# Privacy Policy for PawfectHomes

Last Updated: [9 July 2025]

#### 1. Introduction

At PawfectHomes, we are committed to protecting your privacy and ensuring a safe and transparent experience on our platform. This Privacy Policy outlines how we collect, use, share, and protect your information when you interact with our website.

#### 2. Information We Collect

We may collect the following types of information:

#### a. Personal Information

Name, email, and phone number

Address or city (for matching pets by region)

Government-issued ID (for verification)

Contact details of shelters, NGOs, or donors

#### b. Pet Information

Health and vaccination details

Breed, age, gender

Reason for rehoming or adoption interest

## c. Uploaded Files

Pet photos

Medical prescriptions

NGO certification or ID proofs

## d. Automated Data

**IP** address

Browser type and version

Device type and usage logs (cookies or analytics, if applicable)

#### 3. How We Use Your Information

Your information is used strictly for service-related purposes:

To connect adopters and rehomers

To validate legitimate pet listings

To maintain transparency between parties

To contact you for clarifications, approvals, or status updates

To maintain internal records and improve our services

We **do not** sell, rent, or trade your personal data for marketing or profit.

#### 4. How Your Information is Shared

We may share necessary details:

With verified NGOs or adoption homes (when required for adoption facilitation)

With shelters if you submit a pet for rehoming

With legal authorities if required under compliance or in case of fraud/misuse

All form submissions are processed via secure channels and shared **only with the admin (gaurangwadhawan3@gmail.com)** for further action.

## 5. Data Protection & Storage

All data is encrypted in transit using HTTPS.

Uploaded files (like ID proof or medical records) are never stored publicly.

We use trusted platforms (like FormSubmit) for email-based submission which auto-deletes data after a limited retention period unless specified otherwise.

## 6. Cookies and Tracking

Currently, we **do not use cookies or third-party trackers** for behavioral targeting or ads. If implemented in the future, users will be notified and consent will be requested.

# 7. Your Rights

You have the right to:

Request a copy of your submitted data

Request corrections to inaccurate information

Request deletion of your information (subject to service use limitations)

You can make any of these requests by emailing us at

gaurangwadhawan3@gmail.com

## 8. Children's Privacy

Our services are not directed toward children under the age of 13. We do not knowingly collect personal information from children.

## 9. Changes to This Policy

We may update this Privacy Policy periodically. Users will be notified on the website when major updates occur. Continued use of the platform after updates implies agreement to the new terms.

#### 10. Contact Us

If you have any questions or concerns about this Privacy Policy, reach out to us:

gaurangwadhawan3@gmail.com

P Location: Chennai, India