

School of Computing, Engineering & Intelligent Systems

SRAS (V4 – 2022) Student Setup Guide

Before you start:

- Ensure that you have successfully configured Multi-Factor Authentication as described in
- **Ulster University Office 365 MFA Setup Guide**
- https://www.ulster.ac.uk/__data/assets/pdf_file/0008/813356/MFA_O365_Bulk.pdf

Step 1:

Open <https://sras.ulster.ac.uk/rdweb/webclient> on a web browser of the computer you are using.

Step 2:

You will be prompted to Sign in. Please complete the username (your Ulster University email address) and password fields as below, click Sign in.



Step 3:

You will see a list of applications published in Work Resources similar to below.

In the event that the shortcuts are missing, see note below.



Test the SRAS connection with MFA authentication by opening the “**Google Chrome**” app on the SRAS dashboard. If you do not get an “**Approve**” notification on the authenticator app on your phone, then you have an issue with MFA. First check all the steps in the MFA setup guide, If all are correct email servicedesk@ulster.ac.uk and request additional assistance.

Connecting to SCEIS Remote Lab Portal

From this window select 'SCEIS Lab Remote'

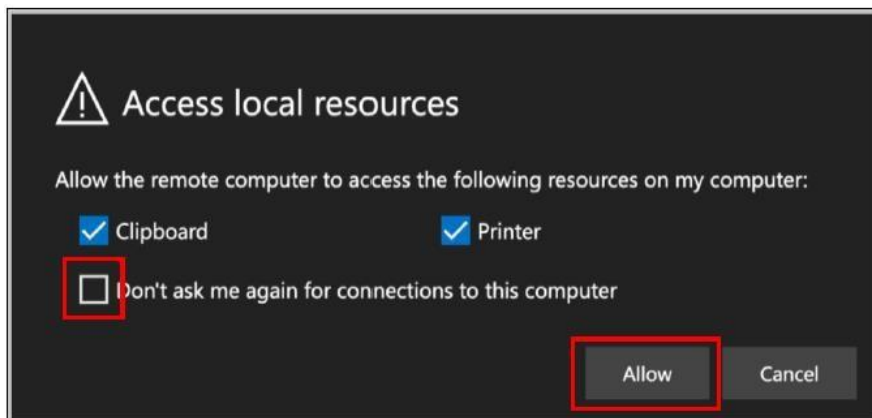
In the event that the shortcut is missing, the portal may be accessed by using the **SRAS Google Chrome app**, previously opened.

Open Google, Copy and paste the following URL into the address bar of the SRAS Google Chrome window.

<http://sceis-rdbroker.scis.ulster.ac.uk:1000/Home>

Step 4:

You will be asked to 'Allow' the remote system to access local resources on my computer – select 'Allow'.



Step 5:

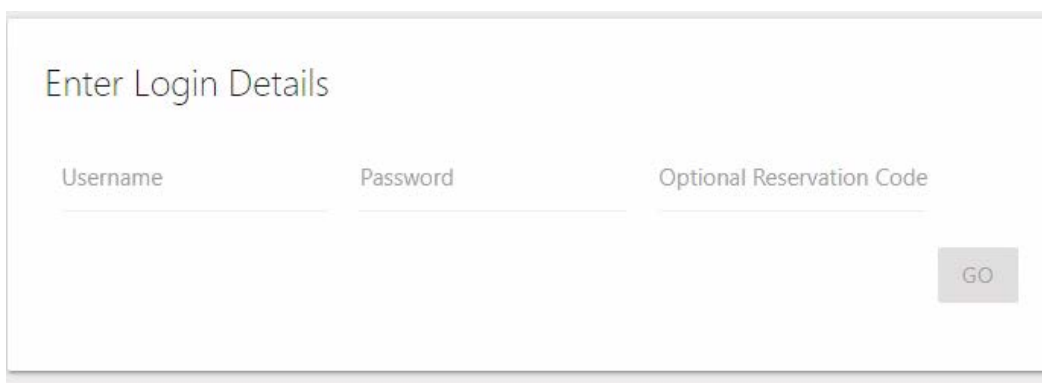
You will now be prompted for MFA via the Microsoft Authenticator App.

If you do not get a prompt you will be unable to continue. Please revisit the MFA setup guide.

Step 6:

Once you have completed MFA by selecting '**Approve**' on your mobile device when prompted to do so, the following window opens as shown below:

Choose to maximise the window by selecting the square symbol / box at the top corner of the open window.



Welcome to the SCEIS Remote Lab Portal

How it works:

Enter your user name, for example '**cs(20abc)**' and use the password that has been provided for this account. Next, click on 'GO'. After a few moments a lab computer will be reserved for you. The computer name will appear on the screen.

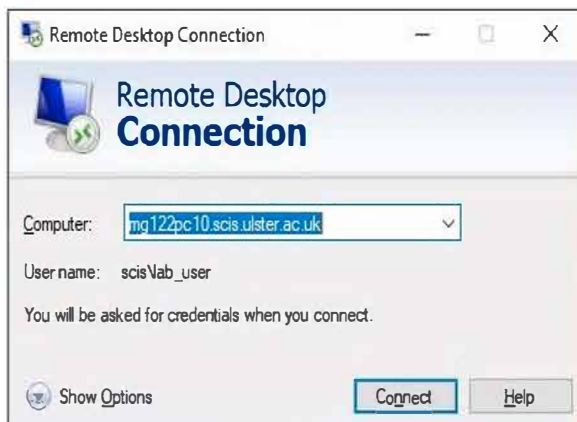
NOTE: This username is different to your student B number. It is only for use in the SCEIS computer labs

NOTE: If your lecturer has provided you with a Reservation Code, please enter it in the area provided



Next Steps:

Copy the computer name provided. Click on 'All Resources' at the top left corner of the screen. Next select 'My Student Desktop' and paste the computer name in the text field provided. Next click on 'connect' then **More Choices**.



Select 'Use a different account' and enter your details as shown below with your username prefixed with '**SCIS**' and click 'OK'. Select 'YES' when prompted with a certificate request. This will open a new window with a remote desktop connection to a lab computer

A Windows Security dialog box titled "Enter your credentials". It contains a message stating that the credentials will be used to connect to "mg122pc10.scis.ulster.ac.uk". There are two input fields: the first contains the text "scis\csf20abc", and the second is a password field with 12 dots. Below the fields, it says "Domain: scis" and has a checkbox labeled "Remember me" which is currently unchecked.

Windows Security

Enter your credentials

These credentials will be used to connect to
mg122pc10.scis.ulster.ac.uk.

scis\csf20abc

••••••••••••

Domain: scis

☐ Remember me

SCEIS remote connection assistance video https://www.youtube.com/watch?v=m5U8bE_VVKA

For help with the MultiFactor Authentication section email ServiceDesk@ulster.ac.uk

For help with the Remote Lab section email SceisSupport@ulster.ac.uk