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| Morgan Templar Chief Data Executive/Senior Vice President Strategy · Governance · Transformation  | morgantemplar@gmail.com • (540) 514-1106www.morgantemplar.com www.linkedIn.com/in/morgantemplar/Chester, WV 26034 |

* Accomplished Executive with proven success changing culture and delivering successful transformations
* Leading through influence – Consensus builder bringing deep experience in both business and technology organizations applying empathy and unifying strategies
* Effective in delivering quality improvements in data making it understandable, available and useful
* Recognized for building strong teams of highly engaged leaders and individual contributors
* Technically proficient leading Business and Technology teams in Cloud Operations, Software Engineering, Data Management, Agile Development, Database Management, SaaS, Data Architecture and Modeling, & Business Intelligence/ Reporting – Willing to roll up my sleeves when needed
* Strategic mindset bringing roadmaps, blueprints, playbooks and capabilities to life
* Transformation Agent who streamlines business and data management product delivery and operations
* Author of two best-selling books: “Get Governed: Building World Class Data Governance Programs” and “A Culture of Governance”

**Executive Highlights**

* Digital Transformation leader launched a $200M information management platform in a multi-tenant, multi-cloud environment at Highmark Health
* Continuous improvement of Data Assets & Quality – Bolstered the data product development process to 98% accuracy by dramatically reducing engineering defects by 73% at HM Health Solutions
* Recognized for a perfect score on the 2020 Employee Engagement survey on the questions “I know what is expected of me” and “Someone at work cares for me” at Highmark Health
* Elevated the Net Promoter score by 15 points by fostering close collaboration with platform clients on data strategy roadmap development and execution at HM Health Solutions
* Minimized Risks of regulatory and privacy litigation by successfully launching a $30M data privacy and member consent alignment program, resulting in savings over $100 Million at Highmark Health
* Strategy of Agile Development and Governance optimized the provider data value ratio by 5% at Cigna
* Led product focused provider data transformation program with matrixed teams moving data from mainframe to data lake in 15 months allowing mainframes to be decommissioned at Blue Shield of California

**Professional Experience**

**Get Governed LLC,** Pittsburgh, PA Mar 2018 – Present

CEO & Chief Data Evangelist

Get Governed furthers the education and knowledge of Data as a discipline. Get Governed LLC holds the IP rights on my original content, including books, learning aids, data products and speaking engagements.

* Member EDM Council – Data Valuation and ROI of the Data Office, Cloud Data Management Framework workgroups and co-author of published papers
* Thought leader in the Data & Analytics community with an emphasis on best practices and leading from the front
* Mentor and champion for Women in Data and Women in Tech – Strong advocate for DEI initiatives
* Consults on data software, program design, change management, and fostering trust of data assets
* Evangelize data culture & literacy, data strategy, data architecture & engineering, data governance, mastering data, and data quality
* Activities include coaching, mentoring, speaking, writing and serving on boards of organizations

**Highmark Health / HM Health Solutions, Inc.,** Pittsburgh, PA Sep 2019 – August 2022

Vice President, Data & Information Management

Drove enterprise digital and data transformation innovation launching new data products that delivered incremental revenue growth and operational cost reduction

* Launched development of a robust $200M information management platform in in a multi-tenant, multi-cloud environment (Google Cloud, Snowflake AWS, Azure), encompassing data governance, classification, tagging, modeling, engineering, quality, master data management, data warehousing and user experience
* Managed the end-to-end data pipeline, from onboarding new data sources through data operations to self-service analytics
* Held P&L accountability for a $175M annual product portfolio
* Lessened the data product expenses by 20% by instituting efficient CI/CD data processes that expedited product development and delivery
* Bolstered the data product development process to 98% accuracy by dramatically reducing defects by 73%
* Fostered trust-based relationships with platform health plan customers and internal business units to inform and develop aligned data strategies raising Net Promoter Score by 15 points
* Minimized organization-wide regulatory and privacy litigation risks by successfully launching a $30M data privacy and member consent alignment program, resulting in savings over $100 Million
* Championed Interoperability principles and led Platform Interoperability initiatives in REST and FHIR protocols
* Directed the development and integration of the Enterprise API Standard Methodology, championed API First
* Recognized for a perfect score on the 2020 Employee Engagement survey on the questions “I know what is expected of me” and “Someone at work cares for me”
* Won the “2020 Global Top 100 Innovators in Data and Analytics" Award from Corinium Global Intelligence

**Cigna,** Hartford, CT Jan 2019 – Aug 2019

Provider Data Governance Officer

Directed the global data governance of the data architecture, delivery and management.

