

About ServicePoint

ServicePoint includes integration elements that allow staff to interact with prospects on the Service Drive within 60-90 seconds of their arrival, catching them before they leave. Traditional DMS integration takes longer than the notification system that is integrated with Traxtion.


Once the system identifies who the customer is, the ServicePoint integration already has an Upgrade Offer or Vehicle Buyback Appraisal complete and waiting for staff to present via print or mobile device.

In addition, in the case of the customer leaving before staff has had a chance to contact them, they have the option to send the marketing via email to them, or print and staple to closed Repair Order and follow up.




Integrated with:





Honda of Los Angeles
780 W Martin Luther King Blvd
Los Angeles, California, 90037
Scanned by: Honda of Los Angeles On: 02/15/22


VIN	SHHF7H2XJ402323
Vehicle	2019 Honda Civic
Tire Size	215/50R17
License Plate	8B5E990



- Tread Depth less than recommended minimum. Use Extreme Caution in All Conditions. Replace Tire Now.
- There is minor outside wear. Inspect Suspension.

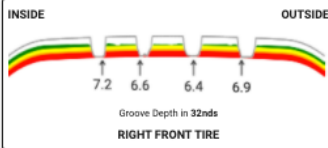
- Tread Depth OK

OUTSIDE INSIDE




Groove Depth in 32nds
LEFT FRONT TIRE

INSIDE OUTSIDE

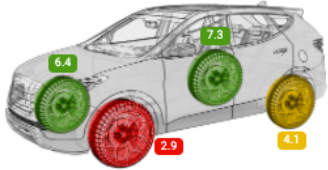



Groove Depth in 32nds
RIGHT FRONT TIRE

Possible Services

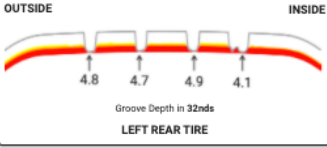


ALIGNMENT



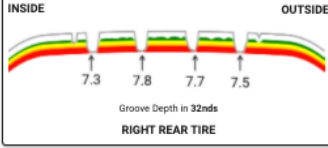


OUTSIDE INSIDE



Groove Depth in 32nds
LEFT REAR TIRE

INSIDE OUTSIDE



Groove Depth in 32nds
RIGHT REAR TIRE

- Tread Depth is Marginal. Use Caution in Wet/Snowy Conditions. Consider Replacement.

- Tread Depth OK

Diagnostic Notes

- One or more tires need replacement, rotation is not recommended. New tires should be placed on the rear.

10-120 Scans

Leading to 10-120 Buyback Appraisals per day

We monitor the Service to Sales Conversion Activity and deliver it directly into your CRM.

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