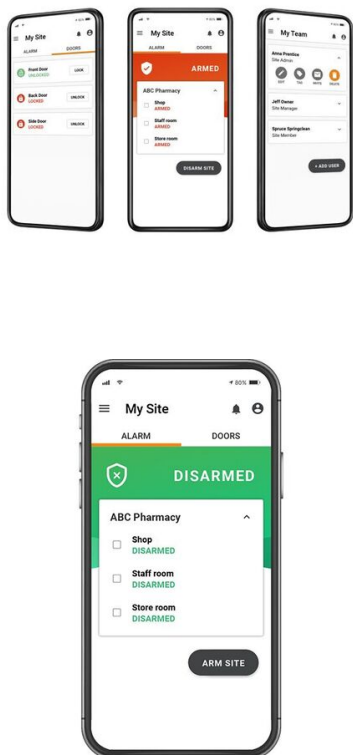


# Gallagher SMB App

SMB001

## Product description



The Gallagher SMB app allows users to arm and disarm their alarm, manage users, control doors, manage multiple sites, and monitor alarms. The app is installed on a user's smartphone and can be downloaded from the [Apple App](#) and [Google Play](#) stores. The app can only be used as part of the SMB solution.

**Arm and disarm**  
Arm and disarm individual areas or the site. Use Bluetooth® to arm or disarm locally when internet connectivity is unavailable.

**Manage users**  
Add, edit, or delete an unlimited number of users. Manage user privileges and the areas they can control. Assign and encode key tags to users. View user history.

**Control doors**  
Gain access through doors using Bluetooth®. Privileged users can remotely lock and unlock doors.

**Manage multiple sites**  
Manage the security of multiple sites using one app. Easily switch between different sites, such as business branches or business and home.

**Monitor alarms**  
Receive an incident notification as soon as an incident occurs.

View incident details with clear information about what is happening on-site. The user can then decide what to do next – silence the alarm if they know why it was triggered or respond to the alarm. Alternatively, a site can opt for third-party alarm monitoring. If an alarm is triggered, the monitoring company will notify relevant parties in accordance with an agreed plan.

## Product details

The Gallagher SMB app communicates to the Gallagher Cloud using Wi-Fi or cellular data from the user's device. Local communication to the system is achieved using Bluetooth® from the user's device. The Gallagher reader's Bluetooth® range can be configured using the [Gallagher SMB Configuration app](#). A fingerprint, passcode, or facial recognition is required on the smartphone, to prevent unauthorized people from using the app.

**iOS support**

iPhone 7 or later, iOS 13.0 or later.

iOS devices communicate with Gallagher Readers using Bluetooth®.

**Android support**

Android devices version 5.0 (Lollipop) or later and Chrome 70 or later.

Android devices communicate with Gallagher Readers using NFC then Bluetooth®.

**Browser support**

The Gallagher SMB Web App (desktop version) is compatible with Chrome, Safari, and Edge browsers. Contact Installer and Key Tag assignment is not supported on the web app. Note: If you choose to enable it, the app uses location services to detect readers via Bluetooth®. Your location is never stored or transmitted in any way.

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