* Developed and executed an effective Data Governance Strategy and Implementation Plan to achieve company-wide adoption of data governance principles
* Accountable for the governance of 1.2M providers’ data with over 32 billion data elements with multinational scope
* Played the instrumental role of Data Governance Leader of all provider data intake and design of data objects and business capabilities enhancing business usability of information
* Optimized the provider data value ratio by 5% by implementing comprehensive backlog development practices to evaluate product delivery value effectively leverage strong client engagement and feedback
* Reviewed and approved projects and programs based on their business value
* Fostered consensus building between data delivery stakeholders
* Managed and trained a high performing team

**Blue Shield of California,** Rancho Cordova, California Apr 2013 – Oct 2017

Director, Business Solution Architect

Led the strategic planning and execution of Provider Data programs, projects, and governance to drive higher data availability and scalability. Development and delivery of innovative business solutions for provider data management and analytics.

* Developed and launched Enterprise Data Governance and Chaired the Data Stewards Council for two years
* Fostered adoption of data management best practices throughout the enterprise
* Maximized innovative solutions for provider data management and cross-functional change management
* Leveraged relationships to drive cohesive integrated business process design
* Instituted key data quality dimensions and metrics by managing multi-domain teams to evaluate the performance of three critical payer systems – Provider Information Management, Claims, and Network Management Operations
* Accelerated product standardization by developing a 3-year roadmap in conjunction with key vendors, including 80% automation enablement and product standard versions
* Established data analytics capabilities integrating process mapping with two-week service level agreements, KPIs, formal intake and prioritization processes, utilizing Agile development methods
* Launched a new provider data management system in 15 months, six months earlier than expected, including integration to claims, HMO and PPO pricing engines, and enterprise data lake leveraging strong client engagement, strategic planning, and data management expertise
* Successful data transformation supported the full decommissioning of the mainframes in 2017

**Valley Health System**, Winchester, Virginia Dec 2009 – Aug 2012

Corporate Director – Provider Services

Medical Staff Services Director – Provider Contracting, Credentialing, Hospital Privileging, Oversight of owned clinics and employed personnel, Provider Data and Systems, Provider Liaison (6 Hospital System)

* Eliminating duplication of effort for 30% of providers credentialing by introducing centralization of credentialing
* Created physician and student onboarding, Authored Policy & Procedure standards, Facilitated Physician Governance/Peer Review, Provider and Vendor Contract Negotiation
* Achieved 100% Compliance audit scores from CMS, NCQA, and Joint Commission
* Information System Management, P&L Responsibilities

**Additional Experience**

**Strategy Principal,** Datum Strategies LLC, Annapolis, MD

**Senior Advisor, Program/Project Management**, Dell Services at Harvard Pilgrim Health Care, Wellesley, MA

**Operations Manager/ Business Analyst Lead Consultant,** Coventry Health Care, Harrisburg, PA & Salt Lake City, UT

**Certifications**

**Certified SAFe Agile Leader**, SAFe Agile 5, 2020

**INFO** Designation – Information Coalition, 2018

**Six Sigma Green Belt** - 2015

**CPMSM** – Certified Professional in Medical Services Management, National Association Medical Staff Services, 2010 - 2013

**Lean Certified** – Healthcare and Hospitals - 2009

**SEC Licensed Series 7 and Series 63** (Utah, Illinois), 1987 - 1997

**Education**

**Master of Science in Healthcare Administration**, Ohio University, Athens, OH

**Bachelor of Science in Public Relations**, University of Utah, Salt Lake City, UT

**Chief Data Officer Certificate**, Carnegie Mellon University, Heinz College Executive Education, Pittsburgh, PA

**Board Membership & Affiliations**

**Executive Board Member**, Swoon Consulting, May 2022 – Present

**EDM Council**, CDMC+ and Data Valuation special interest groups, Jan 2023 - Present

**VP Member**, Chief, June 2022 – Present

**Global Board of Advisors,** Business of Data, Corinium Global Intelligence, Aug 2020 – Dec 2022

**Industry Advisory Board Member**, University of Utah School of Medicine, Biomedical Informatics Post-graduate program, June 2020 – Aug 2022

