



www.fortress-cke.com

All warranty claims must be submitted through Global Warranty. Select the link to visit Global
Warranty, https://globalwarranty.davisware.com/GlobalWarranty/GW.aspx

- Claims must be submitted within 45 days of the job completion date. Claims submitted after 45 days are subject to a reduced reimbursement.
- Each service call will be held to the hourly labor allowances stated on the following pages.
- Technicians should call in from the job site to report initial diagnosis (800) 768-5953.
- If parts are sourced locally, Fortress will reimburse the part's original cost.

  Receipt for proof of purchase must be provided or added to the Global Warranty file room tab for any charges other than hourly labor and travel.
- Fortress will pay the service provider's standard travel rate only. Mileage will not be considered as an added charge.
- Only one service/truck charge and one travel charge will be paid per service call.
- Fortress will not reimburse for evaporator coil thawing time on refrigeration service calls. Contact us from site for special considerations.





## GAS COOKING EQUIPMENT Hourly Labor Allowances



Charbroiler Burner Charbroiler Gas Valve 3 Charbroiler Gas Leak Fryer Pot Inspection Fryer Thermopile 2 Fryer Thermostat 2 Fryer Gas Valve 3 Fryer Gas Valve 3 Fryer Burner 2 Fryer Gas Leak Griddle Thermostat 2 Griddle Gas Valve Griddle Burner 2 Griddle Burner 2 Hot Plate Gas Leak 3 Oven Rocker Switch 2 Oven Timer 2 Oven Ignition Controller 2 Oven Flame Sensor 2 Oven Gas Valve 3 Oven Gas Leak 3 Oven Gas Leak 3 Oven Fan Motor 3 Range Gas Valve 3 Range Burner 2 Charbroiler Gas Valve 3 Range Burner 2  1.5  3  4  5  6  7  7  8  7  8  7  8  7  8  7  8  7  8  7  8  7  8  7  8  7  8  7  8  7  8  7  8  7  8  7  8  7  8  7  8  7  8  7  8  8	DIAGNOSE & REPAIR / REPLACE	Hours
Charbroiler Gas Leak  Fryer Pot Inspection  Fryer Thermopile  Fryer Thermostat  Fryer Hi-Limit  Fryer Gas Valve  Fryer Gas Leak  Griddle Thermostat  Griddle Gas Valve  Griddle Gas Valve  Griddle Gas Valve  4  4  4  4  4  4  4  4  5  4  5  6  6  7  7  7  7  7  7  7  7  7  7  7	Charbroiler Burner	1.5
Fryer Pot Inspection  Fryer Thermopile  Fryer Thermostat  Fryer Hi-Limit  Fryer Gas Valve  Fryer Gas Leak  Griddle Thermostat  Griddle Gas Valve  Griddle Burner  Griddle Gas Leak  Hot Plate Burner  Hot Plate Gas Valve  Hot Plate Gas Leak  Oven Rocker Switch  Oven Timer  Oven Ignition Controller  Oven Thermostat  Oven Flame Sensor  Oven Gas Valve  3  Oven Gas Leak  Oven Fan Motor  Range Gas Valve  3  2  2  3  3  3  3  4  5  6  7  7  7  7  7  7  7  7  7  7  7  7	Charbroiler Gas Valve	3
