



Web & Mobile App Dev & Design for Tax Solutions Company

PROJECT DETAILS

Custom Software Development, Application Management & Support, IT Managed Services, IT Strategy Consulting, Web Development

📅 Jan 2022 - Jul 2023

💰 \$1,000,000 to \$9,999,999

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PROJECT SUMMARY

IT Supported has designed, developed, and launched a responsive and accessible web and mobile app for a tax solutions company. They've continued to manage and improve the platform after its launch.

PROJECT FEEDBACK

IT Supported has delivered a simple yet captivating app, which has received positive feedback from users. The team's commitment to global accessibility has significantly contributed to the project's success. Moreover, their punctuality, professionalism, and communication skills have been impressive.



The Client

Please describe your company and position.

I am the COO of TaxLeopard

Describe what your company does in a single sentence.

Simplifying tax for the self employed with an all in one tax solution

The Challenge



Michael Kambouridis
COO, TaxLeopard



Financial services



Melbourne, Australia

CLIENT RATING

5.0

Overall Score

Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0





The Approach

How did you find IT Supported?

Referral

How many teammates from IT Supported were assigned to this project?

6-10 Employees

Describe the scope of work in detail. Please include a summary of key deliverables.

Extraordinary developer to undertake the awe-inspiring task of crafting and developing a groundbreaking, responsive web and mobile application that seamlessly caters to a wide range of devices, including mobile phones, tablets, and desktops.

Harnessing the immense power of Microsoft Azure, Azure Active Directory, AAD B2C, and other remarkable Microsoft solution components such as Azure OpenAI and Azure Service Bus, this project aims to deliver nothing short of an extraordinary user experience. The ultimate goal is to create a platform that not only exceeds expectations but also performs at the pinnacle of its potential, setting new standards for excellence.



The Outcome

What were the measurable outcomes from the project that demonstrate progress or success?

Since our inception, we have successfully catered to a vast user base spanning across the globe, serving thousands of individuals from various corners of the world. Our unwavering commitment to global accessibility from day one has been met with resounding success.

Notably, the qualitative feedback we have received from our users consistently highlights the application's remarkable simplicity and captivating nature. We have prioritized ensuring that end users possess a comprehensive understanding of both the application itself and the underlying scientific principles that support it. This emphasis on user comprehension has been a pivotal aspect of our development process.

Describe their project management. Did they deliver items on time? How did they respond to your needs?

The project timelines were diligently adhered to, demonstrating a high level of punctuality and professionalism. Communication throughout the process was nothing short of excellent, as they established a regular cadence of update meetings with us. Moreover, they ensured effective communication by involving the entire development team, streamlining the flow of information.

Whenever unexpected issues arose, they proved to be highly responsive to our needs, promptly addressing and resolving them. Their dedication to seamless communication and responsiveness greatly contributed to the overall success of the project.



What did you find most impressive or unique about this company?

They demonstrated a profound understanding of our product goals, including the intricate scientific theory that forms the foundation of our application. With remarkable expertise, they skillfully translated these goals into the most fitting technological approach.

Their ability to comprehend and interpret our objectives ensured that the chosen technology aligned seamlessly with our vision. This level of understanding and proficiency played a pivotal role in achieving a harmonious integration of our goals and the technological framework.

Are there any areas for improvement or something IT Supported could have done differently?

We are extremely satisfied with their work and have decided to continue utilizing their services. They have consistently met our expectations and delivered exceptional results, leaving us with no hesitation in continuing our partnership with them.

