communities and members in their time of need.

Remember, our 24/7/365 Emergency Service is always available.

#### WHAT IS A CAM?

CAM stands for Community Association Manager. With our company, one CAM is assigned to handle or coordinate the needs of your association, and he or she will respond timely and accurately to the requirements of your association. Our CAMs are all licensed in the State of Florida by the Department of Business & Professional Regulation.

In fact, the State of Florida has a search tool to verify licenses. The site is: www.myfloridalicense.com. You can use the search button labeled "Verify a License" to search by name, license number, city or county, or license type.



# PROUD TO BE LOCALLY OWNED

Did you know we're locally owned? We have been operating in our area for two decades, and we believe that our firsthand knowledge of and insight into our communities helps us better serve our associations. We live, work, and play right here in our community.

We have two local offices in Santa Rosa Beach and Pace, which house our team. Feel free to stop on in and visit us.

# WE PRIDE OURSELVES ON:

Timely & Accurate Reports • Word-of-Mouth Referrals
24/7/365 Emergency Service • High Staff Tenure
Timely Telephone Response • Being Proactive, Rather than Reactive
Certified Knowledge of Florida Statutes • Locally Owned & Operated