Fryer Thermopile  Fryer Thermostat  Fryer Hi-Limit  Fryer Gas Valve  Fryer Burner  Fryer Gas Leak  Griddle Thermostat  Griddle Gas Valve  Griddle Gas Valve  Griddle Gas Leak  Hot Plate Burner  Hot Plate Gas Valve  Hot Plate Gas Valve  Oven Rocker Switch  Oven Timer  Oven Ignition Controller  Oven Thermostat  Oven Flame Sensor  Oven Gas Valve  3  Oven Gas Leak  3  Oven Gas Valve  3  Oven Gas Valve  3  Oven Gas Valve  3  Oven Fan Motor  Range Gas Valve	Charbroiler Gas Leak	3
Fryer Thermostat  Fryer Hi-Limit  Fryer Gas Valve  Fryer Burner  Fryer Gas Leak  Griddle Thermostat  Griddle Gas Valve  Griddle Gas Valve  Griddle Gas Leak  Hot Plate Burner  Hot Plate Gas Valve  Hot Plate Gas Leak  Oven Rocker Switch  Oven Timer  Oven Ignition Controller  Oven Transformer  Oven Flame Sensor  Oven Gas Valve  3  Oven Gas Valve  3  Oven Gas Valve  3  Oven Fan Motor  Range Gas Valve  3	Fryer Pot Inspection	1
Fryer Hi-Limit 2 Fryer Gas Valve 3 Fryer Burner 2 Fryer Gas Leak 3 Griddle Thermostat 2 Griddle Gas Valve 2 Griddle Burner 2 Griddle Gas Leak 3 Hot Plate Burner 2 Hot Plate Gas Valve 2 Hot Plate Gas Leak 3 Oven Rocker Switch 2 Oven Timer 2 Oven Ignition Controller 2 Oven Thermostat 2 Oven Transformer 2 Oven Gas Valve 3 Oven Gas Valve 3 Oven Gas Valve 3 Oven Gas Valve 3 Range Gas Valve 3	Fryer Thermopile	2
Fryer Gas Valve  Fryer Burner  Criddle Thermostat  Griddle Gas Valve  Griddle Burner  Griddle Gas Leak  Hot Plate Burner  Hot Plate Gas Valve  Hot Plate Gas Leak  Oven Rocker Switch  Oven Timer  Oven Ignition Controller  Oven Transformer  Oven Flame Sensor  Oven Gas Valve  3  Oven Fan Motor  Range Gas Valve  3	Fryer Thermostat	2
Fryer Burner 2 Fryer Gas Leak 3 Griddle Thermostat 2 Griddle Gas Valve 2 Griddle Burner 2 Griddle Gas Leak 3 Hot Plate Burner 2 Hot Plate Gas Valve 2 Hot Plate Gas Leak 3 Oven Rocker Switch 2 Oven Timer 2 Oven Ignition Controller 2 Oven Thermostat 2 Oven Transformer 2 Oven Gas Valve 3 Oven Gas Valve 3 Oven Gas Valve 3 Oven Gas Valve 3 Range Gas Valve 3	Fryer Hi-Limit	2
Fryer Gas Leak Griddle Thermostat 2 Griddle Gas Valve 2 Griddle Burner 2 Griddle Gas Leak 3 Hot Plate Burner 4 Hot Plate Gas Valve 2 Hot Plate Gas Leak 3 Oven Rocker Switch 2 Oven Timer 2 Oven Ignition Controller 2 Oven Thermostat 2 Oven Transformer 2 Oven Flame Sensor 2 Oven Gas Valve 3 Oven Gas Valve 3 Oven Fan Motor 3 Range Gas Valve 3	Fryer Gas Valve	3
Griddle Thermostat  Griddle Gas Valve  Griddle Burner  Griddle Gas Leak  Hot Plate Burner  Hot Plate Gas Valve  Hot Plate Gas Leak  Oven Rocker Switch  Oven Timer  Oven Ignition Controller  Oven Thermostat  Oven Transformer  Oven Flame Sensor  Oven Gas Valve  Tange Gas Valve  Range Gas Valve  3	Fryer Burner	2
Griddle Gas Valve  Griddle Burner  Griddle Gas Leak  Hot Plate Burner  Hot Plate Gas Valve  Hot Plate Gas Leak  Oven Rocker Switch  Oven Timer  Oven Ignition Controller  Oven Thermostat  Oven Transformer  Oven Flame Sensor  Oven Gas Valve  3  Oven Gas Valve  3  Oven Gas Valve  3  Oven Fan Motor  Range Gas Valve  3	Fryer Gas Leak	3
