# Mobile Solutions

Security on the move

security.gallagher.com





# Mobile Solutions

# The future of security

Security technology evolves rapidly. To stay ahead of the game and meet changing needs, security solutions must be adaptable, intuitive and importantly, they need to be mobile.

### Gallagher puts the power in your hands

Combining our world-class Command Centre site management platform with the agility of mobile technology, the Gallagher solution extends security across your site and beyond the security control room.

Mobile badging, automated SMS messaging, and seamless integration between mobile control and building management systems, is just some of the functionality delivered by Gallagher's award-winning mobile solution.

# Mobile technology

The Gallagher range of mobile solutions is comprehensive, and always expanding.

### Mobile Connect

Gallagher's Mobile Connect solution gives you greater certainty at every door. Harnessing Bluetooth® wireless technology\* and the flexibility of smart phones, we've developed an access application that connects to the secure power of Gallagher Command Centre, with the trusted authentication of FIDO (a globally recognized open-standard).

### Command Centre Mobile

The Command Centre mobile app allows you to manage day-to-day security issues from anywhere on-site. Whether your security staff are on guard or on patrol, the app allows them to spend more time away from their desk – while still maintaining complete awareness of what's happening on-site.

### Command Centre Web

Command Centre Web is the latest evolution in the suite of Command Centre products. It provides the flexibility and security to easily manage cardholders from anywhere with an internet connect whether that be a PC, tablet, or mobile phone.

### Mobile Reader

The Gallagher Mobile Reader extends the range of your card reading capabilities; enabling operators to verify a cardholder's credentials, or remotely authorize a cardholder's access to a zone.

### SMS notifications

Ensure important information reaches your staff by broadcasting notifications from Gallagher Command Centre.

# **Command Centre Web**

Command Centre Web\* is the latest evolution in our suite of Command Centre products. It provides the flexibility and security to easily manage your site from anywhere with an internet connect whether that be a PC, tablet, or mobile phone.



Command Centre Web connects back to the sites on-premise server using the API Gateway and is secured with two-factor authentication using Gallagher Mobile Connect.

This solution will evolve with our customer's needs. The first module is Cardholder Management and allows cardholder admin to be undertaken without needing a full Command Centre workstation set up. Perfect for reception, public guard stations, and anyone else who may need to perform cardholder management tasks but does not need to do other security-related tasks such as alarm management.

The cardholder management module allows users to:

- View cardholder activity and history
- Manage cards and credentials (excluding printing/encoding cards)
- Manage cardholder access / assign access
- Update general personal data fields (PDF's)

\*Requires Command Centre v8.80 or later

# **Mobile Connect**

Our security access app transforms your mobile device into an access card, using Bluetooth® wireless technology\*, as well as a secure on-phone Digital ID.

Extra secure - With optional two-factor authentication, you can add an additional security step to gaining access (use your fingerprint, enter a PIN or face ID).

**Easy provisioning** - Access can be set up remotely in advance of site visits, and can even be scheduled to begin and expire when needed.

**More range options** - With the Mobile Connect solution, you can adjust read ranges to suit your requirements.

**Simple to manage** - Our subscription model allows credentials to be issued and reissued as needed, plus they can be shared with other sites under a single subscription with a single provisioning process.

**Greater convenience** - No need for separate access or ID cards. You can access Gallagher and Salto BLE readers at multiple sites and display multiple Digital IDs, as well as log on to readers to perform alarm management functions, all from one mobile app.

**Efficient communication** - Push notifications allow you to communicate important information efficiently with cardholders, especially in emergency situations.

 $\label{thm:connect} \textbf{Trusted authentication} \ - \ \ \text{Mobile Connect uses FIDO}^{\dagger} \ \ \text{open-standards,} \\ \text{a globally recognized method of authentication.}$ 

**Complete control** - From the app you can interact with your building systems, manage alarms, and much more with triggered outputs.

- \* Requires Gallagher readers equipped with Bluetooth® wireless technology
- ${}^{\scriptsize +}\text{To learn more about FIDO visit www.fidoalliance.org}$



# Command Centre Mobile App

The Gallagher Command Centre Mobile App enables you to extend your security and access control directly to where you need it, both on or off the corporate network. Downloadable from the Apple App and Google Play stores, this software provides you with the ability to manage your security from your mobile device. The Mobile App interfaces with Gallagher Command Centre (either directly via the corporate network or over the internet via the Command Centre Cloud API Gateway), providing a secure link to the site management capabilities that already bring security and business efficiency to your site.

# iOS and Android

The Mobile App is available on both iOS (12.0 +) and Android devices (6.0 +). The optional products such as the Mobile Reader and Access Reader features are only available for supported iPhone and iOS verisons.





# What can the Mobile App do for you?

### Unlock doors

Changing the status of access zones and doors is simple, allowing you to instantly open doors or lockdown zones.

### Check credentials

Search cardholders details via a credential read or a QR/barcode scan. Ensure cardholders are authorized, and record that these checks are accurately implemented by via the Spot Check feature.

### Move cardholders through zones

The Access Reader feature allows operators to 'move' a cardholder into a zone from their mobile. Use it at muster points to 'move' people out of the building allowing you to generate accurate evacuation reports. Customized actions can be triggered when a cardholder badges at a mobile reader - e.g., open boom gates automatically, or unlock turn-styles.

### Manage alarms

All alarms generated on-site can be viewed, annotated and processed via the mobile app – with all actions instantly synchronizing with your Command Centre system.

### Control the lights

Use macros to trigger events within your building automation system - e.g., turn lights on or off, open the windows, or start the air conditioning.

### Mobile Evacuation

Allows operators to move cardholders into access zones and view cardholder counts in monitored areas.

# Read credentials

Read card, mobile connect credentials, and MIFARE card serial numbers directly from the mobile app.\*

# Capture Cardholder photos

Buildina

Add cardholder images directly from Command Centre mobile.

Infotech

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Marketing co-ordinator

 $^*$ Reads DESFire and PIV cards (CHUID only). Requires v8.30 and an iPhone 7 or above (iOS 13 or above).

# Mobile Reader

Capable of reading Gallagher encoded 125kHz, MIFARE Classic®, MIFARE Plus®, MIFARE DESFire®\*, and PIV (CHUID only) cards as well as Mobile Connect credentials, the Gallagher mobile reader allows you to replicate the functionality of a wall mounted card reader, wherever you need it. Designed to work with the latest iPhone's\*\* and the Command Centre Mobile App, the Mobile Reader brings the Gallagher mobile solution together in a complete package.

Mobile Connect credentials, DESFire cards and PIV cards (CHUID only) can be read natively (i.e. without Mobile Reader hardware) on iPhone 7 or newer running iOS 13 or later.



- $^{\star}$  MIFARE Classic, MIFARE Plus, MIFARE DESFire EV1 and MIFARE DESFire EV2 are registered trademarks of NXP B.V.
- \*\* Mobile Reader supports: iPhone 5S, SE (2016), 6, 6 Plus, 7, 7 Plus, 8, SE (2020), running iOS 11 or later

# Talk to us

To find out what a mobile solution could do for your business, contact your Gallagher representative today.

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