**Chairman of the Board,** American Red Cross, Top of Virginia and Shenandoah chapters, July 2010 – Aug 2012

**Appearances, Publications**

### Sought out Keynote Speaker, Author of articles and publications, and Contributor to research papers.

### Full list can be viewed on [https://www.morgantemplar.com](https://www.morgantemplar.com/)

**Technology**

Experienced executive leading teams utilizing a wide variety of software and technologies:

**CLOUD:** Google GCP, Snowflake (AWS, GCP), Microsoft Azure, Red Hat Open Shift, Oracle Exadata, Edge servers

**ENGINEERING:** Big Query, Databricks, Graph QL, SPARK, Informatica BDM, Axway API, Apigee API, Yellowbrick, Oracle, Golden Gate, Informatica CDC, .NET, Python, Java, SAS, Denodo - Data Virtualization, Informatica Powercenter, Message Broker, MQ and MFT, Sterling sFTP, SQL Developer, SSIS, Axway Gateway, Springbok, SMILE CDR, FHIR, HAPI FHIR, PEGA, Github, Gitlab, Netezza, Cobol, EDI, Kafka, Red Hat BRE/JBOS

**DATA MANAGEMENT:** Informatica EDC, Collibra Data Governance - Lineage, Classification, Glossary, Manta, Collibra Data Quality, Informatica Master Data Management, Informatica Information Data Quality (IDQ), Informatica Quality Analyst, IBM Initiate MDM, IBM Infosphere MDM, One Trust, Erwin Data Modeling, IBM Spark object management

**BUSINESS SYSTEMS:** Facets, McKesson / Change Healthcare Network Management System, EPIC, NASCO, Cactus, Medkinetics, CAQH, NPDB, OIG/SAM, NPPES, SharePoint, MS Teams, Google office, Microsoft Office, Medium, Clubhouse, Mural, Trello, Workday, LinkedIn, Access

**AGILE DEVELOPMENT:** Atlassian JIRA, Version One, Digital AI, Agility, Trello, Planview, Acclaim, Agility.io, Github

**DATABASES:** GCP Big Query, Teradata, DB2, Mongo DB, Cloudera, Apache Hadoop, Oracle, Netezza, Facets, NASCO, Cobol Mainframe, Neo4J, Snowflake, Hortonworks

**SaaS:** Salesforce, Peoplesoft, Workday, JIVE, many vendors including vendors for Robotic Process Automation

**BUSINESS INTELLIGENCE/REPORTING:** Business Objects, Documentum, SQL, Toad, My SQL, SAS BI, Cognos, Power BI, Tableau, Qlik, Qlikview, Python, R Studio, Looker, Oracle BI, Planview, Microstrategy

**Skills List:**

Data Management Executive, Executive Leadership, Technology Executive, Technology Leadership, Information Management Executive, Information Technology Management, Business Information Management, Information Systems Management, Enterprise Information Management - EIM, P&L Accountability, Balance Sheet, Growth, Public Speaker, Industry Thought Leader, Building Leadership Teams, Strategy, Innovation, Planning, Roadmaps, Software Development Leadership, Data Engineering Leadership, Data Governance, Product Management, Data Marketplace, Data Standards, Data Management, Information Governance, Data Classification, Data Catalog, Data Lineage, Data Quality, Master Data Management, Digital Transformation, Technology Transformations, Data Transformation, Cloud Migration, Integration Services, Team Building, Mentor, Advocate, Workforce Leadership, Client Relationship Management, Agile Development Leadership, Project Management, Program Management, Communication, Data Storytelling, Data Architect, Solution Architect, Business Architect, Cloud Data Architect, Data Warehouse Architect, Big Data Architect, Google, CGP, Azure, AWS, Snowflake