



P.O. Box 90, Mpigi, Uganda

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Tel: +256-200 9022944 (office) +256-708699 590, +256 782 558 144 (Mobile calls/WhatsApp),  
+1 847 770 7400(Intl)

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### Safety policy & Rules

**Background:** While at Mpanga Nature Center for Conservation and Tourism (MnCCT), hereafter the “Center” either at our facilities ( Cottages, Hostel, Canteen/Gift Shop) or National Forestry Authority trails inside Mpanga forest under our guidance, health and safety and that of our staff are of paramount importance to us.

The safety policy and rules outlined below present measures aimed at protecting and securing property, health, life of our employees and making sure the domestic laws are respected and followed. ***Please contact us on the above contacts for any emergency or if in need of help while at the Center.***

#### 1) Identification

You are required to provide personal details ( identification) and sign in our security book at the entrance/reception. Upon arrival, You will register at our reception desk/office. You must present an identification document i.e driving license, passport, national identity card or any other form of document for proper identification. Without identification, you will not be allowed entrance.

#### 2) Security

##### 2(a) Environmental security

- Visitors are not allowed to feed wildlife at any time at the Center or in the forest.
- Littering of rubbish of any kind around the Center and the forest is highly forbidden. You are encouraged to make use of rubbish cans at specific locations around Center grounds.
- Be aware at all times of any wild animals while at the Center such as snakes, insects or primates. Please do not feed them.
- Wear closed shoes at all times and any other protective gear while carrying out nature-based activities to avoid accidents.
- Observe all signage at the Center and please ask any member of staff if you have any questions or concerns..

##### 2 (b) Room security

- Visitors are required to occupy only rooms that you have been assigned or reserved.
- Visitors will keep room keys at all times or leave them at the reception desk when going out. Should any key be misplaced or lost, please notify the reservation office immediately. Lost keys will be replaced at your cost.
- Do not open your room to anyone until you have verified who it is.
- If necessary, declare all valuables at the reservation office for safety.
- Close /latch your door securely when inside rooms or cottages whenever you are inside the room and use all locking devices provided to you.
- Report suspicious activity, please notify any member of staff or management.
- Due to the Center's remote ecosystem dynamics, food left overs are forbidden in all accommodation areas to avoid safaris ant infestation.



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## 2 (c) Fire security

- Flammable substances are not allowed at the Center, such as kerosene or gasoline.
- Make use of the fire emergency exit points at the Center in case of any fire outbreak or suspicious fire activity.
- Firearms and all forms of weaponry are not allowed at MnCCT.
- Report any suspicious fire activity in the Center to a member of staff or management.

## 2 (d) Security & Property of the Center

- Visitors are obliged to protect the property of the Center and in case of any loss or damage of the property, You will compensate the Center for damages due to negligence.

**The Center has a 24/7 closed circuit surveillance system (CCTV) in the common areas to monitor all activities at the Center, all relevant information is recorded in a digital media to ensure security and safety of visitors and personnel.**

## 2 (e) General security information and liability

- The Center has a 24/7 security officer(s) on-site.
- The Center's security office carefully monitors the security situation in Uganda and surrounding countries using government security institutions, our own local network of contacts including Uganda Wildlife Authority, Association of Uganda Tour Operators (AUTO) and Uganda Tourism Board (UTB) and social media channels. We communicate such information timely to our Visitors.
- Uganda Tourism Board (UTB) recommends that all International Visitors should have adequate travel insurance.
- For International Visitors, we recommend that they register with their embassy in Uganda to receive travel alerts. Visitors are required to declare personal medical information relating to their health conditions for proper handling of persons.
- The Center provides on site first aid assistance incase of minor accidents.
- The Center cannot take liability of any damage, injury, expense, death or loss of any nature whatsoever suffered by any persons from any cause other than that caused by negligence of our staff or agents.

## 3) Smoking

- Smoking is strictly not allowed in all common areas (See assigned smoke areas on site) smoking is strictly not allowed in any part of the forest.

## 4) Camping

- All camping is in designated areas and under guidance of the management.
- Campers will use common (Public) washrooms.

## 5) Parking

- Vehicles should be parked only in the designated areas under security guidance. MnCCT is not responsible for valuables left in cars, we request that You remove all valuables from parked cars.

I (we) have read and agree to the safety policy of Mpanga Nature Center and also agree to follow and respect domestic laws of Uganda.

Print Name.....

Signature and date .....

Ver: December 2024