School of Computing, Engineering & Intelligent Systems

SRAS (V2 - 2021) Setup Guide

Introduction:

In Semester 1, staff and students will be required to use the new SCEIS "Remote Lab Portal" if they wish to access lab computers remotely. The portal is only accessible from within the University Network or via the "SCEIS Remote Lab Portal" shortcut located on the SRAS dashboard.

Before you start:

Ensure that you have successfully configured Multi-Factor Authentication as described in 'Ulster University
Office 365 MFA Setup Guide' emailed to you from Information Services Department.

Step 1:

Open https://secureaccess.ulster.ac.uk/RDWeb/webclient/ on a web browser of the computer you are using.

Step 2:

You will be prompted to Sign in. Please complete the username (your Ulster email address) and password fields as below, click Sign in.



Step 3:

You will see a list of applications published in Work Resources similar to below.





Desktop



From this window select 'SCEIS Lab Remote'

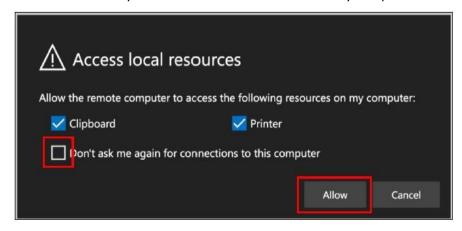
In the event that the shortcut is missing, the portal may be accessed by using the Google Chrome app (also located on the SRAS dashboard) using the following URL:

http://sceis-rdbroker.scis.ulster.ac.uk:1000/Home

NOTE: You must copy and paste this URL into the address bar of Google Chrome.

Step 4:

You will be asked to 'Allow' the remote system to access local resources on my computer – select 'Allow'.



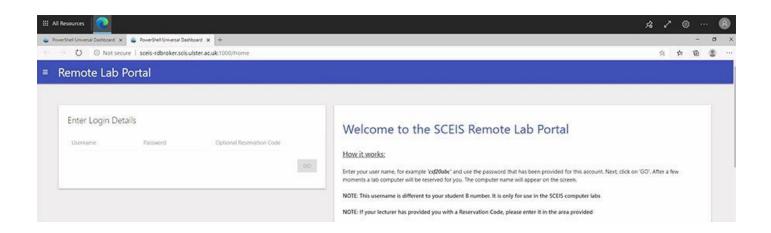
Step 5:

You will now be prompted for MFA via the Microsoft Authenticator App or a Phone Call.

Step 6:

Once you have completed MFA by selecting 'Approve' when prompted to do so by the app, the following window open as shown below

Choose to maximise the window by selecting the square symbol / box at the top corner of the open window.

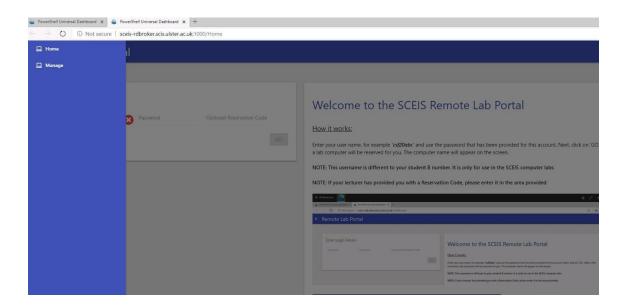


Follow the on-screen instructions to obtain a successful remote connection to a computer in the SCEIS labs.

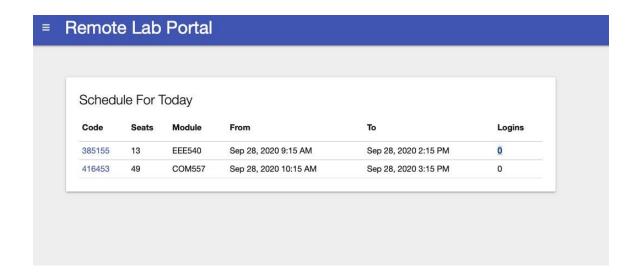
NOTE:

In order to ensure successful logins during timetabled classes, it has been necessary to implement a lab computer reservation system. Each scheduled module session will be assigned a dedicated reservation code. This code should be retrieved by the module coordinator prior to the scheduled module start time and emailed/SMS text to all students enrolled on that module. Students will enter this code into the "Optional Reservation Code" field on the Remote Lab Portal login page.

To obtain the code, the lecturer navigates to the "Manage" section of the Remote Lab Portal page by selecting the menu icon as shown below;



You will need to login again with your SCIS username and password. Next you will be presented a list of module and reservation codes for that day. Copy the code relating to your module and send to all students on your module.



For technical assistance email to - scissupport@ulster.ac.uk