



P.O. Box 90, Mpigi, Uganda
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Tel: +256-200 9022944 (office) +256-708699 590, +256 782 558 144 (Mobile calls/WhatsApp), +1 847 770 7400(Intl)

Safety policy & Rules

Background: While visiting Mpanga Nature Center for Conservation and Tourism (MnCCT), either at our facilities (Cottages , Hostel, Canteen/Gift Shop) and/ or on our NFA community trails inside Mpanga forest, your health and safety and that of our staff are of paramount importance to us.

The safety policy and rules outlined below presents measures aimed at protecting and securing property, health, life of our employees and visitors. ***Please contact us on the above contacts for any emergency or if in need of help.***

1) Identification

Visitors are required to provide personal details (identification) and sign in our security book at the entrance reception . Upon arrival, visitors will register at our reception desk/office. visitors must present an identification document i.e driving license, passport, national identity card or any other form of document for proper identification. Visitors without identification will not be allowed entrance.

2) Security

2(a) Environmental security

- Visitors are not allowed to feed wildlife at the center.
- Littering of rubbish around the center and the forest is highly prohibited. Allvisitor are encouraged to make use of rubbish cans at specific locations around Center grounds.
- Be aware of wild animals while at the center such as snakes ,insects.
- Wear closed shoes and any other protective gear while carrying out nature-based activities to avoid accidents.
- Observe all signage at the center.

2 (b) Room security

- Visitors are required to occupy only rooms they have been reserved.
- Visitors will keep their guest rooms keys at all times or the reception desk when going out, should they be misplaced . please notify the reservation office with immediate effect. Lost keys will be replaced at the cost of the vistor.
- Do not answer the door at your guest room , before you verify who it is.
- Declare all valuables at the reservation office for safety.
- Close /latch your door securely when inside , whenever you are in the room and use all locking devices provided to you.
- If you see any suspicious activity, please notify the management of the center.

2 (c) Fire security



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- Flammable substances are not allowed at the center such as kerosene ,gasoline.
- Make use of the fire emergency exit points at the center in case of any fire outbreak or suspicious fire activity.
- Firearms and all forms of weaponry are not allowed at the center.
- Report any suspicious fire activity in the center to the management.

2 (d) **Security & Property of the center**

- Visitors are obliged to protect the property of the center, in case of any loss or damage of the property, visitors will compensate the Center for damages due to negligence on their part.

The center has a 24/7 closed circuit surveillance system (CCTV) to monitor all activities at the center, all relevant information is recorded in a digital media to ensure security and safety of persons.

2 (e) General security information and liability

- The center has a 24/7 security officer on-site.
- We carefully monitor the security situation in Uganda and surrounding countries using our government security institutions, our own local network of contacts including Uganda Wildlife Authority, Association of Uganda Tour Operators (AUTO) and Uganda Tourism Board (UTB) and social media channels. We communicate such information timely to our visitors..
- Uganda Tourism Board (UTB) recommends that all international visitors should have adequate travel insurance.
- For international visitors, we recommend that you register with your embassy in Uganda to receive travel alerts. Visitors are required to declare personal medical information relating to their health conditions for proper handling of persons.
- The Center provides on site first aid assistance incase of minor accidents .
- The Center cannot take liability of any damage, injury, expense, death or loss of any nature whatsoever suffered by any persons from any cause other than that caused by negligence of our staff or agents.

3) **Smoking**

- Smoking is strictly allowed in designated areas (See assigned smoke areas on site) smoking is strictly not allowed on NFA trails.

4) **Camping**

- All camping is in designated areas at the center under guidance of the management.
- Campers will use common washrooms while at our center.

5) **Parking**

- Vehicles will be parked only in the designated areas under security guidance. MnCCT is not responsible for valuables left in cars, we request that visitors remove all valuables from parked car.

I (we) have read and agree to the safety policy and rules of Mpanga Nature Center.

Name & Signature

Last Updated July 2023