Griddle Burner 2 Griddle Gas Leak 3 Hot Plate Burner 2 Hot Plate Gas Valve 2 Hot Plate Gas Leak 3 Oven Rocker Switch 2 Oven Timer 2 Oven Ignition Controller 2 Oven Thermostat 2 Oven Transformer 2 Oven Flame Sensor 2 Oven Gas Valve 3 Oven Gas Valve 3 Oven Fan Motor 3 Range Gas Valve 3	Griddle Thermostat	2
Griddle Gas Leak  Hot Plate Burner  Hot Plate Gas Valve  Hot Plate Gas Leak  Oven Rocker Switch  Oven Timer  Oven Ignition Controller  Oven Thermostat  Oven Transformer  Oven Flame Sensor  Oven Gas Valve  Oven Gas Valve  Tange Gas Valve  3  Range Gas Valve	Griddle Gas Valve	2
Hot Plate Burner 2 Hot Plate Gas Valve 2 Hot Plate Gas Leak 3 Oven Rocker Switch 2 Oven Timer 2 Oven Ignition Controller 2 Oven Thermostat 2 Oven Transformer 2 Oven Flame Sensor 2 Oven Gas Valve 3 Oven Gas Leak 3 Oven Fan Motor 3 Range Gas Valve 3	Griddle Burner	2
Hot Plate Gas Valve  Hot Plate Gas Leak  Oven Rocker Switch  Oven Timer  Oven Ignition Controller  Oven Thermostat  Oven Transformer  Oven Flame Sensor  Oven Gas Valve  Oven Gas Leak  Oven Fan Motor  Range Gas Valve  3	Griddle Gas Leak	3
Hot Plate Gas Leak  Oven Rocker Switch  Oven Timer  Oven Ignition Controller  Oven Thermostat  Oven Transformer  Oven Flame Sensor  Oven Gas Valve  Oven Gas Leak  Oven Fan Motor  Range Gas Valve  3	Hot Plate Burner	2
Oven Rocker Switch 2 Oven Timer 2 Oven Ignition Controller 2 Oven Thermostat 2 Oven Transformer 2 Oven Flame Sensor 2 Oven Gas Valve 3 Oven Gas Leak 3 Oven Fan Motor 3 Range Gas Valve 3	Hot Plate Gas Valve	2
Oven Timer 2 Oven Ignition Controller 2 Oven Thermostat 2 Oven Transformer 2 Oven Flame Sensor 2 Oven Gas Valve 3 Oven Gas Leak 3 Oven Fan Motor 3 Range Gas Valve 3	Hot Plate Gas Leak	3
Oven Ignition Controller 2 Oven Thermostat 2 Oven Transformer 2 Oven Flame Sensor 2 Oven Gas Valve 3 Oven Gas Leak 3 Oven Fan Motor 3 Range Gas Valve 3	Oven Rocker Switch	2
Oven Thermostat 2 Oven Transformer 2 Oven Flame Sensor 2 Oven Gas Valve 3 Oven Gas Leak 3 Oven Fan Motor 3 Range Gas Valve 3	Oven Timer	2
Oven Transformer 2 Oven Flame Sensor 2 Oven Gas Valve 3 Oven Gas Leak 3 Oven Fan Motor 3 Range Gas Valve 3	Oven Ignition Controller	2
Oven Flame Sensor 2 Oven Gas Valve 3 Oven Gas Leak 3 Oven Fan Motor 3 Range Gas Valve 3	Oven Thermostat	2
Oven Gas Valve 3  Oven Gas Leak 3  Oven Fan Motor 3  Range Gas Valve 3	Oven Transformer	2
Oven Gas Leak 3 Oven Fan Motor 3 Range Gas Valve 3	Oven Flame Sensor	2
Oven Fan Motor 3  Range Gas Valve 3	Oven Gas Valve	3
Range Gas Valve 3	Oven Gas Leak	3
	Oven Fan Motor	3
Range Burner 2	Range Gas Valve	3
	Range Burner	2

DIAGNOSE & REPAIR / REPLACE	Hours
Range Oven Thermostat	3
Range Oven Thermopile	3
Range Oven Burner	2
Range Gas Leak	3
Stock Pot Gas Valve	2
Stock Pot Gas Leak	3

NOTES/Misc.